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STATE OF NEW JERSEY
CASINO CONTROL COMMISSION

PUBLIC MEETING NO. 20-11-04
VIA REMOTE TECHNOLOGY Wednesday, November 4, 2020

11:13 a.m. to 4:14 p.m.

Petition of Premier Entertainment AC, LLC, Twin River Worldwide Holdings, Inc., and Twin River Management Group, Inc., for Interim Casino Authorization Pursuant to NJSA 5:12-95, et seq, and other relief. (PRN 1472001) (PRN 2832001) (PRN 3032001); and Petition of CEOC, LLC, and VICI Properties, Inc., for approval of the Seventh Amendment to the Regional Lease (PRN 2962001 )

Certified Court Reporter: M. Darlene Engel
RENZI LEGAL RESOURCES
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Public Meeting 20-11-04 November 4, 2020

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B E F O R E :
CASINO CONTROL COMMISSION:
JAMES T. PLOUSIS, CHAIR
ALISA COOPER, COMMISSIONER
PRESENT FOR THE CASINO CONTROL COMMISSION:
DARYL W. NANCE, ADMINISTRATIVE ANALYST
OFFICE OF THE GENERAL COUNSEL:
DIANNA W. FAUNTLEROY, GENERAL COUNSEL/EXECUTIVE
SECRETARY
DIVISION OF GAMING ENFORCEMENT:
DEPUTY ATTORNEYS GENERAL:
CAMILA MENDES-FERREIRA, DEPUTY ATTORNEY GENERAL

Public Meeting 20-11-04 November 4, 2020

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A $\quad \mathrm{P} \quad \mathrm{P}$ E $\mathrm{A} A \mathrm{R}$ A N C $\mathrm{E} \quad \mathrm{S}$ :
DIANNA W. FAUNTLEROY, GENERAL COUNSEL
CAMILA MENDES-FERREIRA, DEPUTY ATTORNEY
GENERAL
COOPER LEVENSON
LLOYD D. LEVENSON, ESQ.
LYNNE KAUFMAN, ESQ.
FOR: PREMIER ENTERTAINMENT, AC, LLC

Public Meeting 20-11-04 November 4, 2020

1
2 APPLICANT
A-1
Trust Agreement between Twin River Worldwide Holdings, Inc., Twin
River Management Group, Inc.,
Premier Entertainment AC, LLC, and James R. Zazzali as Trustee Petition No. 1472001 (Sealing Request)

Slide Deck Presentation

Report of Division of Gaming
Enforcement dated October 5th, 2020 on the Petition of Premier Entertainment AC, LLC, Twin River Worldwide Holdings, Inc., and Twin River Management Group, Inc., for interim authorization, Petition No. 1472001 (Sealing Request)

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Public Meeting 20-11-04 November 4, 2020

AGENDA
PUBLIC MEETING NO. 20-11-04 NOVEMBER 4, 2020, 11:13 A.M. PAGE VOTE

Petition of Premier Entertainment AC, 8 LLC, Twin River Worldwide Holdings, Inc., and Twin River Management Group, Inc., for Interim Casino Authorization Pursuant to NJSA 5:12-95, et seq, and other relief. (PRN 1472001) (PRN 2832001) (PRN 3032001 )

Sworn
George T. Papanier 32
Stephen H. Capp 71
Marc A. Crisafulli 120
Nicholas J. Polcino, Jr. 160

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| :---: | :---: | :---: | :---: |
| 1 | (Public Meeting 20-11-04 was commenced | 1 | ITEM NO. 1 |
| 2 | at 11:13 a.m.) | 2 | time. |
| 3 | MR. NANCE: Good morning. I'd like to | 3 | So good morning, Chairman Plousis and |
| 4 | read an opening statement: | 4 | Commissioner Cooper. Camila Mendes-Ferreira, |
| 5 | This is to advise the general public | 5 | Deputy Attorney General on behalf of the |
| 6 | that in compliance with Chapter 231 of the | 6 | Division of Gaming Enforcement. |
| 7 | public laws of 1975 entitled "Senator Bryon M. | 7 | CHAIR PLOUSIS: Thank you. |
| 8 | Baer Open Public Meeting Act," the New Jersey | 8 | Today the Commission is considering the |
| 9 | Casino Control Commission on October 28th and | 9 | request of Twin River Worldwide Holdings, |
| 10 | October 30th, 2020, filed with the Secretary of | 10 | Incorporated, Twin River Management Group |
| 11 | State at the State House in Trenton a notice of | 11 | Incorporated, who together will be referred to |
| 12 | the hearing. | 12 | throughout this proceeding as Twin River and |
| 13 | On October 28th and October 30th, 2020, | 13 | Premier Entertainment AC, LLC, for interim |
| 14 | copies were mailed to subscribers. | 14 | casino authorization, or ICA, so that it may be |
| 15 | Any member of the public who wish to | 15 | owned and operate Bally's Atlantic City Hotel |
| 16 | address the Commission will be given the | 16 | and Casino. |
| 17 | opportunity to do so before the Commission | 17 | ICA is an essential -- essentially a |
| 18 | adjourns for the day. | 18 | form of temporary qualifications that allows an |
| 19 | Please acknowledge the Pledge of | 19 | entity such as Twin Rivers to acquire and |
| 20 | Allegiance. | 20 | control casino-related assets prior to |
| 21 | (The Flag Salute was recited.) | 21 | obtaining its casino license. It still ensures |
| 22 | MS. FAUNTLEROY: Under the roll call, | 22 | that the regulatory authorities maintain |
| 23 | please answer when I call your name for the | 23 | industry integrity and the appropriate |
| 24 | record, please. | 24 | oversight where it -- while it pursues plenary |
| 25 | Commissioner Cooper? | 25 | casino licensing and qualifications. |
|  | 7 |  | 9 |
| 1 | ITEM NO. 1 | 1 | ITEM NO. 1 |
| 2 | COMMISSIONER COOPER: Here. | 2 | To start the process, the ICA applicant |
| 3 | MS. FAUNTLEROY: And Chairman Plousis? | 3 | must submit a completed application as provided |
| 4 | CHAIR PLOUSIS: Here. | 4 | in the Casino Control Act and submit a proposed |
| 5 | MS. FAUNTLEROY: The first matter for | 5 | trust agreement and trustee. The Division |
| 6 | your consideration this morning is the Petition | 6 | reviews the filings and determines which |
| 7 | of Premier Entertainment AC, LLC, Twin River | 7 | entities and individuals are required to |
| 8 | Worldwide Holdings, Inc., and Twin River | 8 | qualify in connection with the ICA application, |
| 9 | Management Group, Inc., for interim casino | 9 | and it reports preliminary findings with regard |
| 10 | authorization pursuant to NJSA 5:12-95, et seq, | 10 | to the applicant's suitability for an ICA. |
| 11 | and other related relief (PRN 1472001, PRN | 11 | That brings us to today's proceedings. |
| 12 | 2832001, and PRN 3032001). | 12 | To further evaluate whether Twin River and |
| 13 | CHAIR PLOUSIS: Counsels, could you | 13 | Premier meet the requirement for an ICA, we |
| 14 | enter your appearances on the record, please? | 14 | will take testimony and consider the |
| 15 | MR. LEVENSON: Sure. Lloyd Levenson | 15 | presentations of counsel. |
| 16 | from the law firm of Cooper Levenson on behalf | 16 | Before we begin, I understand there are |
| 17 | of Twin River. | 17 | several exhibits that have been premarked. |
| 18 | MS. KAUFMAN: Lynne Kaufman from the law | 18 | Mr. Nance? |
| 19 | firm of Cooper Levenson on behalf of Twin | 19 | MR. NANCE: Chair, Commissioner, the |
| 20 | River. | 20 | premarked exhibits are as follows: |
| 21 | CHAIR PLOUSIS: Thank you. | 21 | The Division of Gaming Enforcement |
| 22 | Division? | 22 | submitted one exhibit premarked as D-1. D-1 is |
| 23 | MS. FAUNTLEROY: Camila, you need to | 23 | the report of Division of Gaming Enforcement |
| 24 | unmute. | 24 | dated October 5th, 2020, on the Petition of |
| 25 | MS. MENDES-FERREIRA: That happened last | 25 | Premier Entertainment AC, LLC, Twin River |


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| 1 | ITEM NO. 1 | 1 | ITEM NO. 1 |
| 2 | Worldwide Holdings, Inc., and Twin River | 2 | objections as long as it is submitted as |
| 3 | Management Group, Inc., for interim | 3 | according to what we have predetermined, so. |
| 4 | authorization, Petition No. 1472001. That's 56 | 4 | CHAIR PLOUSIS: Thank you. |
| 5 | pages. | 5 | Commissioner Cooper, do you have any |
| 6 | The Applicant submitted two exhibits | 6 | questions regarding the sealing request or the |
| 7 | premarked as A-1 and A-2. A-1 is Trust | 7 | admission of the exhibits? |
| 8 | Agreement between Twin River Worldwide | 8 | COMMISSIONER COOPER: No questions. |
| 9 | Holdings, Inc., Twin River Management Group, | 9 | MS. FAUNTLEROY: I would note, Mr. |
| 10 | Inc., Premier Entertainment AC, LLC, and James | 10 | Chairman, for the record for the sealing |
| 11 | R. Zazzali as Trustee. Petition No. 1472001. | 11 | request, and counsel has no objection to either |
| 12 | And A-2 is a slide deck presentation. | 12 | this there's also a sealing request with |
| 13 | These are the exhibits that were | 13 | respect to A-1, which is the Trust Agreement. |
| 14 | submitted. | 14 | So it's my understanding for your consideration |
| 15 | CHAIR PLOUSIS: Does counsel want to be | 15 | is a consensual sealing request with respect to |
| 16 | heard on the sealing request and the admission | 16 | A-1 and D-1. |
| 17 | of the exhibits into the record? | 17 | MS. MENDES-FERREIRA: Correct. |
| 18 | MR. LEVENSON: Just one second. Just -- | 18 | CHAIR PLOUSIS: If there's nothing |
| 19 | was the Power Point marked as an exhibit? Or | 19 | further, I move Exhibits A-1 and D-1 into |
| 20 | shall I do that now, Dianna? | 20 | evidence, granting the Petitioner's sealing |
| 21 | MS. FAUNTLEROY: It was identified as | 21 | request with respect to both. |
| 22 | A-2. | 22 | Is there a second? |
| 23 | MR. LEVENSON: Okay. | 23 | COMMISSIONER COOPER: I'll second that. |
| 24 | MS. FAUNTLEROY: We called it a "slide | 24 | CHAIR PLOUSIS: Any further discussion? |
| 25 | deck presentation." If you want to call it | 25 | (No response.) |
|  | 11 |  | 13 |
| 1 | ITEM NO. 1 | 1 | ITEM NO. 1 |
| 2 | Power Point -- | 2 | CHAIR PLOUSIS: Hearing none, all in |
| 3 | Mr. LEVENSON: No. No. No. That's | 3 | favor, say aye? |
| 4 | fine. | 4 | (Ayes.) |
| 5 | MS. FAUNTLEROY: Okay. | 5 | CHAIR PLOUSIS: Opposed? |
| 6 | MS. KAUFMAN: With respect to the | 6 | (No response.) |
| 7 | sealing requests, we've made the submission, | 7 | CHAIR PLOUSIS: Ayes have it. |
| 8 | and we'd just made some last minute changes, | 8 | Are there any other procedural matters |
| 9 | and I believe -- obviously the Division will | 9 | to be brought to our attention at this time? |
| 10 | speak for itself, but I believe we're in | 10 | (No response.) |
| 11 | agreement on the sealing request and ask the | 11 | CHAIR PLOUSIS: Hearing none, we'll go |
| 12 | Commission to consider it. | 12 | into opening statements, which parties may |
| 13 | MS. MENDES-FERREIRA: Yeah. | 13 | waive and elect to instead provide direct |
| 14 | Commissioner, if I may, just first move our | 14 | testimony to the Commission. |
| 15 | report into the record and then speak to the | 15 | MR. LEVENSON: Chairman, normally at |
| 16 | sealing request. | 16 | this stage when we're not on Zoom and we're |
| 17 | MS. FAUNTLEROY: Go ahead. | 17 | actually in the -- in the CCC conference room, |
| 18 | CHAIR PLOUSIS: Thank you. | 18 | I would have the opportunity to introduce you |
| 19 | Do we have a take a vote on it? | 19 | and Commissioner Cooper to some others who |
| 20 | MS. FAUNTLEROY: No. She still wants us | 20 | would be sitting in the front row. So if you |
| 21 | to speak to it. That's fine. | 21 | can imagine the front row being full of people, |
| 22 | It's been marked, Camila. | 22 | we want to introduce and have some people |
| 23 | MS. MENDES-FERREIRA: Okay. So if it is | 23 | introduce themselves actually. And then we |
| 24 | marked and entered into evidence, then as to | 24 | would go into opening statements. And I'm not |
| 25 | the sealing request, we would have no | 25 | going to introduce the witnesses that are going |


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| 1 | ITEM NO. 1 | 1 | ITEM NO. 1 |
| 2 | to testify because they'll introduce themselves | 2 | somewhere |
| 3 | as they testify. But if you wouldn't mind, | 3 | COMMISSIONER COOPER: Love it. Love it. |
| 4 | there's a few people that we'd like you to | 4 | MR. LEVENSON: I guess Maria might be |
| 5 | actually see and literally 30 to 60 seconds of | 5 | having some difficulties. Technical ones. |
| 6 | who they are since they make up the executive | 6 | So let's move on to Phil Juliano? |
| 7 | team at Twin River in addition to the witnesses | 7 | MR. JULIANO: Thank you. Thank you, |
| 8 | that you will hear this morning and this | 8 | Lloyd. Thank you, everybody. |
| 9 | afternoon. Would that be all right with you? | 9 | I am the Executive Vice President and |
| 10 | CHAIR PLOUSIS: Yes. It would be. And | 10 | Chief Marketing Officer at the company. Been |
| 11 | you're right there, Lloyd. I -- we always have | 11 | with them since '09. In this -- participating |
| 12 | the front row filled with people that are, you | 12 | in this worldwind expansion that we've been |
| 13 | know, involved with these programs and these | 13 | going through in the last couple of years, and |
| 14 | entities. So we welcome seeing them on the | 14 | it's really been a very enjoyable thing. |
| 15 | Zoom. | 15 | I'm sometimes referred to as AC Phil. |
| 16 | MR. LEVENSON: Okay. And we're going to | 16 | That's because I'm born and raised in Atlantic |
| 17 | do it by alphabetical order. | 17 | City, and I'm proud of it. And whenever I get |
| 18 | Sorry, Justice Zazzali. You're going to | 18 | to talk to -- in the media, I always refer back |
| 19 | be last. | 19 | to a city that I love. And I really hope that |
| 20 | JUSTICE ZAZZALI: That's appropriate -- | 20 | I can make major contribution in this property |
| 21 | that's appropriate in a Zoom meeting. | 21 | and to this city as it continues to move in the |
| 22 | Mr. LEVENSON: Oh. How do you like | 22 | right direction. |
| 23 | that? There you go. | 23 | MR. LEVENSON: That's great. Just, |
| 24 | (Laughter.) | 24 | Phil, one more thing. Just tell the Chairman |
| 25 | MR. LEVENSON: All right. The first | 25 | and Commissioner Cooper which casinos in |
|  | 15 |  | 17 |
| 1 | ITEM NO. 1 | 1 | ITEM NO. 1 |
| 2 | person I'd ask to introduce themselves is Craig | 2 | Atlantic City you actually worked at. |
| 3 | Eaton. Craig? | 3 | MR. JULIANO: We don't have enough time, |
| 4 | MR. EATON: Thanks, Lloyd. Thank you. | 4 | Lloyd. |
| 5 | Thank you, Mr. Chairman, Commissioner Cooper. | 5 | (Laughter.) |
| 6 | My name is Craig Eaton. I'm Executive | 6 | MR. LEVENSON: As my mother would say, |
| 7 | Vice President, General Counsel and Compliance | 7 | you can't hold a job. |
| 8 | Officer for Twin River. Been with the company | 8 | MR. JULIANO: No. It's actually either |
| 9 | for about 15 years now. It's been -- it's been | 9 | that or I have a long and storied career. I |
| 10 | a great journey. We're growing. Very proud of | 10 | started when I was 11, and I've been at it |
| 11 | our regulatory compliance as we go into -- into | 11 | almost 40 years. So actually, to tell you the |
| 12 | different states. Very -- and looking forward | 12 | truth, I was at -- started at Tropicana which |
| 13 | to and actually have enjoyed the regulatory | 13 | was then Ramada, Golden Nugget, Trump's Castle, |
| 14 | process and the licensing process here in | 14 | Showboat, Atlantic City Hilton, Resorts. And I |
| 15 | New -- or there in New Jersey, I should say. | 15 | don't know how I missed Bally, but I finally |
| 16 | And looking forward to becoming part of the | 16 | got there. |
| 17 | community. So thank you. | 17 | MR. LEVENSON: Mike Monty? |
| 18 | MR. LEVENSON: Thank you, Craig. | 18 | MR. MONTY: Good morning. My name is |
| 19 | Maria Johnson is next? Maria? | 19 | Michael Monty. I am currently the Director of |
| 20 | (No response.) | 20 | Corporate Finance for Twin River. I've been at |
| 21 | MR. LEVENSON: Maria? Never stop saying | 21 | Twin River for just over -- just about three |
| 22 | Maria. Maria. | 22 | years now. I'll be transitioning down to New |
| 23 | (Laughter.) | 23 | Jersey, moving there. I'll be in a hotel for a |
| 24 | MR. LEVENSON: Sorry, Commissioner | 24 | bit, but moving my family down there to go work |
| 25 | Cooper. I had to get some song in there | 25 | at Bally's at the property. |


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| 1 | ITEM NO. 1 | 1 | ITEM NO. 1 |
| 2 | I'm a Veteran of the United States Army. | 2 | excited and very excited about this opportunity |
| 3 | I was eight years -- five years active and | 3 | to do business in New Jersey. |
| 4 | three years in the National Guard, but I am an | 4 | MR. LEVENSON: Thank you, Wanda. |
| 5 | MBA and worked for Twin River ever since then. | 5 | Justice Zazzali? |
| 6 | MR. LEVENSON: And just tell us your | 6 | JUSTICE ZAZZALI: Thank you, Lloyd. |
| 7 | education. Where were you educated post high | 7 | Good morning, everyone. Good morning, Chairman |
| 8 | school? | 8 | and Commissioner Cooper, and to my predecessors |
| 9 | MR. MONTY: I have an undergraduate | 9 | who just spoke. Hello. And most of all |
| 10 | degree from the United States Military Academy | 10 | wherever they may be, hello to Maria and |
| 11 | at West Point, and I have an MBA from Yale. | 11 | Monique. |
| 12 | MR. LEVENSON: Thank you. | 12 | But I'm pleased to be here. I don't |
| 13 | Monique? | 13 | have the depth of experience of most of the |
| 14 | (No response.) | 14 | folks who have just spoken, particularly AC |
| 15 | MR. LEVENSON: Monique Tarves? Is she | 15 | Phil, but I am proud to have been, as the |
| 16 | on the line. Hmm. Okay. | 16 | expression goes, perhaps present in the |
| 17 | How about Wanda Wilson? I saw Wanda | 17 | creation, just ten seconds when Governor Byrne |
| 18 | earlier. | 18 | was governor. He asked me both before and when |
| 19 | MS. WILSON: Yes. Wanda Wilson is here. | 19 | I was Attorney General to escort him to |
| 20 | MR. LEVENSON: Hi, Wanda. | 20 | Atlantic -- excuse me -- to Las Vegas to decide |
| 21 | MS. WILSON: Hi, everyone. Good | 21 | whether this project was worth doing. So |
| 22 | morning, everyone. I'm the Chair of the Audit | 22 | while, of course, he made the ultimate decision |
| 23 | Committee and Chair of the Compliance Committee | 23 | and everyone was benefitted by it, I was |
| 24 | of the Board of Twin River. I have been on the | 24 | pleased to be part of those observations and |
| 25 | board for a little bit over a year, and I'm | 25 | all the rest of it. |
|  | 19 |  | 21 |
| 1 | ITEM NO. 1 | 1 | ITEM NO. 1 |
| 2 | very excited to be part of this great expansion | 2 | Since then I've been fortunate to serve |
| 3 | that Twin River has undertaken. | 3 | as Attorney General, and as I mentioned, had |
| 4 | I've been in the public gaming industry | 4 | dealings with the Casino Control Commission |
| 5 | for over 27 years. And until my recent | 5 | and, of course, was very close to the Division |
| 6 | retirement, I was the Chief Operating Officer | 6 | of Gaming Enforcement since I was supervising |
| 7 | and General Counsel of the Tennessee Lottery. | 7 | that Division. |
| 8 | And prior to that position, I served for ten | 8 | In more recent years, I've been involved |
| 9 | years as a Senior Vice President and General | 9 | with various casinos, most significantly I |
| 10 | Counsel of the Georgia Lottery. | 10 | guess about ten years ago when I served as |
| 11 | I was part of the startup teams for both | 11 | Trustee for the Borgata and MGM matter that |
| 12 | lotteries, so I am used to moving quickly and | 12 | some of you probably recall. |
| 13 | building businesses from the ground up. | 13 | The bottom line is that I was pleased to |
| 14 | Over the -- in addition to my role as | 14 | be of service then, and I'm privileged to be |
| 15 | General Counsel into the aforementioned | 15 | involved now, that you are all serving the |
| 16 | lotteries, over the last few years, I have | 16 | public interest ultimately. And you are all |
| 17 | assisted several lotteries, doing various | 17 | serving it well, and I hope to be part of that. |
| 18 | procurement processes. And I've also served on | 18 | Thank you. |
| 19 | the US Lottery Compliance Panel when US Lottery | 19 | MR. LEVENSON: Thank you. |
| 20 | vendors were purchased by non US companies. So | 20 | Okay. That's the introductions that we |
| 21 | I have quite a bit of experience in the | 21 | have, plus Monique and Maria. Okay. So. |
| 22 | compliance arena. | 22 | MS. JOHNSON: Lloyd -- Lloyd? |
| 23 | Prior to working in public gaming, I was | 23 | MR. LEVENSON: Yes? |
| 24 | an attorney and also a banker, an investment | 24 | MS. JOHNSON: This is Maria Johnson. |
| 25 | banker, in the public finance industry. So I'm | 25 | I'm on. |


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| 1 | ITEM NO. 1 | 1 | ITEM NO. 1 |
| 2 | MR. LEVENSON: Okay. We can't see you, | 2 | Bally's was the place to see and be seen. |
| 3 | I don't think, but we see a big M. So I don't | 3 | Bally's remained one of the leaders in |
| 4 | know if it's Michigan or Maria. But in any | 4 | excitement and revenue for many years. |
| 5 | event, go ahead Maria. They can't see you, but | 5 | However, between December 2016 and September |
| 6 | they can hear you. So go ahead. | 6 | 2020, Bally's has ranked lowest in revenue in |
| 7 | MS. JOHNSON: So I'm Maria Johnson. I'm | 7 | the last 36 out of 41 months that casinos have |
| 8 | the Senior Vice President of Human Resources. | 8 | been opened, only beating out two newly opened |
| 9 | I've been with the property for about six | 9 | casinos for a few months in 2018. Even more |
| 10 | years, has been in the gaming industry for | 10 | currently, Bally's has been dead-last in |
| 11 | about 25 years. | 11 | revenue for the past 18 months that casinos |
| 12 | MR. LEVENSON: Great. Thanks, Maria. | 12 | have been opened. That will change, but it |
| 13 | MS. JOHNSON: Sure thing. | 13 | won't necessarily be overnight. But it will |
| 14 | MR. LEVENSON: Okay. The next thing is, | 14 | happen under the watchful guidance and |
| 15 | normally what I'm going to say now we do at the | 15 | marketing strategies of the executives at Twin |
| 16 | end, but for two reasons I think it's important | 16 | River. |
| 17 | to make sure it's said up front, and also make | 17 | Although the DGE report refers to a |
| 18 | sure we don't forget to say it at the end. | 18 | commitment for capital expenditures of a |
| 19 | I just want to -- and I know I talk on | 19 | minimum of 65 million, we are pleased to advise |
| 20 | behalf of Lynne also, who you'll be hearing | 20 | you that upon further review of the property |
| 21 | from shortly -- that the DGE has been extremely | 21 | that number has been increased to a minimum of |
| 22 | helpful in this process to us. We worked with | 22 | 90 million. |
| 23 | many, many individuals associated with the DGE. | 23 | How important will it be to Atlantic |
| 24 | But particularly we want to thank Camila. She | 24 | City to have Twin River as a new entrance? |
| 25 | has worked literally night and day, as has | 25 | Entrant? As Camila Mendes-Ferreira said on |
|  | 23 |  | 25 |
| 1 | ITEM NO. 1 | 1 | ITEM NO. 1 |
| 2 | Lynne, on this. | 2 | Page 18 of the DGE report that has been marked |
| 3 | You know, as everybody knows, when you | 3 | in evidence: The Atlantic City market will |
| 4 | go for an ICA, there are certain statutory | 4 | benefit from the entrance of a new participant |
| 5 | requirements on timing that you have to meet. | 5 | that neither owns or operates any other casino |
| 6 | So I take my hat off to Camila and Lynne. And | 6 | properties in this jurisdiction as well as a |
| 7 | thank you, Camila, for being so helpful during | 7 | reduction in the number of casinos owned by |
| 8 | this process, as well as the rest of the | 8 | Caesars from four to three. |
| 9 | Division of Gaming Enforcement. | 9 | And as Chairman Plousis says in the |
| 10 | And also we take our hat off to General | 10 | Caesars/Eldorado matter: The entrance of |
| 11 | Counsel Fauntleroy. She was very helpful | 11 | independent operators new to this market |
| 12 | towards the end of this process to get this all | 12 | provides evidence of investor confidence that |
| 13 | together so that we could have the ICA hearing | 13 | independent operators can be successful in the |
| 14 | today. So thank you, Dianna, also. | 14 | Atlantic City market. |
| 15 | Okay. So now I'm ready to provide a | 15 | From what you will hear today, we are |
| 16 | short opening, Mr. Chairman. Should I go now? | 16 | comfortable that you will conclude that Twin |
| 17 | CHAIR PLOUSIS: Please. Please proceed. | 17 | River is that independent operator which has |
| 18 | Thank you. | 18 | the experience and the vision to make Bally's a |
| 19 | MR. LEVENSON: So Bally's opened as the | 19 | place again to see and be seen. |
| 20 | third Atlantic City casino on December 29th, | 20 | Thank you. |
| 21 | 1979, to much fanfare. After all, it was named | 21 | CHAIR PLOUSIS: Thank you. |
| 22 | after the Monopoly board. It was Bally's at | 22 | Your first witness? |
| 23 | Park Place. And we all know how valuable Park | 23 | MS. FAUNTLEROY: No. |
| 24 | Place is on a Monopoly board. | 24 | MS. MENDES-FERREIRA: If I may -- |
| 25 | I remember back then the sixth floor of | 25 | CHAIR PLOUSIS: I'm sorry. |


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| 1 | ITEM NO. 1 | 1 | ITEM NO. 1 |
| 2 | MS. MENDES-FERREIRA: Let me unmute. | 2 | qualifiers and waivers required for |
| 3 | My opening may not be as short as Mr. | 3 | institutional investors of Twin River. |
| 4 | Levenson's was, but let's see if I can deliver | 4 | Our report was thorough in its financial |
| 5 | it as well as he -- he just did. | 5 | review and analysis and, importantly, it raised |
| 6 | So again, good morning, Mr. Chairman, | 6 | issues in those areas. The report also |
| 7 | Commissioner Cooper. Camila Mendes-Ferreira on | 7 | outlined matters that have been completed by |
| 8 | behalf of the Division. | 8 | Petitioner. But it outlined outstanding items |
| 9 | I'd like to thank Mr. Lloyd for his kind | 9 | that remained to be addressed prior to today's |
| 10 | remarks, but again, this was a team effort by | 10 | hearing. |
| 11 | the Division and even the Commission to get to | 11 | As you heard Mr. Lloyd say that we |
| 12 | this day today. | 12 | worked hard to complete certain items. These |
| 13 | Mr. Chairman and Commissioner Cooper, as | 13 | items have been -- the outstanding items in the |
| 14 | you know, before the Commission today is the | 14 | report have, to a certain extent, been |
| 15 | application of Premier Twin River and TR | 15 | addressed and I will now highlight them for you |
| 16 | Management for interim casino authorization and | 16 | as follows. |
| 17 | ICA. And by Director order, TR Management and | 17 | The Division has received -- I'm sorry. |
| 18 | Twin River has been designated as holding | 18 | Excuse me. |
| 19 | companies of the proposed casino applicant | 19 | The Division set forth certain concerns |
| 20 | Premier. Twin River will be entering into New | 20 | as follows: Whether the transaction was in the |
| 21 | Jersey casino market for the very first time | 21 | best interest of the public, given certain |
| 22 | with this acquisition of the casino operation | 22 | operational requirements that remained |
| 23 | of Bally's Atlantic City Casino from Caesars | 23 | incomplete, most notably a failure to finalize |
| 24 | and of the real estate from VICI REIT. | 24 | a transition services agreement, a TSA, with |
| 25 | The Division has conducted a preliminary | 25 | the current operators, Caesars. With the |
|  | 27 |  | 29 |
| 1 | ITEM NO. 1 | 1 | ITEM NO. 1 |
| 2 | investigation of Premier and its holding | 2 | current owners. |
| 3 | companies, as well as an entity qualifier, | 3 | There was a lack of a certificate of |
| 4 | Standard RI, Limited, which I'll refer to as | 4 | incorporation for Twin Rivers that contained |
| 5 | Standard as needed. | 5 | required statutory language. There was a lack |
| 6 | The Division has also conducted | 6 | of a mandatory personnel that needed to be |
| 7 | preliminary checks of the necessary natural | 7 | hired or staff and which required proper |
| 8 | person qualifiers associated with Twin River, | 8 | licensure. |
| 9 | TR Management, Premier who are identified in | 9 | There was also a lack of finalized |
| 10 | the Division's report. Separate petitions have | 10 | charter for an audit committee, a compliance |
| 11 | been filed to address these matters, and other | 11 | plan, or an equal employment business |
| 12 | matters have been identified after our report | 12 | opportunity plan, an EEBOP. |
| 13 | was filed to you, which we will address at a | 13 | There was a lack of even a final ICA |
| 14 | later point in this proceeding as well. | 14 | trust agreement at that point as well, as a |
| 15 | Now returning to the request of ICA | 15 | need to complete basic operational areas to |
| 16 | before you, the Division has presented you with | 16 | maintain the current business of the casino. |
| 17 | the report dated October 5th, 2020, that was as | 17 | In terms of a financial analysis, the |
| 18 | detailed and complete as possible given that | 18 | Division highlighted to you certain capital |
| 19 | Petitioners still needed to resolve several | 19 | commitment concerns that could prove important |
| 20 | critical matters as of that date. | 20 | for Bally's to remain competitive in Atlantic |
| 21 | The report addressed the requirements of | 21 | City. And especially in light of the current |
| 22 | the Act for you to make a determination on the | 22 | health crisis before us, we raised the need for |
| 23 | Petitioner's request before you today, and it | 23 | reinvestment and need for plans regarding |
| 24 | included four orders by the Director that | 24 | overall management, particularly as to |
| 25 | covered a designation of entities and | 25 | employees and a continued staffing, which |


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| 1 | ITEM NO. 1 | 1 | ITEM NO. 1 |
| 2 | admittedly Twin River has represented that they | 2 | 9th, 2020. |
| 3 | are willing to expand upon with these projected | 3 | These important transactions will need |
| 4 | renovations, and we look forward to the | 4 | to be addressed at this hearing and to what |
| 5 | testimony in this regard today. | 5 | extent they will impact the Bally's |
| 6 | As a result of our financial analysis, | 6 | acquisition. Naturally these will also be |
| 7 | the Division has recommended a number of | 7 | reviewed in detail during the Division's |
| 8 | conditions if ICA is granted. As a matter of | 8 | plenary investigation should your -- should the |
| 9 | update, some of these concerning items have | 9 | ICA be granted. |
| 10 | been addressed. And they are as follows. | 10 | In all, we expect that these matters |
| 11 | Since October 5th, the Division has | 11 | raised in the report and occurring thereafter |
| 12 | received the TSA in execution form. This | 12 | are to be explored and addressed today in the |
| 13 | document will be signed upon the acquisition of | 13 | testimony to be heard. |
| 14 | Bally's should ICA be granted. The TSA remains | 14 | Through that testimony, our report, |
| 15 | under Division review, and we anticipate an | 15 | supplemental information received, and |
| 16 | order will be entered should ICA be granted | 16 | additional Director orders entered prior to |
| 17 | based on the information we have received so | 17 | today's hearing, Petitioners will endeavor to |
| 18 | far. | 18 | meet their burden of establishing by clear and |
| 19 | We have also received confirmation that | 19 | convincing evidence that their request for |
| 20 | Twin River has incorporated the required | 20 | relief may be granted in order to own and |
| 21 | Section 82 provisions into its bylaws and Twin | 21 | operate the Bally -- the Bally's Casino. |
| 22 | River has committed to adopting the same | 22 | Based on the above items, the testimony, |
| 23 | required language into their corporate | 23 | the report, the orders, and the Division's |
| 24 | formation documents at its next regularly | 24 | recommended conditions, we submit that you will |
| 25 | scheduled annual board meeting. | 25 | likely have the necessary basis upon which to |
|  | 31 |  | 33 |
| 1 | ITEM NO. 1 | 1 | PAPANIER |
| 2 | The Division has also entered orders | 2 | decide the matter before you today. |
| 3 | approving the Twin River audit plan and | 3 | Thank you. |
| 4 | committee composition, the Premier Compliance | 4 | CHAIR PLOUSIS: Thank you. |
| 5 | Committee Plan and the proposed committee and | 5 | Mr. Levenson, you can call your first |
| 6 | the EEBOP. | 6 | witness. |
| 7 | The trust ICA agreement has also been | 7 | MR. LEVENSON: Sure. Thank you. |
| 8 | finalized and now submitted to the Division -- | 8 | George Papanier, please. |
| 9 | to the Commission. | 9 | MR. PAPANIER: Yes, Lloyd. |
| 10 | The CHAB petition has also been filed. | 10 | CHAIR PLOUSIS: Mr. Nance, please swear |
| 11 | And we again expect an order to be entered | 11 | in the witness. |
| 12 | accordingly if ICA is granted. Internal | 12 | --- |
| 13 | control matters remain under review. |  | GEORGET. PAPANIER, having been first |
| 14 | As of the time of and after the filing | 14 | duly remotely sworn, testified as follows: |
| 15 | of the Division's report, there have also been | 15 | MR. NANCE: Thank you. |
| 16 | transactional developments as to Twin River, | 16 | DIRECT EXAMINATION BY MR. LEVENSON: |
| 17 | including the announcement of the purchase of | 17 | Q. George, why don't we start with a little |
| 18 | Jumer's Casino, issuance of new senior notes -- | 18 | bit of your personal background. Where did you grow |
| 19 | excuse me -- new debt senior notes, a |  | up and mature? |
| 20 | transaction with GLPI for purchase of | 20 | A. Sure, Lloyd. |
| 21 | Evansville property and a related Dover Downs | 21 | First of all, good morning, Mr. Chairman |
| 22 | lease. Most recently, a Bally's brand | 22 | and Commissioner Cooper. Happy to be with you today. |
| 23 | acquisition which led to a recent announcement | 23 | So I was born and raised in |
| 24 | that Twin River will remain itself in the New |  | Philadelphia. I graduated Bishop Eustace High School |
| 25 | York Stock Exchange to Bally as of November |  | in Pennsauken, New Jersey, and graduated Glassboro |

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| PAPANIER <br> State, now known as Rowan, where I received my BA in business accounting in 1979. I am also a CPA, but I am no longer active. <br> Q. And what about your employment history? <br> A. Well, I don't have as long as a storied <br> career in AC as Phil does, but I have a long -- long <br> career in Atlantic City. My first job in the casino <br> industry was at the Sands Hotel and Casino in Atlantic <br> City in 1982 when I was hired during their <br> construction phase in a financial capacity. Then I <br> moved to Playboy Elsinor briefly as an accounting <br> manager before being recruited by Golden Nugget and <br> then by Trump Plaza, where I entered my first incident in AC as a VP in finance in the early 1990s. <br> And then I accepted a position in <br> Colorado as Vice President of Operations for Hemmeter <br> Enterprises, and I ran their casinos in the cities of <br> Black Hawk and Central City, which is just outside of Denver. <br> I was then recruited by Mohegan Sun <br> Casino in Connecticut to be their CFO and was with <br> them during the greenfield development and the <br> construction of the Mohegan Sun Casino where I was <br> involved also in the securing of first-ever Wall | PAPANIER <br> recent, but acquisitions over time? <br> A. Sure. When I joined Twin River in 2005 <br> as Chief Operating Officer, we embarked on a pretty <br> ambitious renovation and expansion of Lincoln Park, <br> which was just a greyhound dog track with BLTs. And we converted that into a full service slots-only casino, and we named it Twin River in 2007. <br> 2010 under new ownership, I was named <br> CEO, and we started to transform the property into a <br> full-service casino focused on organic growth of the <br> only asset which we had at the time, which was Twin <br> River outside of Providence, and also to aggressively <br> pay down debt. Well, we were so successful in growing <br> Twin River that we found ourselves with a lot of <br> pent-up equity and a great platform for growth, and we <br> decided to diversify and aggressively grow the company at that time. <br> So our first asset purchase was the -- <br> was outside -- outside of Twin River was the Hard Rock <br> Casino and Hotel in Biloxi, Mississippi. That was <br> also our hotel casino operation where we brought -- <br> brought that property to a top-tier property of Biloxi <br> Gulfport, Mississippi. <br> In 2015, we acquired Newport Grand in |
| PAPANIER <br> Street financing for the first Native American casino at the time. And briefly was CEO of North America for Sun International, who owned Atlantis in the Bahamas and The Resorts Atlantic City before becoming the President of Resorts Casino Hotel in 1997. And that's where I ended my at the second stint in Atlantic City in 2000. <br> I had then left to accept a position as <br> Chief Operating Officer for Peninsula Gaming, which <br> was a startup casino company in Iowa. I helped them <br> build a four-casino company, with casinos in Iowa and <br> in Louisiana, before being persuaded to rejoin Sun <br> International to accept the CEO position of Lincoln <br> Park in 2005, which turned into the President and CEO <br> position of Twin River in 2010 where I reported <br> directly to the board of directors, which I am also a <br> member of. In my role -- my role there is <br> responsibility for all providing all strategic <br> direction and oversight of the company. <br> Q. So why don't you, if you would, give us <br> a history of Twin River from the beginning to the present? And we know you've made a lot of investments <br> into different markets. So if you could sort of combine the history of Twin River into your, not only | PAPANIER <br> Rhode Island, which grew a legislative initiative and referendum that we won. We were able to transfer that license to -- closer to into Tiverton, which is closer to the Massachusetts border so that we could compete more effectively with Massachusetts. That was a greenfield development. And we built and opened the Tiverton Hotel and Casino in September of 2018 while simultaneously building the Twin River Hotel in Lincoln, which was the -- the Lincoln, which is our flagship property, to better compete with the new casinos they were coming online in Massachusetts. <br> When we then acquired and reversed <br> merged with Dover Downs Hotel and Casino in Dover, <br> Delaware, which gave us a pathway to become public in March of 2019. As mentioned earlier, we traded on the New York Stock Exchange under the ticker symbol TRWH. November 9th, as was mentioned earlier, we'll be trading as BALY as a result of our recently announced acquisition of the Bally's brand from Caesars. <br> Then in quick succession, we acquired the three Mardi Gras Casinos, Black Hawk, Colorado, and we fully integrated them in February of this year. That was followed by the acquisition and the integration of Isle of Capri, Kansas City, Missouri, |


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| PAPANIER <br> and the Lady Luck Vicksburg, Mississippi, in July of this year. <br> And finally, we round out our portfolio <br> with the more recently pending acquisitions, as noted <br> earlier, of Eldorado Shreveport, Louisiana, and <br> Montbleu Lake Tahoe in Nevada. Jumer's, Rock Island, <br> Illinois, and Tropicana Evansville, Indiana. And, of course, Bally's Atlantic City. <br> Q. Thanks. <br> And what was the reason for the interest <br> and the intended purchase of Bally's in Atlantic City? <br> A. You know -- you know, what excited me <br> about the market was the fact that, even after the <br> impact of competition came online from Pennsylvania <br> and New York, the Atlantic City market is still over a <br> $\$ 3$ billion market when you include iGaming. That's a <br> considerable market. We always felt we could compete <br> for a fair share in that market. And also this <br> acquisition allows us into the iGaming and sports <br> betting pace space in New Jersey, which is very successful. <br> As far as physical attributes, we love <br> the center of the boardwalk location. You can't <br> duplicate that. And we came up with a pretty | PAPANIER <br> including interactive technologies and sports betting, iGaming. So it made absolutely sense to change our corporate name to be in line with our portfolio. <br> Q. What makes you believe that Twin River <br> can make Bally's competitive after what I said in my opening about the fact that they have been last for so many months in a row? <br> A. Well, we manage properties in mainly <br> highly competitive markets, so we certainly don't shy away from competition. And we've achieved a lot of success in those markets. I mentioned earlier that we were encouraged by our plan for the property which will bring it physically to a level that is not seen in over -- you know, over the last several years. So this, in combination with our gaming-centric approach to be -- to be in the -- related to the business, and that effectively incorporates a very aggressive marketing strategy which will be the foundation for our competitive position going forward. <br> Q. So I gather you're saying that Bally's under Twin River's leadership can grow the market as opposed to taking players just from other casinos. Why do you say that? Why do you believe that under <br> 25 Twin River leadership you can grow the market? |
| PAPANIER <br> encouraging plan to enhance the property that will allow us to effectively compete. <br> Q. So what was the reason for purchasing the Bally name? <br> A. You know, it's an iconic brand. It's a nationally -- the brand's immediately established as a legitimate casino company from a customer perspective. The brand goes and dates back decades and is familiar with a large portion of our current customer demographic. <br> We're excited good the application <br> prospects of the bricks and mortar casinos through interactive technologies. Plus, I can't imagine Atlantic City without Bally's on the skyline. So, you know, we were very happy we were able to get that and maintain that brand there. And then what we'll do is, you know -- you know, we're looking forward to continue to integrate the brand in our portfolio. <br> Q. And the reason for changing the Twin <br> River's corporate name to Bally's? And different ticker on the New York Stock Exchange? <br> A. Well, the brand is synonymous with gaming, possesses generational awareness. And we'll be integrating the brand throughout the portfolio, | PAPANIER <br> A. Well, we absolutely do believe that. A <br> lot of my team members are from the AC market. We're <br> happy to be back. And we certainly aren't -- aren't <br> going there to be embarrassed. So we're going to be <br> putting a lot of effort into making this a successful venture. <br> You know, I mentioned that our business <br> model includes an aggressive marketing approach. <br> This -- this approach does not rely on cannibalization <br> of the existing market share. But it really pulls <br> from other forms of hospitality and entertainment. <br> We also have a most robust database in <br> New England of all our competitors in this -- in the <br> Atlantic City market. Additionally, our Dover, <br> Delaware, property has a significant database of <br> customers from Delaware, Maryland, and Virginia. And <br> all these customers will be solicited to visit Bally's <br> AC. <br> You know, we also believe that there's a <br> significant attribute at the property, and that's over <br> 80,000 square feet of convention and meeting space <br> which we believe is currently underutilized. And <br> Caesars hasn't done any favors over the last several <br> years, as they have been pushing business to other |



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| PAPANIER <br> Q. Yeah. I understand there might be <br> someone else -- <br> A. Okay. <br> Q. -- that will speak to that. <br> I just -- I'm glad you spoke about how <br> important the brick and mortar of the facility is in <br> the -- in this aspect. And I just want to reiterate. <br> I know that Mr. Levenson spoke that you -- you had an opportunity to read our report; is that correct, sir? <br> A. That's correct. <br> Q. Okay. And you are aware that we raised <br> issues as to capitol expenditures at the property <br> based on the deferred investments of the current owners? <br> A. I'm aware of that. <br> Q. Okay. So you are probably also aware <br> that the Commission has imposed conditions on -- on <br> the previous transactions related to Eldorado and <br> Caesars that if this transaction does not go forward, <br> there is a significant amount of about 125 million <br> that would go towards preparation of that property to <br> bring it up to, you know -- to make up for any <br> deferred needs of that -- that property. Are you aware of that? | PAPANIER <br> to your company. On July 17th of 2020 the Division <br> had made a request for the company to formally address capital expenditures. And in response on October 3rd, we received just renovation plans. And no budget, no projected completion target dates, no commitment, quite frankly, from the company. Are you aware of that? <br> A. I am initially aware of that. Yes. <br> Q. Okay. And then again, the Division made a request on September 10th that, you know, this -the initial submission was insufficient, and we again asked Twin River to provide another detailed capex plan and a formal commitment to the Division addressing these deficiencies. And in response, on September 27th, Twin River submitted a letter again to the Division outlining potential projects which were all very valid as to renovation projects and how excited you guys were to enter the market. But it again was deficient in budget, projected completion target dates, and commitments. Are you also aware of that? <br> A. I am. Yes, I am. <br> Q. And then lastly, on September 22nd, the Division again advised that, you know, after all of |
| PAPANIER <br> A. I am aware of that. Yes. <br> Q. Okay. So if I'm understanding you <br> correctly, I just want to understand that your company <br> is excited to come into the market and be committed to <br> the property, not only the sports wagering operation, <br> but as well as the brick and mortar and the Bally's <br> brand. <br> A. Yes, we are. <br> Q. All right. <br> A. As a matter of fact, every -- every -- <br> every casino that we acquire and every new market we <br> enter into, you know, as I mentioned earlier, we're <br> very a gaming-centric company. We focus on <br> aggressively marketing. But that marketing -- along <br> with that marketing, we focus on what we call a <br> targeted project capex program, which is complementary <br> to that marketing. So we have a pretty extensive <br> program for Bally's which Marc will be getting into <br> later, I believe. <br> Q. Okay. And I just want to review this <br> with you because our concerns stemmed from -- and let <br> me just pull this out if you don't mind. <br> Our concerns primarily stemmed from a <br> series of letters and requests that the Division made | PAPANIER <br> these requests, we still remained unable to opine on a <br> financial commitment or, you know, where we stood with <br> capital commitments. And it was only on September <br> 24th that the letter -- that the Division received a <br> letter by your company that committed to spending 65 <br> million on capital improvements over the next <br> five-year period as to Bally's. And it outlined -- <br> and I'm sure Marc will speak to how that proposal will <br> be for the next few years. But are you aware that <br> that letter only came in in September 24th? <br> A. Yes, I am. <br> Q. Okay. So the point being that this is <br> why the Division raised these concerns in our report. <br> And I'm glad to hear today that the number has been <br> raised to a minimum of 90 million. However, we have <br> not received, again, anything in writing, sir, yet <br> that will substantiate these numbers. <br> But my question is really, are you <br> prepared -- if ICA is granted to submit the capital <br> expenditure plans that are required under the <br> regulations to substantiate those -- those numbers and <br> which are required under the regulation? <br> A. Yes. We are fully committed to that. <br> Q. Okay. Perfect. |


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| PAPANIER <br> And again, I understand we spoke about <br> the Bally's brand and how important it is and how iconic. I do think it is to not only AC but, you <br> know, in gaming in general. And please correct me if <br> I'm wrong, but I do believe it was an agreement that was entered by TR Management? Is that -- is that the understanding -- for Twin Rivers and was entered by TR Management? <br> A. That's -- I'm not exactly sure of the <br> exact entity. But certainly TR -- TRWH entered into an agreement with Caesars for that brand. <br> Q. Okay. And so the entire Twin River will <br> be rebranding and will be -- will be keeping that <br> brand; is that correct? <br> A. That's -- that's correct. <br> Q. Okay. And I'm just curious, sir, in -- <br> you know, we spoke a lot about the rapid expansion <br> that your company is undergoing. Has it been <br> difficult for the company in any way to manage its <br> growth? And what I mean by that, are there any areas <br> that you found particularly, you know, just difficult <br> to manage? And it could be also in light of the <br> recent health crisis that we've had. I know that <br> certain finances have been affected, and I'm sure your | ```PAPANIER granted. Would you have any objections to those? A. No. I read Exhibit F, and we were fully prepared -- Q. Okay. A. -- to address those. Q. Well, thank you very much. I appreciate your time. A. Thank you. CHAIR PLOUSIS: Mr. Levenson? MR. LEVENSON: I'm just waiting to see if the Commission members had any questions before I called the next witness. So I didn't I just want to -- didn't want to step on your toes. MS. FAUNTLEROY: Do you have any redirect, Lloyd? MR. LEVENSON: Oh, no. I'm sorry. No. So no. CHAIR PLOUSIS:Thank you. Commissioner Cooper?Any questions? COMMISSIONER COOPER: I have a couple questions. Thank you. Good morning, Mr. Papanier. I hope I'm saying that correctly?``` |
| PAPANIER <br> CFO will speak to that. But any -- any challenges that you've faced? <br> A. Well, we certainly have the bandwidth to absorb additional properties. We've built the organizational structural over the last several years, so -- so that's not an issue from our perspective. <br> As you said, our CFO will be available <br> for questions more specifically to financial impact. <br> But in general we continue to work very closely with <br> the state departments of health in all the states. <br> And have operations in all of our operations, we <br> continue to adhere to all the different guidelines. <br> And all our properties are open at different levels and capacity. <br> And as of third quarter, our earnings <br> report -- which was just out -- and we are near at or <br> in most cases performing as -- at the same level as we were the prior third quarter last year. So we're <br> happy about the trend and hoping that that continues. <br> Q. And I know, Mr. Levenson has already <br> asked you if you would have -- if you would agree to <br> the conditions imposed by the Division that would be recommended by the Division but that would be imposed by the Commission ultimately if ICA were to be | PAPANIER <br> THE WITNESS: It's close enough. <br> Papanier. <br> COMMISSIONER COOPER: Pap -- one more time. <br> THE WITNESS: Papanier. <br> COMMISSIONER COOPER: Papanier. Thank you. Good morning. And thank you for being with us this morning. <br> With your introduction, it sounds like that you are somewhat familiar with Atlantic City with your background and involvement in the casino gaming industry. This going to be a two-part question. <br> Since you do have some connection, history with Atlantic City, personally, what attracted you -- tell me, two, three, four things -- that attracted you personally to the Atlantic City gaming industry. <br> THE WITNESS: I was in -- I was in college at Glassboro State. And I graduated in 1979, and I remember -- I remember for the first time there would be casinos outside of Las Vegas, and they were coming to Atlantic City. And I grew up and spent a lot of time at |


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| 1 | PAPANIER | 1 | PAPANIER |
| 2 | the Jersey Shore right on Absecon Island on the | 2 | And if you look back through the last 20 years, |
| 3 | other end where Atlantic City is. And I -- | 3 | the industry has dealt with 9-11, and it's |
| 4 | today I have a family -- I have a family home | 4 | dealt with the very long in duration Great |
| 5 | there. So I just remember the excitement that | 5 | Recession. And the one thing about the |
| 6 | that I was feeling at the time, and I wanted to | 6 | industry, it's very resilient. And in both |
| 7 | be a part of that. And I very quickly | 7 | cases not only did we come out the other end in |
| 8 | maneuvered my way to be a part of that. Little | 8 | good shape, but we excelled beyond that. So I |
| 9 | did I know that I would be President and -- of | 9 | think the market's continuously evolving. Just |
| 10 | Resorts International, which was the first | 10 | like I talked a little bit earlier about bricks |
| 11 | place there was gaming outside of Las Vegas in | 11 | and mortar, which is significant to helping -- |
| 12 | New Jersey in the year 1997 to 2000. | 12 | to helping to build the mobile betting, which |
| 13 | I always felt that -- I felt that | 13 | is both sports betting and iGaming. Because |
| 14 | Atlantic City needed a little push or step up. | 14 | you can't have one without the other primarily |
| 15 | Starting in the 1960s, I remember going to the | 15 | the way legislation is, where you were required |
| 16 | Jersey Shore, and you could start to see kind | 16 | to have bricks and mortar in order to -- in |
| 17 | of the deterioration that was happening. And I | 17 | order to get into that space. I think -- it's |
| 18 | felt -- I felt a little bit of pride seeing the | 18 | I think it's brilliant, to tie bricks and |
| 19 | city start to rebuild itself as a result of the | 19 | mortar, because that's where the employment |
| 20 | legislation for gaming. And I was part of the | 20 | base is. And in all -- all markets, employment |
| 21 | actual construction phase of the Sands Hotel | 21 | is very, very important. So we understand |
| 22 | and Casino in Atlantic City. | 22 | that. |
| 23 | COMMISSIONER COOPER: Okay. Exactly | 23 | As far as Atlantic City is concerned |
| 24 | what I wanted to hear. Taking that question -- | 24 | going forward, you know, I think -- I think it |
| 25 | when I say "wanted to hear," that's from you | 25 | has the challenges of all markets. I think the |
|  | 55 |  | 57 |
| 1 | PAPANIER | 1 | PAPANIER |
| 2 | personally and everything you just said, it | 2 | industry has already gone through a |
| 3 | just registered. | 3 | consolidation as a result of Pennsylvania, and |
| 4 | Taking that question from your personal | 4 | expansion of business in primarily the New York |
| 5 | reflections, if you would, elaborate a little | 5 | area. But it's still a \$3 billion market, |
| 6 | bit more what Twin River -- what you see for | 6 | which is remarkable. So, you know, based on |
| 7 | Twin River and the potential in Atlantic City. | 7 | the number of casinos that currently exist in |
| 8 | And when I say Atlantic City, I'm referring to | 8 | Atlantic City, I think that there's enough for |
| 9 | the Atlantic City market. And if you would, | 9 | everyone's market share. And I think the goal |
| 10 | your views of the future of Atlantic City | 10 | going forward is to figure out as a market how |
| 11 | market. I know you've spoken briefly about it. | 11 | you expand that market beyond just |
| 12 | If you would elaborate. And I don't mean to be | 12 | cannibalizing each other. |
| 13 | negative, but what challenges do we -- do you | 13 | And I mentioned a little bit earlier |
| 14 | see, do we face? And I'm going to throw in | 14 | that we feel there's an opportunity with |
| 15 | right now, it's not a secret, the covid piece. | 15 | Bally's because of the 8,000 square feet of |
| 16 | There was a lot of that question. | 16 | convention and business space that we really |
| 17 | But again, the future, the covid, what | 17 | believe we can bring in some nongaming or cash |
| 18 | challenges. Your views. And let's say for the | 18 | type revenue by attracting the appropriate |
| 19 | current environment as well as maybe three or | 19 | conventions and meetings to -- to the market. |
| 20 | five years down the line. I know there's a lot | 20 | COMMISSIONER COOPER: Okay. I have |
| 21 | there, but at your -- however you feel, | 21 | another question. I'm going to post -- present |
| 22 | comfortable answering that. | 22 | to you. I'm not sure if you're the person |
| 23 | THE WITNESS: Sure. Well, I'll handle | 23 | who's going to be answering. Maybe another |
| 24 | the covid piece first. The -- you know, I've | 24 | witness, but let me pose the question at this |
| 25 | been -- I've been in gaming a very long time. | 25 | point. |


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| 1 | PAPANIER | 1 | PAPANIER |
| 2 | Mr. Levenson beautifully reminisced | 2 | player's clubs. And we do do player tracking. |
| 3 | about when Bally's opened in 1979. Hard to | 3 | So that's an integral component from a |
| 4 | believe that's 41 years ago. And it was a | 4 | marketing perspective, and we'll continue to do |
| 5 | magnificent property. I was there | 5 | that. Ultimately we will tie all the brands |
| 6 | entertaining. And one of the things that in | 6 | together to where that card can be utilized in |
| 7 | the early days, as well as subsequent years, | 7 | any one of our Bally's properties. |
| 8 | Bally was very, very well known for its variety | 8 | COMMISSIONER COOPER: Do you have a |
| 9 | of entertainment. If you would, can you | 9 | rough idea -- pardon me -- rough number of what |
| 10 | elaborate bringing it up to 2020 what some of | 10 | your database -- the number of people that will |
| 11 | your entertainment plans will be for this | 11 | potentially get a card, get an invitation to |
| 12 | property? | 12 | one of your properties or one of your |
| 13 | THE WITNESS: Well, aside from just | 13 | promotions? A rough idea of a number. |
| 14 | the-- the lounges, we will focus on the -- | 14 | THE WITNESS: Yeah. So once we tie |
| 15 | within the convention space, we feel there's an | 15 | everything together, we have about 14 to 16 |
| 16 | opportunity to put some permanent staging there | 16 | million customers in our databases. And to |
| 17 | so that we can introduce entertainment back | 17 | answer -- to answer part of your question a |
| 18 | to-- back into Bally's. Phil Juliano, who you | 18 | little earlier, we absolutely will be |
| 19 | heard from earlier, is a master at this. And, | 19 | cross-marketing. I mentioned -- also mentioned |
| 20 | you know, we feel -- we in all our properties | 20 | earlier that we feel that the New England |
| 21 | have an entertainment component. We think | 21 | market enjoys the New Jersey Shore area. So we |
| 22 | that's critical to the success of any casino in | 22 | have -- we'll have an ability to drive traffic |
| 23 | operation. And it's just the right thing to do | 23 | from -- as a reward from our New England market |
| 24 | from a customer perspective to be able to | 24 | to Atlantic City. And also we feel we can do |
| 25 | continue to add variety outside of just gaming | 25 | that also from -- from the Midwest once we |
|  | 59 |  | 61 |
| 1 | PAPANIER | 1 | PAPANIER |
| 2 | to any -- to any market. So, yeah, we would | 2 | acquire those properties. |
| 3 | be -- we would be interested -- interested in | 3 | COMMISSIONER COOPER: Okay. And one |
| 4 | reintroducing entertainment to Bally's. In | 4 | final question. And a moment ago I asked about |
| 5 | addition to typical type sporting events, | 5 | your vision for Atlantic City, one year, three |
| 6 | whether it's MMA fighting or boxing. | 6 | years with all that's going on. From -- and |
| 7 | COMMISSIONER COOPER: And to that | 7 | that was from the casino piece. |
| 8 | question, I'll add another piece if -- | 8 | On a separate piece, and I'm not sure |
| 9 | When I mention entertainment -- and | 9 | what your policy is or what you -- your |
| 10 | again, that's a huge answer for me. We'll | 10 | guidelines in other jurisdictions, but are you |
| 11 | talk -- continue with that later. With your | 11 | involved in the actual community or do you get |
| 12 | other properties in other states, do you intend | 12 | involved in the actual -- you know, community |
| 13 | to do a cross-marketing, marketing between the | 13 | with -- I'm going to say charitable |
| 14 | other casinos? And to that piece, also, will | 14 | organizations or agencies -- not that you have |
| 15 | you be offering any rewards programs with | 15 | to be a social agency, but how do you -- do you |
| 16 | Atlantic City, and will you be tying any of | 16 | get involved with the actual area and |
| 17 | them together? | 17 | jurisdictions that you have properties in? |
| 18 | THE WITNESS: Yeah. We think that is | 18 | THE WITNESS: Yes. At every one of our |
| 19 | crit -- that is critical component to success. | 19 | properties -- we're involved with all -- we're |
| 20 | As part of the Bally brand that we just | 20 | involved intimately with community, and we have |
| 21 | acquired, we will be creating a one -- a | 21 | a good relationship with them. Each -- each |
| 22 | national -- one card national solution so that | 22 | jurisdiction or each location has a little |
| 23 | we could bring all the databases together. | 23 | nuance to that as to how we get involved. But |
| 24 | Currently they are all individual databases. | 24 | we certainly do. And we're -- we fund a lot of |
| 25 | At every property we do have a player -- | 25 | programs and do a lot of charitable activities |

Renzi Legal Resources

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| 1 | PAPANIER | 1 | PAPANIER |
| 2 | in each of the markets. We have Nick Polcino, | 2 | draw from as far as out as the Panhandle and |
| 3 | who will be on later, who is currently running | 3 | the Georgia market through Texas. So it's a -- |
| 4 | our Dover Downs Casino. He can give you a | 4 | it's a long reach. And -- and we have ways and |
| 5 | little idea of what we do in Dover. | 5 | abilities to increase databases as a result of |
| 6 | COMMISSIONER COOPER: Okay. I think | 6 | that |
| 7 | that's it for right now, Mr. Chairman. I might | 7 | By the way, that's also a property that |
| 8 | have something afterwards but -- | 8 | we use to cross-market to other databases that |
| 9 | CHAIR PLOUSIS: Thank you Commissioner. | 9 | we have. We actually send them down to the |
| 10 | I have a few questions. | 10 | Biloxi market, which is the same way we'll be |
| 11 | Mr. Papanier, you mentioned you didn't | 11 | utilizing the Atlantic City market at Bally's. |
| 12 | want to cannibalize the market. We've had a | 12 | CHAIR PLOUSIS: Did you do any market |
| 13 | number of people come in here for licensing | 13 | survey of your -- your customer base now |
| 14 | over the years and they bring a uniqueness to | 14 | seeing -- did they have an interest in coming |
| 15 | their property. We have one property saying | 15 | to Atlantic City to gamble? Or were you |
| 16 | we're really not a gaming -- a gaming entity. | 16 | tracking that? |
| 17 | We're more of an entertainment. We had | 17 | THE WITNESS: Oh, for sure. For sure |
| 18 | other -- two properties come in saying, we're | 18 | we -- we do that. We absolutely know that the |
| 19 | going to build off of Top Golf. It's a new | 19 | New England market is fond of the New Jersey |
| 20 | trend. What unique amenity are you guys going | 20 | Shore area. So we're encouraged about that. |
| 21 | to bring to drive the market to get larger? | 21 | And we also know as we're gaining properties in |
| 22 | THE WITNESS: Well, we -- you know, | 22 | the Midwest that that's a -- that's a place |
| 23 | aside from an entertainment component which the | 23 | they like to -- to visit. |
| 24 | property lacks, we really believe that we could | 24 | CHAIR PLOUSIS: What's the biggest |
| 25 | re -- reinvigorate the health and spa and pool | 25 | challenge, do you see, to this market in the |
|  | 63 |  | 65 |
| 1 | PAPANIER | 1 | PAPANIER |
| 2 | areas of Bally's. I mean, it was once a | 2 | Atlantic City market? What would you -- what |
| 3 | prominent -- prominent -- a prominent part of | 3 | would you like to see changed? |
| 4 | the facility in the 1980s, early 1990s. And we | 4 | THE WITNESS: Well, not that any of us |
| 5 | really believe we have an ability to | 5 | can change it, but, you know -- currently, but |
| 6 | reintroduce that as a driver primarily for mid | 6 | we'd like to get on the other side of covid so |
| 7 | or higher level players. So we're going to be | 7 | that we could be more aggressive about how |
| 8 | very aggressive about pursuing that opportunity | 8 | we -- how we like to approach the business. |
| 9 | and enhancing that space. As well as we | 9 | Currently, obviously because of the capacity |
| 10 | believe we have an opportunity to bring in a | 10 | restrictions, that it's very restricted right |
| 11 | pretty recognizable brand that may help to -- | 11 | now. But once we get beyond that, you know, |
| 12 | help to reinvigorate that. | 12 | you know, I mentioned earlier that we really |
| 13 | CHAIR PLOUSIS: Now, your other | 13 | believe that there's a -- the market is being |
| 14 | properties, are they -- would you say they are | 14 | underutilized right now and underserved from a |
| 15 | were in driving markets or in destination | 15 | convention, meeting, and business perspective. |
| 16 | markets? | 16 | We think there's a lot of -- there's a |
| 17 | THE WITNESS: So we have a combination | 17 | significant hotel room base there that can |
| 18 | of markets. Primarily the -- primarily the | 18 | market to, not necessarily the largest of |
| 19 | markets are regional, driving market. But | 19 | conventions, but certainly a lot of these |
| 20 | however, in Hard Rock and in Dover, Delaware, | 20 | termediate size conventions that are |
| 21 | they are -- they are more regional resort type | 21 | constantly looking for space. But again, |
| 22 | markets. There's a heavy use of hotel and | 22 | you're going to need to be on the other side of |
| 23 | other -- other -- and outside of the gaming | 23 | covid prior to being able to capitalize -- |
| 24 | activities, other amenities at each of those | 24 | capitalize on that. |
| 25 | properties. And, for example, in Biloxi, we | 25 | CHAIR PLOUSIS: If that market doesn't |

Renzi Legal Resources

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| 1 | PAPANIER | 1 | PAPANIER |
| 2 | come back with, which is a possibility with | 2 | It's 12:30 as we speak. We'll be back at 1:30, |
| 3 | everybody learning about technology and cost | 3 | and we'll call the next witness at 1:30. |
| 4 | containment, what other avenues do you have to | 4 | MS. MENDES-FERREIRA: Okay. |
| 5 | enhance business other than trying to get the | 5 | MR. LEVENSON: Thank you. |
| 6 | conventions? Which are a question mark. | 6 | THE WITNESS: Thank you. |
| 7 | THE WITNESS: Well, there's always the | 7 | (A recess was taken from 12:30 to 1:34 |
| 8 | ability to attract gamers from other markets, | 8 | p.m.) |
| 9 | and we believe in that philosophy. And we -- | 9 | CHAIR PLOUSIS: We're resuming our |
| 10 | as I mentioned earlier, we do have databases | 10 | hearing. |
| 11 | that we can draw from because it just adds -- | 11 | Mr. Levenson, please call your next |
| 12 | it adds a loyalty feature to those markets | 12 | witness. |
| 13 | where you're providing the opportunity for | 13 | Oh, Lynne. |
| 14 | those customers to travel to other | 14 | MS. FAUNTLEROY: Lynne is up next. |
| 15 | destinations. So we think that's a pretty | 15 | CHAIR PLOUSIS: I'm sorry, Lynne. |
| 16 | significant attraction from our perspective. | 16 | MS. KAUFMAN: That's okay. |
| 17 | And as we continue to draw databases primarily, | 17 | Commissioners, Lynne Kaufman. |
| 18 | as I said earlier in the Midwest, and the plus | 18 | Before I call my next witness if I may, |
| 19 | the significant database we have in New | 19 | echo Lloyd's comments and thank the Division |
| 20 | England, we can capitalize on that. | 20 | and Commission for -- and particularly Camila |
| 21 | Aside from that, it's continuing to | 21 | for tirelessly working to get us here today. |
| 22 | focus on nongaming type amenities. I know the | 22 | And also for the commissioners for agreeing to |
| 23 | market has tried that at different times, fits | 23 | this special meeting. I -- I will also echo |
| 24 | and starts of that, and they introduced more | 24 | that, yes, I bothered Camila a lot, and |
| 25 | retail. But I think they can get back on the | 25 | sometimes it happened to be at night and on the |
|  | 67 |  | 69 |
| 1 | PAPANIER | 1 | PAPANIER |
| 2 | map and try to bring in more quality-type | 2 | weekend. So I want to thank everyone for that. |
| 3 | entertainment using the convention facilities, | 3 | And, second, I have a disclaimer. I |
| 4 | you know, outside of casinos that maybe the | 4 | admit that I am I guess what I would call |
| 5 | casinos could partner with to continue to draw | 5 | verklempt and also particularly excited about |
| 6 | big -- big name type of entertainment into the | 6 | this transaction because I started my career as |
| 7 | market which will create a new interest in the | 7 | a gaming attorney at Bally's Park Place in |
| 8 | Atlantic City market. | 8 | 1988. Yes. I'm admitting to that only because |
| 9 | CHAIR PLOUSIS: Will this be your | 9 | there are people on the call and some of our |
| 10 | largest casino in your portfolio? | 10 | witnesses are older than me, so, you know, a |
| 11 | THE WITNESS: From a rooms perspective, | 11 | little disclaimer there. |
| 12 | it will. But our -- our facility at Twin River | 12 | MR. LEVENSON: Not many. |
| 13 | in Lincoln is -- I believe it's number six or | 13 | MS. KAUFMAN: I don't do math. That's |
| 14 | seven in size from a gaming position | 14 | why I'm a lawyer. |
| 15 | perspective in the United States. So it's a | 15 | So -- so in 1988 first as a staff |
| 16 | significant facility. But from the hotel | 16 | attorney and then as corporate counsel. And I |
| 17 | perspective, it would be the largest room base | 17 | was there for over nine years. And so I'm |
| 18 | that we have. | 18 | particularly excited about Twin River's plans |
| 19 | CHAIR PLOUSIS: That's all I have. | 19 | and commitment and enthusiasm about Atlantic |
| 20 | Any followup from the Division or Mr. | 20 | City. |
| 21 | Levenson? | 21 | MR. LEVENSON: Maybe they'll hire you |
| 22 | MR. LEVENSON: None from me, sir. | 22 | back. |
| 23 | MS. MENDES-FERREIRA: None from me, sir. | 23 | (Laughter.) |
| 24 | CHAIR PLOUSIS: Well, we're going to | 24 | MS. KAUFMAN: I highly doubt it. |
| 25 | recess for one hour now. That was the plan. | 25 | MR. LEVENSON: I'm just joking. |


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| 1 | PAPANIER | 1 CAPP |
| 2 | (Overlapping voices.) | 2 an investment banking career in Bear Stearns in |
| 3 | MS. KAUFMAN: But to the matter at hand, | 3 Manhattan in 2003. |
| 4 | we are next going to be, you know, calling | 4 At that time I joined Pinnacle |
| 5 | Steve Capp to discuss financial stability. And | 5 Entertainment, which was a regional casino operator, |
| 6 | we are aware that in order for Bally's and Twin | 6 much like Twin River is today but based in Las Vegas. |
| 7 | River to prove financial stability, they must | 7 We had regional properties in the likes of Louisiana, |
| 8 | show on the Commission and prove by clear and | 8 Indiana and -- and the like. And served in that |
| 9 | convincing evidence that we can maintain a | 9 position for about eight years until 2011, at which |
| 10 | casino bankroll, pay our operating expenses, | 10 time I stepped away and found various boards of |
| 11 | make the necessary capital and maintenance | 11 directors and did some financial and strategic |
| 12 | expenditures, pay our taxes, and pay our debts | 12 consulting and kind of hanging my own shingle for a |
| 13 | when due. | 13 few years prior to accepting this position just last |
| 14 | Steve Capp's testimony, along with the | 14 year. |
| 15 | projections, will show the Commission that, in | 15 Q. Thank you. |
| 16 | fact, we can do all of those things. And that | 16 As has been discussed, you've been very |
| 17 | we do have the financial stability to be | 17 active in acquisitions and expanding the footprint. |
| 18 | considered for an ICA. | 18 Are you involved in the decision to pursue |
| 19 | And with that, Mr. Capp? | 19 opportunities? |
| 20 | CHAIR PLOUSIS: Mr. Nance, will you | 20 A. Yes, I am. |
| 21 | swear in Mr. Capp, please? | 21 Q. And do you generally target a particular |
| 22 | MR. NANCE: Mr. Capp, would you state | 22 region? Are you kind of open to opportunities even if |
| 23 | your name for the record, please? | 23 you might not be particularly in that region when it |
| 24 | MR. CAPP: Stephen Capp. | 24 presents itself? Are you regional or strategic? |
| 25 | - - | 25 A. We are -- you know, we are -- we're -- |
|  | 71 | 73 |
| 1 | CAPP | 1 CAPP |
| 2 | STEPHENH. CAPP, having been first duly | 2 we are a strategic company. As we look at |
| 3 | sworn, testified as follows: | 3 opportunities that arise, be they of a greenfield |
| 4 | MR. NANCE: Thank you. | 4 nature as George commented on a development of the |
| 5 | DIRECT EXAMINATION BY MS. KAUFMAN: | 5 Tiverton property on the Massachusetts border, or be |
| 6 | Q. Okay. Could you please give us your | 6 they the M\&A variety, which would include Biloxi 2014, |
|  | title and also tell us how long you have held that | 7 or Dover Downs of just last year and, of course, if -- |
|  | position. | 8 we have about eight other acquisitions, either |
| 9 | A. Yes, indeed. My current title is | 9 recently completed or under contract including, of |
| 10 | Executive Vice President and Chief Financial Officer | 10 course Bally's. All of those -- all of those growth |
|  | of Twin River Worldwide Holdings. I have had that | 11 situations need to check two boxes. Including the |
|  | particular title since January 1st of 2019. Prior to | 12 strategic box, how that fits into our longer term plan |
|  | that time, I had been on -- serving on the Twin River | 13 of diversification, broadening and growing the |
| 14 | Board of Directors since July of 2012. | 14 company, as well as the economic box, which is just -- |
| 15 | Q. Okay. Before your position with Twin | 15 does it make sense? Is it a creed of growth for our |
| 16 | River, can you give us some of your background? | 16 shareholders and our various stakeholders, including |
| 17 | A. Yeah. Sure. I have a bachelor of | 17 certain of our employees in the various states in |
|  | science in finance from the University of Arizona in | 18 which we operate? So it's kind of a multifaceted |
| 19 | Tucson. And then after a couple of years of financial | 19 answer, but everything we do is along those lines. |
|  | analysis at Tucson Electric Power Company, I also | 20 Q. I was going to ask you if you have a |
|  | earned an MBA from the Wharton School of University of | 21 favorite on the eight properties, but then you might |
| 22 | Pennsylvania. I went to work in the banking industry, | 22 answer it, so I didn't mean -- |
| 23 | corporate and investment banking. Spent 15 years in a | 23 A. Indeed. |
| 24 | combination of Bank of America Securities in Los | 24 Q. So in addressing one of the financial |
| 25 | Angeles, San Francisco, and New York, and culminated | 25 stability requirements, Twin River has been several |


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| CAPP <br> different types of debt. Could you explain that and also talk about in the recent note offering add-on? <br> A. Certainly. Our capital structure -- <br> that comprises the debt side of the balance sheet is comprised of -- of a term loan B in the amount of $\$ 575$ million. That's a senior secured piece of paper. <br> It's basically a -- it's basically institutional piece of bank debt, if you will. And that -- that was put in place in -- in two different tranches, a $\$ 300$ million tranche last year in May of 2019, and \$275 million tranche earlier this year in May. That's -so that's a $\$ 575$ million term loan B tranche. The other piece of debt tranche we have is senior unsecured notes, $\$ 525$ million in total. Four hundred million of that was put in place again last year in May of 2019. And the most recent tranche was $\$ 125$ million piece we put in place just weeks ago so that that -- that's an unsecured piece of debt and sits on the balance sheet below the senior security debt of course. And the sum of those two tranches of debt, if you will, is $\$ 1.1$ billion. <br> As -- as we mentioned on our earnings call of the last Thursday, with the acquisitions we've recently completed and those we have under contract, | CAPP <br> this add-on note offering now during covid? <br> A. Yeah. That's a very good followup <br> question. Yeah. We chose to do the follow-on -- it's actually called a tack-on because it's a piece of debt that adds -- literally adds directly to the senior unsecured notes already in place, the $\$ 400$ million piece I mentioned. And it literally is issued underneath that same indenture. So it's a very streamlined process, and we're relatively easy to facilitate. We chose to do that at this time because of the strength and high yield market. And because it almost dollar-for-dollar pre funds the Jumer's acquisition which we announced just a couple weeks prior to that time. <br> And being a relatively conservative type <br> of CFO , I tend to want to pre fund and maintain high levels of liquidity whenever possible. So when that money became available to us -- in part because our bonds had traded so well recently -- we executed on that -- on that tranche in very -- in very short order. <br> Q. Well, I think that everybody would like <br> hearing your characterization of yourself as a conservative CFO, so thank you for saying that. |
| CAPP <br> certainly including Bally's, we are on a -- an expected run rate of cash flow of about $\$ 300$ million or so. And that's subject to a little bit to change because we have some capital expenditures initiatives underway at Bally's, our property in Kansas City, our Lincoln property in Rhode Island to name three. So that cash figure we'll believe will grow over time. But that $\$ 300$ million is a pretty good round number. So we do that math on that debt stack of $\$ 1.1$ billion and divide that by that cash flow, we're at about four times or so debt to cash flow, and that's a very comfort ability neighborhood, and one of the lowest cash flow leverage levels in the entire industry. <br> So our balance sheet is not only <br> balanced in terms of the senior secured portions to <br> the senior unsecured portion, it's also quite moderate in size vis-à-vis the cash flow potential of this company. And in addition, we maintain high levels of liquidity so that we can be optimistic but also be very safe when unexpected events happen, for example, covid finding us earlier this year. <br> Q. So I imagine having -- you having explained your low debt ratio, you know, in comparison to many of your peers, is that why you chose to do | CAPP <br> You did mention that you had a lot of <br> liquidity. Could you tell us what that means? What <br> is your liquidity now? <br> A. Yes, indeed. Two different views of it. <br> If you take -- if you take the view on September 30th, which is the -- which is the quarter we just <br> completed, we had about $\$ 115$ million in cash on the <br> balance sheet. And in addition to that, we have an <br> unfunded $\$ 250$ million revolver available to us. So <br> the sum of those two at that point in time would have been about $\$ 365$ million. <br> Since that time, about ten days after <br> the close of the quarter, we executed on the senior <br> note -- the senior unsecured note that you mentioned <br> for -- right about $\$ 125$ million. So if you do the <br> math on the 365 million and the subsequent notes <br> offering of $\$ 125$ million, our total liquidity pro <br> forma for that notes offering right about $\$ 490$ <br> million. And that's -- that's approximately where we <br> are today. And those are -- those are static -- those <br> are static numbers and do not include any free cash <br> generation which we are achieving on a week-to-week, <br> month-to-month basis as well. <br> 25 Q. In some of your -- in the last earnings |


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| CAPP <br> call, I heard you use the expression that, you know, you've picked up EBITDA from acquisition. Can you explain what that means? <br> A. Yeah. Well, of course. Yeah. So -- <br> we're -- we can go all the way back to Hard Rock <br> Biloxi in 2014, if you like, but -- and to Dover <br> Downs. But more recently we closed on the three Mardi <br> Gras casinos in Colorado that George mentioned in his testimony. That -- some of those properties, those <br> three properties, generates we -- we expect about $\$ 5$ million of cash flow. And we expect to improve on that over time after we have a chance to implement our operational strategies and marketing strategies as well. So that's $\$ 5$ million of cash flow that we did not have in 2019 that we picked up starting in January of this year. <br> Even more recently, Kansas City -- <br> Kansas City, which we closed on a casino there on July 1st, as well as casino Vicksburg in Vicksburg, <br> Mississippi, those two casinos together are expected and have historically generated about $\$ 27$ million of cash flow. So combine all three of those, about 30 -$\$ 32$ million of cash flow or so. <br> 25 And, of course, the properties we have | CAPP <br> A. Yes, indeed. We've had an eye on that <br> particular financing structure for quite some time. <br> It's been a very -- there have been very -- become a <br> very common financing method for gaming companies, <br> among others. But in this industry in particular <br> recently within the last couple of years. That -- but <br> we had never utilized that previously. He just didn't <br> quite have the -- we had neither the need nor the <br> situational opportunity to execute a REIT financing. <br> But as -- as Caesars has been required to divest a <br> couple assets in Indiana, the Evansville asset became <br> available. And so we joined forces with Gaming and <br> Leisure Properties, Inc., GLPI. In effect what we did <br> was leverage one of our existing properties, in fact, <br> the real estate underneath Dover Downs, which Nick <br> now -- now manages. And basically sold that to GLPI <br> for enough money to then purchase the Evansville <br> operating assets in Indiana. And so the net net of <br> that trade for us and the reason we did it was, it was so situationally opportunistic for us. In fact what <br> we did was, we sold the under underlying real estate <br> for Dover Downs and converted to an additional \$20 <br> million of cash flow for the company over and above <br> what we were already earning on Dover Downs without |
| CAPP <br> under contract including Bally's, Eldorado Shreveport, <br> Montbleu Lake Tahoe, Jumer's in Illinois, and the <br> Evansville casino in Indiana all are additive to that $\$ 32$ million. In fact the -- the list of eight of those adds up to just under $\$ 120$ million of additional EBITDA cash flow that we did not have in 2019 that we expect to not only generate but to build upon and increase in years, starting with next year, 2021. <br> Q. Okay. Thank you. <br> And when I listen to your description of <br> the debt and then the additive EBITDA, I will ask you, <br> do you believe that that means you can pay your debts when due? <br> A. Absolutely. We do believe that. And Wall Street would, I believe, second that opinion. <br> Because our debt-to-cash flow ratio is so low relative to the industry, that the ability to either cash flow much of that debt right out or to refinance that debt, we believe is eminently achievable when -- when the time is right. <br> Q. You mention the recent Indiana purchase. <br> And with that transaction, you utilized a REIT for the first time. Could you tell us why since that's a new avenue for you? | CAPP <br> taking on any balance sheet debt at all. So we <br> thought it was the right time to tuck in a piece of this REIT financing and not increase our leverage, in fact, decrease our leverage because of the decrease cash flow with no de facto debt on the balance sheet. So we were very pleased with that financing and pleased to be in a partnership with GLPI as well. <br> Q. And so in basic terms, that increased your liquidity immediately; correct? <br> A. Well, it does. It does because it <br> increases our cash flow for purposes of servicing <br> debt, paying capital expenditures, cash taxes. <br> Although we won't have any cash tax probably through <br> 2021 year because the CARES Act and the employee <br> retention credit, as well as operating -- at an operating loss with the CARES Act, that the CARES Act allows us to implement as a tax strategy, we expect to be a -- a cash -- cash tax recipient, if you will, through next year. <br> But, yes. We, through that transaction and the liquidity I mentioned previously, have an abundance of liquidity to pay all of our various costs as we -- as we operate the company. <br> 25 Q. Thank you. |


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| 1 CAPP | 1 CAPP |
| 2 And you touched on what I wanted to | So today as I mentioned, Lynne, we have |
| 3 discuss next, which you don't like to discuss, but we | 3 an abundance of liquidity, almost half a billion |
| 4 need to. And that is, you know, the impact of covid | 4 dollars of liquidity to us. In fact, I got a call |
| 5 and the decrease that you and everyone has had in | 5 from a banker yesterday who is going to step into our |
| 6 their -- in their EBITDA. Can you just kind of talk a | 6 revolver with a new $\$ 35$ million commitment. So |
| 7 little about the impact it's had on you and -- | 7 actually revolver will go from 250 to 285. That's |
| 8 obviously, we hear that you have free cash flow, so it | 8 added liquidity on top of the 490 that as I mentioned |
| 9 sounds like you're in good shape, but I'd like to hear | 9 as soon as we get that closed in. |
| 10 that from you. | 10 So we're dealing -- and by the way, this |
| 11 A. Yes, indeed. Yes, indeed. And I'll | 11 is -- none of this is a mistake. When I was on the |
| 12 just add comments to what George mentioned in his | 12 board and subsequent to that time -- Wanda can testify |
| 13 testimony. | 13 to this as well. Our board has had a commitment |
| 14 Covid hit us earlier this year like it | 14 toward very moderate leverage in this company and high |
| 15 hit every company in the domestic industry. And all | 15 levels of liquidity so that we could be opportunistic |
| 16 of our properties were shut down as a result. We -- | 16 as opportunities arise, be they of a greenfield |
| 17 we opened up late in the second quarter and have been | 17 opportunity like Tiverton or an M\&A opportunity like |
| 18 open at each property with -- with varying levels of | 18 Biloxi or Bally's or others. |
| 19 operational limitations property to property and state | 19 And by the way, that same strategic |
| 20 by state. | 20 positioning served us very well when covid hit and |
| 21 We had -- we had an abundance of | 21 helped us weather that storm earlier this year as |
| 22 liquidity when the closures were required and, in | 22 well. |
| 23 fact, had told Wall Street after we had gathered | 23 Q. Thank you. |
| 24 our -- our analytics that we could survive in a | 24 Now it's time to turn to the reason that |
| 25 zero-revenue environment well into the year 2021 | 25 we're here, obviously, the purchase of Bally's |
| 83 | 85 |
| 1 CAPP | 1 CAPP |
| 2 dating back to the second quarter of this year. So we | 2 Atlantic City. How are you paying for it? |
| 3 had over 12 months of liquidity in the zero-revenue | 3 A. We intend to pay for Bally's out of |
| 4 environment. And we thought perhaps even longer. | 4 existing cash flow on the balance sheet. |
| 5 And I say that because we got -- like | 5 Q. Okay. Which we've established that you |
| 6 much of the rest of the industry, we got smarter about | 6 have, so. |
| 7 our cost structure. We got smarter about the ability | 7 A. We have an abundance of at this time. |
| 8 to curtail expenses and hunker down, if you will, to | 8 Yes. |
| 9 preserve the cash we had -- we had access to along the | Q. Thank you. |
| 10 way. | 10 Now, looking at -- at the numbers for |
| 11 And we've translated some of those -- | 11 Bally's. And everybody here and the press and |
| 12 some of that learning into our current operational | 12 everybody talks about and George addressed, you know, |
| 13 paradigm. And, in fact, the operating margins we | 13 obviously of the performance has been, you know, less |
| 14 reported last Thursday about 500 basis points higher | 14 than stellar. But the forecasts do show that -- that |
| 15 than they had been in that same quarter a year | 15 by 2022 that you will be achieving at least the levels |
| 16 earlier. So we've -- like the rest of the industry, | 16 that Bally's Atlantic City had a few years ago. We |
| 17 we've learned a little bit. But -- but as of the | 17 will talk to Nick Polcino, who I will mention to the |
| 18 third quarter, our year-over-year cash flow, as George | 18 Commissioners. Steve mentioned that he is at Dover |
| 19 mentioned, is actually up. Now, to be fair, we have | 19 Downs. He is right now at Dover Downs but, hoping |
| 20 more properties in our portfolio this year in the | 20 that we are granted the ICA, we'll hear from him, and |
| 21 third quarter than we had a year ago in the third | 21 he will be the general manager of Park Place. And |
| 22 quarter, but nonetheless, higher increase in cash flow | 22 he's going to actually -- he will be sharing some of |
| 23 is a hallmark of broadening, growing and stronger | 23 his Dover Downs success with us later. But -- he'll |
| 24 company, which is what we've become in the year since | 24 get into more details, but just more from you your |
| 25 third quarter of 2019. | 25 financial perspective, I know that Twin River and |


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| CAPP <br> George also touched on it a lot and discussed your approach in general. But could you talk about that? <br> A. Yes, indeed, Lynne. <br> Well, perhaps it's best to point to our <br> track record and George -- George touched on this as well. We acquired the Hard Rock in Biloxi, <br> Mississippi, in 2014. At that time it had $\$ 25$ million <br> of cash flow. And we've -- we've increased that by <br> about 50 percent. And that property -- and to be <br> clear, I'm talking pre-covid terms because that's <br> what's most relevant, I think, to the reality of the <br> company's cash flow potential and the way Wall Street <br> thinks about it. But that cash flow in -- in the 2019 <br> year was closer to $\$ 38$ million. About a 50 percent <br> increase in that. <br> We acquired Dover Downs in March -- or <br> merged with Dover Downs in March of last year, 2019. <br> And that was the mechanism by which we directly listed <br> on the New York Stock Exchange and became a publicly <br> traded company. At that time the property was achieving about $\$ 11$ million of cash flow. We paid $\$ 97$ <br> million for that. You know, and under Nick's <br> leadership as general manager there, that property has had a recent run rate of closer to $\$ 24$ million. More | CAPP <br> planning to spend. Are you familiar with that plan? <br> A. Yes, I am. <br> Q. So as the CFO, are you comfortable that <br> we -- Twin River and Bally's will remain financially <br> stable? Obviously, in view of everything that you've <br> said about cash that they have, but, you know, if the <br> plan is implemented and those expenditures are made? <br> Which we'll hear about very soon. <br> A. Yes. Yes. Yes. We -- we believe we <br> have -- either in terms of current liquidity or expected liquidity on a foregoing basis, through cash on balance sheet, access to our revolving credit <br> facility, free cash flow generation as we purchase, close, and integrate these various properties with the increase cash flow that they bring with them, yes. We feel confident we'll be able to fund the capital expenditure commitments we are making at Bally's. <br> Q. And I presume that that confidence takes into account the covid situation? <br> A. Yes, it does. <br> Q. One of the other items in establishing <br> financial stability is the able -- keeping a casino bankroll, being able to pay everybody who is winning. What process happened for you to decide of how to |
| CAPP <br> than double that cash flow. <br> And kind of getting to the point that <br> George talked about, we have -- you know, kind of what we do is creating value by acquiring properties that need help, that need expertise. Some of that is in the form of capital expenditures that we will employ at Bally's. There wasn't a whole lot of capital expenditure requirement at Dover Downs. That was mostly operational expertise that Nick brought to the fore there, changing up the restaurant configurations, changing the slot and some of the table floor configurations. The marketing programs, more targeted nature. And how that wraps together in terms of a customer experience, it drives revenue. George talked about the fact that we're kind of a revenue-driving company not a cost-cutting company. You know, is our -- is our first and most important operating metric. That's the mindset. And those are the tactics we tend -- we intend to bring to Bally's when we're on the ground there. Obviously with some capex, but that operational mentality that drives revenues rather than just cut costs. <br> Q. Marc Crisafulli will be discussing capex and the capex plan and what Twin River will be | CAPP <br> establish that bankroll? <br> A. That's a good question. And the covid <br> environment impacts that decision quite a bit. You <br> know, casino bankrolls is a little bit of an estimate <br> on day one closing and reopening under a new -- new <br> banner or new ownership. <br> We had originally anticipated that the <br> casino bankroll requirement at Bally's in a pre-covid <br> environment would be approximately $\$ 15$ million. And <br> that's subject to change depending on gaming levels, <br> state of the economy, customers, specific customer <br> behavior, et cetera. It's probably going to be a <br> little less than that when we open in this covid <br> environment just because of business levels naturally <br> impacted. So we estimate that -- that approximately 9 <br> to $\$ 11$ million of bankroll will be required at <br> opening. That's what we'll target. If we need more <br> than that, it's a very simple cash transfer from Twin <br> River to Bally's, as necessary and appropriate. So we <br> are prepared and very comfortable and certainly have an abundance of liquidity to achieve that. <br> Q. So you -- I would just like to expand on what you mentioned in talking about if Bally's does not have the funds for the bankroll. So it is Twin |


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| CAPP <br> River -- is it Twin River's intention to fund shortfalls? And, obviously, keep this financial stability at Bally's since we have established that you have, you know, cash flow and excess cash? <br> A. Yes. It is Twin River's intention to fund the necessary capital expenditures, the necessary bankroll which, as I mention, can vary somewhat over time. And the need for a higher casino bankroll is actually is a very good sign that business levels are up. So that's actually good news. Or any other operational needs that the property might have would be an obligation we intend to fund from the Twin River standpoint. Yes. <br> Q. Okay. Do you see the Total Rewards program as something and with all the Caesars properties in Atlantic City, obviously that customer base is very familiar with. I know that you will be utilizing the Caesars Total Rewards program in the beginning pursuant to a transition services agreement that will be addressed a little later. But how -- can you explain, I guess, how you expect that to work in terms of transitioning from, you know -- you know, and from your financial perspective. How is that going to impact financially? And then bringing, obviously, the | CAPP <br> themselves. But we're -- we are -- we are quite patient. I think -- I think we were in a three- to six-month program at Biloxi as we turned over a little bit of our customer base to a customer that made more sense than when we acquired actually. But, you know, as part of this purchase, we do acquire the customer list and marketing list. And that's what we will utilize as we transition to our style of marketing, which even as compared to Total Rewards emphasizes revenue, generation, and customer experience improvements over cost controls and just drawing someone to Las Vegas, which is what customer -- which is what Total Rewards, in essence, really does. So we're very well positioned to make that transition. <br> Q. Also, Marc will be discussing a little more of -- and George touch -- George talked about it, and Marc will be discussing the retail sportsbook. <br> Are you aware that the monies in connection with the retail sportsbook are not considered to be part of your committed capital expenditures? Is that -- <br> A. Yes. <br> (Overlapping voices.) <br> A. Yes, I am. <br> Q. Okay. Great. Thank you. |
| CAPP <br> Twin River program to Atlantic City? <br> And again, that could be -- Nick will <br> discuss marketing and initiatives, but this is more from the financial perspective. <br> A. Sure. Sure, Lynne. And Nick can talk to us later. I know Phil -- Phil is on the line, too. <br> He can step in. But that transaction will -- is a necessary part of the change of control at any property. And, you know, many of the industry talk about Total Rewards as if it's the Holy Grail of the industry. And, yes, it has been potent for Caesars over the years. But it's not the only way to do business. And we have shown through our eminent successes and our changes of control at the properties I mentioned earlier, whether you want to talk about Biloxi or Dover or the way we opened up Tiverton in Rhode Island. That we -- we have a marketing plan of our own. And it's very targeted, and it's very effective. <br> We do anticipate some transitional <br> friction, perhaps. It's impossible that -- that that handoff and the implementation of new marketing programs doesn't, you know, require a bit of time to -- to take -- to take root and establish | CAPP <br> Now, my last question is actually in <br> honor of my grandmother who raised me and taught me <br> many good lessons. A few of them are actually <br> relevant here. And for those of you that know me and are saying, what in the world? Where is Lynne going with this? You also know that it will be relevant, but it might take me a few extra sentences to get there. <br> So my grandmother would not let me go <br> out on a date unless I had some extra money tucked <br> into, you know, my purse in case things went wrong and <br> I needed to get home. Similarly, when I got married <br> and was earning money, my grandmother suggested that perhaps, you know, I could kind of stash some of that money away just in case something unanticipated happened. I now learned that she taught me about financial flexibility and having some free cash. <br> So can you -- I guess, tell me, you <br> know -- tell the Commissioners, it doesn't matter what you tell me -- that, you know, with all the uncertainty with covid, and you do have a nice amount of debt even though it is lesser -- less than most companies. If it happens that your projections are too rosy, do you have any mad money? |


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| 2 A. I appreciate -- I appreciate that | 2 A. I'm very well. Thank you. |
| 3 lead-in, Lynne. I have a daughter. We've had those | 3 Q. Okay. I don't know that I could do as |
| conversations, also. | 4 good a job that Lynne just did covering all the |
| But, yes. So to back up to the math I | 5 financial matters, but I'm glad you covered it |
| 6 did very quickly on our access to liquidity, which -- | 6 extensively. With that said, I'll just have to |
| 7 which in summary was at the $\$ 490$ million I mentioned. | 7 reiterate a few of those questions just to get some |
| 8 If you subtract from that all of the acquisitions we | 8 confirmation on what was said. |
| have contracted payable in cash, that would -- that | And I'm glad you have answered the |
| 10 would include the Bally's price of $\$ 25$ million, the | 10 questions that we like to hear, liquidity, that the -- |
| 11 price -- the cash price for the combination of | 11 there's less debt here. You've also mentioned |
| 12 Eldorado Shreveport in Louisiana, and Montbleu Lake | 12 acquisitions that have been recently announced or that |
| 13 Tahoe, which is \$140 million. An additional \$140 | 13 are projected for this year. They support Twin Rivers |
| 14 million. And then the Jumer's acquisition in Illinois | 14 plans and that they are -- and we'll soon get to |
| 15 for $\$ 120$ million. And if you subtract those three | 15 that -- but it will likely -- if I understood you |
| 16 acquisitions -- by the way, zero for Evansville | 16 correctly, they will have no negative impact in the |
| 17 because we're not paying anything for the acquisition | 17 Bally's acquisitions. That is the point that was |
| 18 of those operations. But as I mentioned, we are | 18 being made; correct? |
| 19 picking up \$20 million of cash flow. But if you take | 19 A. That's correct. |
| 20 that 25 million from Bally's, the 140 million and the | 20 Q. You are also -- you pointed out that, |
| 21120 million and subtract from the \$490 million we have | 21 importantly, you can pay your debts on time; is that |
| 22 today in liquidity, you end up with a little north of | 22 correct? |
| 23 \$200 million of excess liquidity over and above our | 23 A. We believe so. Yes. |
| 24 financial commitments under the M\&A, merger and | 24 Q. Yes. And you're committed to any |
| 25 acquisition, contracts. And that does not include | 25 short -- your company, Twin Rivers, will be committed |
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| 2 free cash flow. I think I have mentioned we are free | 2 to any shortcomings of the Bally's company, the |
| 3 cash flow positive in each of our properties today, | 3 Premier casino applicant; is that correct? |
| 4 even in this somewhat limited covid environment. | 4 A. I'm sorry. Do you mean if there are |
| 5 So, yes, we have -- we have rainy day | 5 some cash needs -- |
| 6 money if you want to think about it that way. In | 6 Q. Yes. |
| 7 fact, I mentioned it, the additional commitment coming | 7 A. -- at the Bally property? |
| 8 into our revolver of another $\$ 35$ million over -- over | 8 Q. Yes. |
| 9 and above that. So something closer to \$240 million | A. Yes. We are so committed. |
| 10 when we get that closed in -- in rainy day money. If | 10 Q. And again, you also mentioned that in |
| 11 our projections where a little too rosy, and depending | 11 terms of capital commitments -- and I know Marc will |
| 12 on where covid goes which, unfortunately, no one | 12 probably discuss this in more detail -- but since it |
| 13 knows. But, yes, we feel -- we feel quite confident | 13 has been raised in the ICA proceeding today that there |
| 14 and secure in the liquidity that we have and our | 14 is a higher number on the table that that also will |
| 15 ability to manage difficult circumstances because our | 15 not affect your liquidity and your flexibility. Is |
| 16 debt is manageable and our liquidity is high. | 16 that also correct? |
| 17 Q. Thank you, Steve. | 17 A. That is correct. |
| 18 MS. KAUFMAN: I have no further direct. | 18 Q. Okay. And as Miss Kaufman pointed out, |
| 19 THE WITNESS: Thank you, Lynne. | 19 the rainy day money or her grandmother's nice little |
| 20 CHAIR PLOUSIS: Thank you. | 20 stash, if your free cash is a little too rosy, those |
| 21 Division, your witness. | 21 projections, you will still have somehow at your |
| 22 MS. MENDES-FERREIRA: I muted myself | 22 disposal -- at the company's disposal -- upwards of |
| 23 again. | 23200 million of free cash flow at each property if I |
| 24 CROSS-EXAMINATION BY MS. MENDES-FERREIRA: | 24 understood it. I'm sorry, 400 million because each of |
| 25 Q. Hello, Mr. Capp. How are you? | 25 your properties are operating at -- at a cash flow |


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| CAPP <br> above what they should be operating; correct? <br> A. Well, just to clarify, and I may have not been clear. The $\$ 200$ million I mentioned is how much -- the amount of cash we have access to. <br> Q. Okay. <br> A. Either because it's in the company today <br> or we have access to the revolving credit facility <br> that we can draw down for liquidity over and above the <br> amounts we have committed under contract to purchase <br> Bally's in Shreveport and Tahoe and the Jumer's <br> property in the Illinois as well. So it's -- that's <br> in addition to ongoing free cash flow that we are <br> currently generating at our various properties. So, <br> yes, I'm agreeing with you. <br> Q. So those are all good matters. I -- in <br> terms of what I need from you is just, you know, there <br> were so many recent announcements by the company of <br> Shreveport, Montbleu, Jumer's Casino, the recent GLPI <br> transactions, which you admitted these are recent <br> financial transactions, you have had the ability to <br> take advantage of the REIT structure -- <br> A. Yes. <br> Q. -- if I understood you correctly. <br> A. Correct. Yes. | CAPP <br> is growing and our -- as is our diversification nationwide. <br> Q. And what about currently? <br> A. Well, we -- of course, we haven't closed on many of these yet. We have yet to close on the Bally's, the Shreveport, the Lake Tahoe, the Jumer's, and the Evansville acquisitions. So but as relates to Colorado, Kansas City, and Vicksburg, yes, those acquired properties are all generating cash flow and are contributing to our financial flexibility handsomely. Yes. <br> Q. You mentioned you're also a conservative CFO, and that was very nice. <br> I -- I first wanted to go back with you <br> a little bit and just discuss -- I'm sure you heard <br> Mr. Papanier's testimony, and you probably have <br> knowledge in the areas that I discussed with him as <br> well in terms of the capital expenditures that the <br> Division sought from the company. <br> A. Yes. <br> Q. I won't go into the specific details, but just, you know, that, you know, certain information was asked from the company at numerous times at, you know -- I would say we started at |
| CAPP <br> Q. I just want to know if all of those had <br> a positive effect in the company's financial <br> flexibility or -- you can answer that question first. <br> A. Well, it's a good question. We -- we <br> believe -- actually, we believe, yes, that -- that in the future that will increase our financial flexibility for a couple of reasons. One is we're becoming a larger, more diversified company. By way of example, our Hard Rock Biloxi property is outperforming its historical results even in the covid environment, as are our properties -- our new properties, Kansas City and Vicksburg. And so the value of diversification is showing itself. <br> Q. Uh-hum. <br> A. Even as our Rhode Island properties are <br> a little more constrained by state limitations than <br> the other properties in our portfolio. So as -- as a <br> couple of the properties are more constrained, a new <br> few of the other ones are performing above plan, quite <br> frankly. Even above pre-covid levels. <br> So I'm agreeing with you that as we make <br> these various acquisitions, even as we pay cash for <br> most of them, that our financial flexibility in the <br> future will actually be enhanced because our cash flow | CAPP <br> September. I apologize. We started in July, and it went up until September 24th before we got a <br> definitive 65 million commitment from the company. <br> Were you aware that that was going on or, you know, that that came that late in the game? <br> A. Yes. I was a part of that process. <br> Yes, indeed. <br> Q. Okay. And now, finally, we do have, again as you mentioned, the 90 million commitment. And as Lynne explained, that would be absent the sports wagering component and is -- are you aware of that as well? <br> A. Yes. Yes, I am. <br> Q. Okay. And are you prepared, sir, to submit -- of course, as Mr. Papanier had agreed to -the capital expenditure plans and commitments? And I'm sure Mr. Marc will go into it as well. That the regulatory requirement would require to evaluate the those plans and the needs of the property going forward? <br> A. We are prepared to do so. Yes. <br> Q. Okay. I think I want to go back to the rosy scenario just to make sure that we have clear that, you know, our -- did we not cover any source, |


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| CAPP <br> any new source of projected EBITDA that you -- that we <br> didn't discuss today or that you anticipate -- I <br> know -- let me back that up. <br> I know that Twin River anticipates <br> certain growths for 2021 and 2022 despite, you know, <br> certain -- our current health crisis that we're going <br> through. And I would just like to know that, are <br> there any other sources that we have not considered <br> besides this new -- these acquisitions that have been <br> discussed here or the -- or the notes that have been <br> discussed or the new revolver perhaps? <br> A. Yes. Very good question. <br> And, in fact, we announced last Thursday <br> on our quarterly earnings call the -- the evolution, <br> if you will, and the commitment by this company toward <br> a more of a -- and Marc Crisafulli will talk about <br> this I'm sure more fully in detail. But commitment <br> toward pursuing sports betting and iGaming strategies. <br> Part of that is the brick and mortar physical casino <br> presence, state by state. And -- and the piece we <br> haven't really talked about, and we haven't even <br> quantified quite frankly because it's early in its <br> evolution, is that -- is that Interactive, the -- you <br> know, mobile sports betting and interactive game | CAPP <br> You did mention that you had an <br> abundance of liquidity pre-covid, and I was just <br> curious as to what was meant by that, if that was in line with what you testified right now? <br> A. Well, yes. One of the things that we had pre-covid was -- I mentioned it in a little bit of detail, but we had a -- when March and covid befell our economy we had a -- we were both sitting, we were sitting on -- oh, I don't know if I recall the exact number, 150 or $\$ 200$ million of cash on our balance sheet. And in addition to that, we had an unfunded $\$ 250$ million revolver at that time. Because covid was impacting the business climate so dramatically, we actually drew that revolver down and drew down an additional $\$ 200$ million cash. And that sum -- the sum of those two pieces of existing cash plus the drawn down revolver gave us an abundance of liquidity at that time. As I mentioned, we projected it would carry the company -- even in a zero-revenue environment -- well into the latter half of 2021 . So we were able to survive, you know, more than 12 months without any business operations whatsoever on the basis of that -- of that liquidity. <br> 25 Q. And just lastly, because we are here |
| CAPP <br> gaming potential down the road. That -- you know, <br> those sources of cash flows we have not quantified <br> because our strategy is still evolving. <br> But to the point of your very valid <br> question is, yes, that's actually yet another source <br> of potential cash flow for us as we grow the company, <br> both in terms of our footprint a nationally and access <br> to sports betting and iGaming skins. But also the <br> implementation strategy to incorporate those various <br> skins within the company on a nationwide basis. <br> Q. And I'm glad to hear as part of your <br> company's strategic cutting costs is not one of those <br> strategies; correct? <br> A. Well, we don't throw money away, either, of course. But we are first a revenue-generating customer-experience oriented company. Yes, of course we'd like to keep our costs in line, also. But we <br> look to increase our cash flow, our net income lines through revenue growth, first and not cost cutting. <br> Q. And what I meant by that is mostly <br> employee based or employee retention of -- on the property. <br> A. Yes. Agreed. <br> Q. Okay. Let me just look through it here. | CAPP <br> because of Bally's, can you explain to me or how you intend that EBITDA to grow at Bally's within the next couple of years so it remains competitive with the other Atlantic City casinos? <br> A. Well -- well, sure. Of course, in this covid impacted environment, the cash flow is -- in Atlantic City are -- are impacted and certainly including Bally's. So there's a -- there's a <br> build-back to that that has -- we expect will occur beginning -- beginning next year in particular. <br> But it's -- yes. It's a culmination of <br> what this company is good at. The expertise we bring, as we have brought to our acquisition of Hard Rock Biloxi or the merger with Dover Downs or the construction of Tiverton Colorado, Kansas City properties that we have recently acquired. It's a combination of operational focus and, you know, solving for an improved customer experience that draws customers to us and contributes to a growing revenue line in addition to marketing programs that we implemented are more targeted than most of our competitors. And they are -- so it's not the same thing as Total Rewards, for example. But it's different because we actually believe it's more |


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| 2 targeted than some of what Total Rewards offers. And | 2 | THE WITNESS: Excellent. |
| 3 we personalize more of that personal targeting | 3 | COMMISSIONER COOPER: Okay. Earlier |
| 4 marketing than most of our competitors. And that | 4 | today Mr. Levenson in his remarks mentioned |
| 5 makes for a customer traction, a customer experience | 5 | that this property was built in 1979. So we're |
| 6 at our properties that enables us to grow our revenue | 6 | looking at a property that's 41 years old. I |
| 7 line unlike some companies we compete with. | 7 | know over the years there have been, you know, |
| 8 That formula generally is how we | 8 | there's -- there have been expenditures to |
| 9 intend -- together with the capital expenditures | 9 | modernize and update it, improvements. But |
| 10 obviously -- which will go to improve the product | 10 | what I would like to ask you, if you're able to |
| 11 offers and overall property, that combination of | 11 | elaborate on this, can you share with us -- and |
| 12 factors, we believe will lead to the growth an in | 12 | I emphasize if you're able to -- some of the |
| 13 revenues, customer visits, and in cash flow at the | 13 | expenditures that we can look forward to? I'm |
| 14 Bally's in the coming few years. | 14 | going to say maybe the top five, the top ten? |
| 15 Q. And I know I've said "lastly," but you | 15 | Without revealing anything that you showed that |
| 16 did remind me of the rewards program. And I don't | 16 | we cannot hear today but the time frame, |
| 17 know if it should be directed to you or maybe Marc -- | 17 | priorities, what we can expect for this |
| 18 Mr. Crisafulli. But I know that Mr. Papanier also | 18 | property that's basically 40 years old. |
| 19 mentioned the draw of the New England market. | 19 | I also would like to -- I know there are |
| 20 A. Yeah. | 20 | parts of the property that were actually -- if |
| 21 Q. And I do know that, according to the | 21 | I'm not mistaken -- in the Historic Commission |
| 22 TSA, you'll be able to use the Caesars reward program | 22 | of Atlantic City, New Jersey. But what can we |
| 23 for a little while. And then there will be a | 23 | expect going forward? |
| 24 transitional program that you will -- you called it a | 24 | THE WITNESS: Well, that's an excellent |
| 25 transition -- I forget. I'm sorry. I apologize. But | 25 | question. Of course, it brings us here today |
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| 2 you referred to a transition period that each company | 2 | to talk about. If you don't mind, Commissioner |
| 3 goes through. I'm just asking, I guess, if Twin River | 3 | Cooper, I'll leave some of those details to Mr. |
| 4 will be prepared in the coming months to -- to have | 4 | Crisafulli. |
| 5 that responsibility and to take over ownership and | 5 | COMMISSIONER COOPER: Perfect. |
| 6 transition in that regard? | 6 | THE WITNESS: Who is teed up for that. |
| 7 A. Yes. We are so prepared. We've done | 7 | But I will say generally, as we loved about the |
| 8 this -- we've done this before. We know how to do it. | 8 | Dover Downs property, we love the bones at |
| 9 Yes, it's hard work. But, yes, we are prepared to do. | 9 | Bally's. And we love its location. When I say |
| 10 Q. Well thank you very much. I have no | 10 | "bones," yes, it's over 40 years old. But it's |
| 11 further questions. | 11 | a -- it's a large customer friendly -- very |
| 12 A. Thank you very much. | 12 | well located brick and mortar, if you will, |
| 13 CHAIR PLOUSIS: Miss Kaufman? Redirect? | 13 | location that has been well established. You |
| 14 MS. KAUFMAN: No. But thank you. | 14 | know, in the renovation business, they say, |
| 15 CHAIR PLOUSIS: Commissioner Cooper? | 15 | yes, it needs a new coat of paint. It needs |
| 16 Any questions? | 16 | more than that, of course. And that's what -- |
| 17 COMMISSIONER COOPER: I have a couple. | 17 | that's where \$90 million comes in. |
| 18 Thank you. | 18 | But -- and I -- George touched on it, |
| 19 Mr. Capp, thank you for participating | 19 | but we're -- you know, we're going to touch a |
| 20 here with us today. | 20 | number of parts of the customer experience. |
| 21 As the CFO, I do have some questions, | 21 | From the convention facilities to the food and |
| 22 and most of them are going to pertain to | 22 | beverage offerings to the physical sportsbook, |
| 23 finances, of course. They might at a later -- | 23 | entertainment options, some of the lounges that |
| 24 later in the hearing go over to Mr. Crisafulli, | 24 | George mentioned. Renovation of the hotel |
| 25 but I figured let me ask you first. | 25 | rooms over time. It takes a good hotel room in |

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| 2 | Atlantic City to -- to draw the right -- the | 2 | But entertainment -- suffice it to say that |
| 3 | right type of customer, and certainly to draw a | 3 | entertainment is a key portion of the customer |
| 4 | new customer as well. So that's all part of | 4 | improving the customer experience that I |
| 5 | the capex program that we have -- that we have | 5 | mentioned, and it is core to our operating |
| 6 | teed up. And so it's multifaceted, and it's | 6 | philosophy as a company. |
| 7 | quite broad as it applies to the property as a | 7 | COMMISSIONER COOPER: Okay. The next |
| 8 | whole. | 8 | question is a combination of -- I'm going to |
| 9 | But I'll -- I'll let Marc Crisafulli go | 9 | say you personally and also as a CFO of Twin |
| 10 | into a little bit more detail for you, | 10 | River. Well, let me ask you this first. |
| 11 | Commissioner, later as well. | 11 | How much time have you spent in Atlantic |
| 12 | COMMISSIONER COOPER: Okay. And again, | 12 | City? Are you familiar with this area or not |
| 13 | this next question also might go into Mr. | 13 | familiar? Whatever you say is fine, but that's |
| 14 | Crisafulli. But you've mentioned several times | 14 | going to lead to the second part of my |
| 15 | about the customer experience. And this makes | 15 | question. Have you spent a lot of time here or |
| 16 | me very happy. I had also asked Mr. Papanier | 16 | not really? |
| 17 | to tell me -- or tell us -- a little bit more | 17 | THE WITNESS: I wouldn't say a lot of |
| 18 | about entertainment and marketing. Let's say | 18 | time compared to my peer -- my colleagues, Mr. |
| 19 | this. As Chief Financial Oper -- CFO -- I'm | 19 | Papanier and Mr. Juliano. I know the -- I know |
| 20 | not asking you for a specific percentage, but | 20 | the boardwalk reasonably well. I've been on it |
| 21 | can we expect some -- what type of | 21 | many times. But as a banker in a former life, |
| 22 | entertainment? Are we looking lounge, groups, | 22 | I've not been part of a company that owned a |
| 23 | moderate entertainment? Down the line, I'm | 23 | property in Atlantic City previously, so this |
| 24 | going to say after the covid disappears and | 24 | one is a little bit on the newer side for me in |
| 25 | we're not faced with that. Will we see any big | 25 | that regard. |
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| 2 | name entertainment coming back or from Twin | 2 | COMMISSIONER COOPER: Okay. As I said, |
| 3 | River? | 3 | that's -- I didn't want to ask you something |
| 4 | As -- I always mention I was in the | 4 | and think I'm trying to, you know, be cryptic |
| 5 | entertainment business for 35 -plus years. I | 5 | or something. |
| 6 | still definitely strongly believe entertainment | 6 | With that, again, as a CFO -- and |
| 7 | is a -- is a draw. That's my opinion. But | 7 | there's a lot of things going on in the world |
| 8 | what can we see entertainment-wise and | 8 | right now, a lot of things going on in Atlantic |
| 9 | marketing-wise to make this an extraordinary | 9 | City, a lot of things going on all over with |
| 10 | customer experience? What can we expect from | 10 | the casino industry, and putting the covid part |
| 11 | Twin River? | 11 | aside. I hope that disappears soon. Where do |
| 12 | THE WITNESS: Well, Commissioner, your | 12 | you see Atlantic City from your experience -- |
| 13 | entertainment background supersedes mine by | 13 | as limited as it might be, where do you see it |
| 14 | legions. And so -- so a better -- I will -- | 14 | in the next three to five years? |
| 15 | I'll tee up the answer, and then perhaps defer | 15 | THE WITNESS: Well, we see -- we see |
| 16 | it to Mr. Juliano for additional comment. But | 16 | growth potential in Atlantic City. Yes, |
| 17 | we have implemented for -- for many years | 17 | competition will remain stiff from Pennsylvania |
| 18 | entertainment lineups at each of our Lincoln | 18 | and New York but, you know, there's a -- |
| 19 | properties in Rhode Island and at Dover Downs. | 19 | it's -- call it the Vegas effect, if you will. |
| 20 | In particular, Hard Rock Biloxi. And, you | 20 | And as George mentioned, you know, Atlantic |
| 21 | know, those tend to be musical acts. Sometimes | 21 | City kind of took the Vegas idea and localized |
| 22 | in Lincoln we've had MMA, mix martial arts, | 22 | that. And you know, there's a -- there's an |
| 23 | type of activities. We've had lounge acts from | 23 | attraction -- there's a customer attraction |
| 24 | time to time as well. The specifics of that | 24 | to -- a boardwalk or a -- or Las Vegas Strip |
| 25 | I'll ask Mr. Juliano to comment on a bit later. | 25 | because everybody likes to go to more than one |


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| 2 | place. So, you know, one of the -- one of the | 2 | there's nothing wrong with that. It's your |
| 3 | benefits we see to -- in Atlantic City property | 3 | perception and your style and your way of doing |
| 4 | and Atlantic City as a whole, what it offers to | 4 | business. |
| 5 | a potential customer patron is a variety. | 5 | I do have a couple more financial |
| 6 | Walking distance variety. Not to mention, you | 6 | questions, but I think I'm going to hold them |
| 7 | know, on the water, on the beach. Atlantic | 7 | for Mr. Crisafulli. So I'm not asking you and |
| 8 | City has the potential for growth. It's been | 8 | then you'll say back -- ask him. |
| 9 | hit pretty hard. A combination of emerging | 9 | So with that, I'm going to say thank you |
| 10 | competition all around, and certainly the covid | 10 | very much for your answers. I appreciate it. |
| 11 | impact. | 11 | THE WITNESS: Thank you, Commissioner |
| 12 | But it's also been the case that it | 12 | Cooper. |
| 13 | hasn't had the same operational focus at each | 13 | COMMISSIONER COOPER: Thank you. |
| 14 | property in -- I might -- I might argue that | 14 | Mr. Chairman? |
| 15 | it's because too many properties maybe were | 15 | CHAIR PLOUSIS: Thank you, Commissioner |
| 16 | owned by a single entity or, you know, changing | 16 | Cooper. |
| 17 | hands and that operating team can kind of lose | 17 | Very detailed testimony there, Mr. Capp. |
| 18 | focus. But what -- what we bring, as we | 18 | I just have a few questions. |
| 19 | brought to the other properties that we've | 19 | THE WITNESS: Yes, sir. |
| 20 | acquired that I've mentioned, is we bring a -- | 20 | CHAIR PLOUSIS: When you assumed other |
| 21 | you know, a new set of eyes, if you will, and | 21 | properties, what -- what is your procedure? Do |
| 22 | an operational focus and a customer orientation | 22 | you do a review of their operations? Or did |
| 23 | that typically was not characteristic of the | 23 | you look at them before you bought them? Or |
| 24 | seller we purchased a particular property from. | 24 | how have you done that? |
| 25 | We think that's also the case here at Bally's. | 25 | THE WITNESS: Well, yes to all of the |
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| 2 | Instead of diverting Bally's business to | 2 | above. We -- we typically are engaged in a |
| 3 | other -- to other properties for whatever | 3 | rather extensive due diligence program, as you |
| 4 | purpose that our predecessor might have done, | 4 | might imagine. Really from kind of a top-down |
| 5 | we don't have that -- we don't have that | 5 | perspective. It's, you know, it's -- it's the |
| 6 | incentive, and we don't have that intention. | 6 | knowledge, it's the general knowledge of the |
| 7 | You know, we will operate this property | 7 | characteristics of the property that might |
| 8 | standalone to be competitive of and by itself | 8 | attract our attention in the first place. But |
| 9 | against the rest of the boardwalk and the | 9 | it's a detailed review of property level |
| 10 | marina competition, and we're confident in our | 10 | analytics, operating metrics, financial |
| 11 | ability to do that. | 11 | performance, and in the potential for changes |
| 12 | And that's how we see growth. You | 12 | to those we learn in a more detailed, due |
| 13 | know -- you know you tend to grow with new | 13 | diligence process. |
| 14 | experiences and with new customer perception. | 14 | You know, typically, whether it's a |
| 15 | And we have an opportunity to kind of, you | 15 | company selling its own asset or whether they |
| 16 | know, almost reintroduce Bally's under a new | 16 | hire a banker to sell a particular property, |
| 17 | management philosophy, if you will. New food | 17 | typically there's a data room that is pop -- |
| 18 | and beverage product. Renovated rooms over | 18 | electronic data room that's populated with all |
| 19 | time. Physical sportsbook. And so we're going | 19 | kinds of competitive, you know, market, |
| 20 | to bring things new to the property that we | 20 | customer, operational statistics and metrics |
| 21 | believe will lend towards growth and revenues | 21 | that we spend a lot of time analyzing and |
| 22 | there. | 22 | reviewing. We typically have legal counsel |
| 23 | COMMISSIONER COOPER: I'm very -- I'm | 23 | taking a look at environmental issues and |
| 24 | going to say pleased and very happy. When you | 24 | trademark issues and IP issues and the like. |
| 25 | just mentioned a new set of eyes. I mean, and | 25 | So we go in -- by the time we -- by the |


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| 2 | time we are comfortable with submitting a -- a | 2 name for the record? |
| 3 | committed bid and financing for a particular | 3 MR. CRISAFULLI: Marc Crisafulli. |
| 4 | property, we've done a lot of homework and we | 4 |
| 5 | feel like we know that property particularly | 5 MARC A. CRISAFULLI, having been first |
| 6 | well. We're the ones that have to stand in | 6 duly sworn, testified as follows: |
| 7 | front of the board almost with right hand in | 7 MR. NANCE: Thank you. |
| 8 | air saying, we know this thing. We like its | 8 DIRECT EXAMINATION BY MR. LEVENSON: |
| 9 | potential. And we -- you know, we commit to | 9 Q. All right. Marc, can you tell us |
| 10 | doing these things and improving that property | 10 something about your personal background? |
| 11 | in $\mathrm{X}, \mathrm{Y}$, and Z different ways. | 11 A. Sure. So I was born in the Bronx. I |
| 12 | CHAIR PLOUSIS: The reason I bring that | 12 was raised in Rhode Island and lived there pretty much |
| 13 | up, Mr. Levenson said that Bally's was at the | 13 my entire life other than when I was going to school. |
| 14 | bottom for the last number of years, you know, | 14 I received a BA in economics and political science |
| 15 | in the share of the market here in Atlantic | 15 from Boston University and my JD -- or law degree from |
| 16 | City. As we heard, the building is 41 years | 16 your alma mater, Georgetown Law. |
| 17 | old. So you're confident that your expertise | 17 Q. And born in the Bronx, are you a New |
| 18 | and your company can rebound this facility? | 18 York Yankee fan? |
| 19 | THE WITNESS: Yes, we are, as a matter | 19 A. No, I am not. |
| 20 | of fact. And it goes back to Commissioner | 20 Q. All right. Well, never mind. Well, |
| 21 | Cooper's question, a very good one. You know, | 21 here it's much better to be a -- |
| 22 | we like the location. Yes, the property is 40 | 22 Mr. ZAZZALI: Excuse me, Mr. Levenson. |
| 23 | years old but, you know, brick and mortar | 23 Mr. Levenson, as a Georgetown graduate, you |
| 24 | properties of that age are not uncommon. Does | 24 should have stopped when you were ahead. I'm |
| 25 | need a paint of coat as mentioned. You know, | 25 Georgetown Law, too. |
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| 2 | we're bringing the capital expenditure | 2 Q. All right. Let's move on to the -- |
| 3 | commitment to the property that we think will | 3 maybe we can have some fun with the next question. |
| 4 | enhance that older property. | 4 So your employment history, Marc, would |
| 5 | The location is -- is absolutely ideal. | 5 you tell us something about that. |
| 6 | In the middle of the boardwalk. Cannot be | 6 A. Sure. After I graduated law school, I |
| 7 | duplicated by the competition. Yes. With | 7 went on to serve as a law clerk for a Federal District |
| 8 | our -- with our -- our new set of eyes and our | 8 Court Judge in Rhode Island. It then was a trial |
| 9 | renewed focus on the customer experience, we |  |
| 10 | believe we can turn this property around. | 10 Angell. It's now a much larger firm called Locke |
| 11 | CHAIR PLOUSIS: Thank you. That's all I | 11 Lord. When I was there, I started working as a junior |
| 12 | have, Mr. Capp. Thank you, again, for your | 12 lawyer on cases for a company called G-Tech, which is |
| 13 | testimony. | 13 an international lottery company. I then left the law |
| 14 | Mr. Levenson, your next witness? | 14 firm, became General Counsel to GTECH. After doing |
| 15 | MR. LEVENSON: Yes. Thank you, Mr. | 15 that for a few years, including being their Chief |
| 16 | Chairman. Marc Crisafulli, please. | 16 Compliance Officer, I then ran their gaming division, |
| 17 | MR. CRISAFULLI: Yup. I'm here, Lloyd. | 17 their gaming business. We sold that company in 2006 |
| 18 | MR. LEVENSON: Okay. Good. Welcome. | 18 to Lottomatica. When we did that I exited, went back |
| 19 | MR. CRISAFULLI: Thank you. | 19 into a law firm called Hinckley Allen where I was a |
| 20 | MR. LEVENSON: So hope you're not | 20 practicing commercial and corporate lawyer. And I |
| 21 | offended that 41 years is considered old. | 21 worked for both GTECH on the lottery side and gaming |
| 22 | MS. FAUNTLEROY: One second, Lloyd. Let | 22 side and Twin River then. That's how I got to meet |
| 23 | us swear him in, please. | 23 George and Craig and the whole Twin River team. I |
| 24 | MR. LEVENSON: Okay. Sure. | 24 became managing partner, and then I did a few stints |
| 25 | MR. NANCE: Would you please state your | 25 in some nongaming businesses, and I joined Twin River |


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| CRISAFULLI | 1 CRISAFULLI |
| 2 in May of 2019. | 2 relations when needed, and I will serve on the |
| Q. And your present position at Twin River? | 3 compliance committee. |
| A. Yeah. My position has evolved. My | 4 Q. Now, this is an easy one. Not that the |
| 5 present position is I'm the Executive Vice President | 5 other ones have been hard. But do you agree that |
| 6 for Strategy and Operations at Twin River Worldwide | 6 Bally's is in need of some capital expenditures? |
| 7 Holdings, and I'm the President of the our Rhode | 7 A. Yes, I am. Yes, I do. I'm sorry. |
| Island casinos. In that whole I have a number of | 8 Q. What has your role been so far in |
| 9 functions I do. It's generally government relations | 9 determining Bally's capex needs? |
| 10 and strategic transactions. I help out with legal and | 10 A. Well, you know, it's really important to |
| 11 HR. I support the board, particularly when it relates | 11 us -- and George has made this perfectly clear. We |
| 12 to ESG, environment, social, and governance | 12 want to make sure Bally's is competitive again and |
| 13 considerations. I also help out with our sports | 13 return it to its prior glory. So I've worked with |
| 14 betting, and iGaming businesses. And, finally, I'm on | 14 George and with our Chief Marketing Officer, Phil |
| 15 the compliance committee. | 15 Juliano, to talk about what the strategy and vision |
| 16 Q. What involvement have you had thus far | 16 for us and how it is we'll become competitive. I've |
| 17 with the Bally property in Atlantic City? | 17 then served with as an interface with some of our |
| 18 A. So I've been involved with the senior | 18 consultants and with our construction and development |
| 19 team and with the board and trying to move this | 19 team to start to understand exactly what it is we need |
| 20 transaction from the signing of the purchase and sale | 20 to do. So we toured the property, and we started to |
| 21 to the closing. I've also worked with you and our | 21 outline the plans. And, you know, for the various |
| 22 other counsel on presentations and discussions with | 22 correspondence that has been discussed already at this |
| 23 the DGE. I've worked with some of our consultants to | 23 hearing, we've been refining our plan for what we want |
| 24 help try and get a handle on the required capex and | 24 to try to do at the property. |
| 25 improvements in investments we need to make, and I was | 25 Q. So has there been a decision made on |
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| CRISAFULLI | 1 CRISAFULLI |
| 2 involved at least indirectly and in a supervisory | 2 which projects capex money will be spent on? |
| 3 capacity in the iGaming and sports betting | 3 A. Absolutely. And, look, we're committed |
| 4 partnerships that we've done. | 4 to making it a signature property again right at the |
| 5 Q. And are you able to tell us what | 5 center of the boardwalk. We know it's going to take a |
| 6 associations you've made and Twin River has made in | 6 lot of time, effort, and investment. Our guiding |
| 7 the iGaming and the sports wagering area? | 7 principle is to move as fast as we can without really |
| A. Yes. So we've announced five | 8 interfering with the customer experience. We don't |
| 9 partnerships so far. We've done two on the mobile | 9 want to shut the property down. And George, through |
| 10 sports betting side with SportTrade and eSports. | 10 his personal experience, has learned the hard way that |
| 11 We've done two on the iGaming side with the Score and | 11 if you do too much all at once, it actually becomes a |
| 12 PointsBet. And then we have a retail sports betting | 12 negative. So we want to take the place over, improve |
| 13 partnership with FanDuel. | 13 the customer experience, make all the investments we |
| 14 Q. What will be your relationship with | 14 want, but keep it operational and growing during this |
| 15 Bally going forward? Assuming we are approved to take | 15 process. So, yeah. We've got a fairly detailed plan |
| 16 over. | 16 the next five years of what we want to do when. |
| 17 A. So, if we receive the approval, I'll be | 17 Q. All right. So what capex projects do |
| 18 kind of the executive sponsor on the capex | 18 you plan on at Bally's and approximately when will |
| 19 investments. Obviously, we have operations team, | 19 they be worked on? |
| 20 operational management, and the marketing teams that | 20 A. So -- what I've done here, Lloyd, is |
| 21 are all kind of directly responsible for that. But | 21 tried to categorize them into seven groups to make it |
| 22 I'm serving as a bit of an executive sponsor for that | 22 a little bit easier to explain and follow just because |
| 23 whole program. I don't expect to have much of an | 23 there's so much happening. So let me tell you what |
| 24 ongoing direct relationship with the property, but | 24 the seven are, and then maybe we can talk to each of |
| 25 I'll pitch in and help on strategy and government | 25 them just a little more in terms of timing. |


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| CRISAFULLI <br> So number one is the sportsbook. Number <br> two is the hotel rooms. Number three are the restaurants. Four is the casino floor. Five is the spa and fitness center. Six is convention, meeting, and banquet. And then seven is just kind of a catchall on maintenance. Those are kind of the seven categories that we've outlined, roughly speaking. It's a little arbitrary the way we've categorized them, but we think it kind of helps us discuss them. <br> Q. Let's start at the beginning. First one you mentioned was sportsbook. <br> A. Sure. And George has already talked about this a little bit. We understand that this doesn't talk toward our capex number, but for us it's all the same. It's money we're going to spend to invest in the property and improve it. And if it doesn't count towards that number, it doesn't count. We view it exactly the same; right? So assuming we get our approvals here, and then assuming we get the approval for the temporary sportsbook, which we understand we still have a process to go through, we'd like to open that as quickly as possible. We've identified the architects already and the contractor to do that. And if we receive the necessary | CRISAFULLI <br> exactly what we're going to do where. But the basic thing is we know we need to touch all of those rooms that haven't been touched in 12 years. So it's 917 of them. <br> The first thing we want to focus on is <br> attracting premium players. So that's going through <br> all the suites and creating another 30 to 40 mini <br> suites by combining two rooms together so they'll have a second bathroom. You know, simultaneously we'll start by addressing all of the standard rooms as well. We want to do this in such a way that we minimize disruption. So this is something we would start right in 2021. And we think we would have all the rooms done probably by the end of 2022 or just early 2023. What we want to make sure is that not only we not disrupt customer experience too much but that we're able to absolutely minimize any effects during the summers. <br> Q. Now, restaurants. Everybody like to eat and eat well and eat in nice places and the like. So what is the idea for restaurants moving forward? <br> A. We have a lot of exciting ideas about restaurants. And that's something that we do in every one of our properties. So we're still working |
| CRISAFULLI <br> approvals, we would -- we would open -- we would try to have the temporary sportsbook open this calendar year. <br> We've already made a lot of progress on the design for the permanent sportsbook. It's something we're really excited about, again assuming we get all the approvals. George mentioned three to six months. Our target is to have that done and open in March. Again, it depends on when we receive the approvals and how long it will take us to build it, but that's what we're working towards. <br> Q. The next one you mentioned was hotel <br> rooms. <br> A. Yeah. So this is a critically important <br> one for us. And we view this as something that we <br> have to get done before we can start to work on the convention center stuff and to attract those kind of businesses. Because if you don't have the right kind of hotel product, it's just not going to work. So we recognize there are at least 917 rooms that we're going to touch. You know, because it's an old property, and it's kind of amalgamated, there are like 30 to 40 different types of rooms. So it's a little hard to give you kind of a nice clear explanation on | CRISAFULLI <br> through -- we're in negotiations with a bunch of different products that we're going to bring to the market. Our plan is to have a material turnover and change in our restaurant offerings by this summer; right? So there are some of the restaurants in the properties. We've been very successful bringing in a high-end Italian product to some of our other properties called Jerry Longo's Meatballs \& Martinis. So we're thinking about that for this property as well. We also want to try to address the beach bar. But getting restaurants done and fixed by the Summer of 2021 is something that's really important to us. <br> Q. Next you mentioned the casino floor. <br> What's up on that? <br> A. So this is a -- this is a big deal for us. It's something that's been very successful for us in other markets, and that is we want to -- we really want to improve the value equation that we can offer to our customers by visiting our casinos and playing on our slot floors. So it's kind of a couple-of-step process. One is taking a hard fresh look at all of the product that's there, making sure we modernize, it and continuing to refresh it over a five-year period. So that's something we're going to do all the time. |

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| CRISAFULLI <br> The second thing we want to do -- and <br> this is something we want to do right away in 2021 -- <br> is update and upgrade the casino management system so that we can really try to do the kind of player rewards that we want and also add an eBonusing feature for all of the machines. So the more you play, the more specific targeted rewards you can get. That's something that's been very effective in other markets and we want to bring it into this market. <br> Q. The spa fitness center. I remember when <br> Bally's opened, that was the spa in the -- in the East Coast almost. It was magnificent. But obviously it needs some attention. <br> A. Yeah. It needs a lot of attention. And we want it to be the spa once again. We kind of view this -- so the first four items we talked about, we tick off right away, assuming we get all the necessary approvals. And let's just say we have those done by the end of 2022 or leading into 2023. So then that's when we would pick up with the spa and the next items. So we really viewing this as a 2023 event to get the spa done. <br> We need to do it right. It's a big <br> area. There's a lot of space right there. But it's | CRISAFULLI <br> We need to clean up the meeting rooms. And George mentioned we wanted to something about a permanent stage, light, sound. Something where we can focus on for entertainment. So that's something we're going to have to address, but we also view as 2023. <br> Q. So did Twin River work with construction <br> experts, analysts to arrive at an approximate cost to <br> complete the projects that you have described? <br> A. I -- we did. But before we get to that, <br> Lloyd, can I just touch on the seventh category, very briefly? <br> Q. Oh, maintenance. Sorry. That's my fault. Maintenance. <br> A. Yeah. And this is an important one. <br> And this is something that, you know, the DGE was pretty clear with us there are some items in here they really want to see us address. <br> So we view maintenance kind of as a <br> catchall over the five-year plan, but there are a <br> bunch of things that we're going to start on right <br> away. We know we need a new surveillance system. The <br> hotel exterior is not what anyone wants it to be and certainly doesn't live up to our standards. So we need to that try and get in there and fix some of that |
| CRISAFULLI <br> really not set up properly right now. You've got kind of a temporary fitness center that really isn't being used much. You've got some racquetball courts. You've got a pool that needs some attention. It can be magnificent if we do it right, but we really need to think through exactly how we do it. It's a bit of an older space. It's kind of been in mothballs for a while now. So, Lloyd, that's going to require some efforts for us. But you heard George talk about the vision. We want the spa and fitness center to be one of the things that is a differentiator for us at the center of the boardwalk. <br> Q. And you mentioned that there is a <br> significant amount of convention and meeting and ballroom and banquet space. So that's the next item that you mentioned. What is in store for that area? <br> A. Yeah. So that's something we want to do in tandem with the spa and fitness center. As I mentioned, we really think we need to get the hotel rooms done first, or it's just not realistic to be competitive for the kind of conventions that we want. And then, you know, we're still working on the plans for that. But we know we need to do something with the ballroom, the prefunction space. | CRISAFULLI <br> right away. There are some aspects of the HVAC system, the elevators and escalators, and some cleanup and maintenance work we need to do in the parking garage. So those are all things that we expect to have happen relatively early in the 2021, possibly into the 2022 time period. And then beyond that that, we expect to continue to do capex in the five-year period and beyond. <br> So that was the seventh item. Now <br> coming back to your question on consultants. We actually engaged two separate consultants. And we worked with them separate. So the first is a company called DMD Construction Services. They're someone we've used for years. We used them on all of our construction and develop projects to serve as an outside consulting agency to help us go through the cost estimating process and then ultimately the bidding and the management process. We do have an internal construction and development team that's directly accountable for this, but this gives us some additional capacity and a little more expertise. <br> The second is a new engagement for us. <br> They are a consultant called Prospect Hotel Advisors. <br> 25 They've got a great résumé in the hotel and gaming |


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| CRISAFULLI <br> space. They were responsible for redoing the Cosmopolitan in Las Vegas. So we brought them in to give us their -- and they also know the Atlantic City market well. We brought them in to give us their independent sense of what we need to do to make Bally's competitive again in Atlantic City. <br> Q. Now, somehow what's in my mind now is the Philadelphia 76ers. So nobody knows why I'm saying that, but I'm saying that because, as Camila has rightly pointed out, we have said these various numbers as we have gone through this process of what we thought it would take to make this property competitive from a capex perspective, maintenance perspective. And now as you know, we are at a figure of 90 million plus. <br> When I say the 76ers because, although <br> they have not yet gotten to where they want to be, they called it a process. And so I'm assuming that during the time that you were looking at Bally's and touring it, talking to experts and whatever, that coming up with a number for capex has sort of been a process. Would you agree with that? <br> A. I would absolutely agree with it. And it's been a little bit of a unique process because of | CRISAFULLI <br> even than you initially anticipated, would Twin River be willing to spend that extra money? <br> A. Yes. Unquestionably. Yes. This is <br> a -- our CEO has made this perfectly clear. This is a <br> point of personal pride to him. We have no choice but <br> to be successful in Atlantic City and make sure that we are. <br> MR. LEVENSON: I have no further questions, Mr. Chairman. <br> CHAIR PLOUSIS: Thank you. <br> Division, your witness? <br> MS. FAUNTLEROY: Take a ten minute. <br> CHAIR PLOUSIS: Okay. Excellent point <br> there. We'll take a ten-minute break to give <br> our stenographer a little break as well. So we'll return at 3 -- 3:15. <br> MS. MENDES-FERREIRA: Thank you. <br> MR. LEVENSON: Thank you. <br> (A recess was taken from 3:02 to 3:15 <br> p.m.) <br> CHAIR PLOUSIS: Good afternoon. I think we're ready to resume. <br> Division, your witness. <br> MS. MENDES-FERREIRA: Thank you. |
| CRISAFULLI <br> covid; right? So we haven't had the kind of <br> flexibility and freedom to travel that we otherwise might have had earlier in this process of going from contract signing to closing. <br> Q. And also you were dealing with a -- an occupied building. So, you know, when you go to buy a house, it's much easier to go and look at that house when it's vacant as opposed to when the kids are running around and the like. So has that sort of inhibited a bit to get to a number that you want to by the fact that you're trying to examine a building that's in -- already occupied? <br> A. Yeah. I -- it absolutely has, but we feel like we've now have gotten to the point through a series of visits and on the work of our consultants that we got a much better handle on at least the minimum amount that's required. <br> Q. That's the 90 million? <br> A. That's correct. <br> Q. Now, if, after you take possession of the property, you see that in order to complete those projects or see that there are other improvements the property needs in order to be competitive that you had <br> 25 not contemplated and that you have to spend even more | CRISAFULLI <br> CROSS-EXAMINATION BY MS. MENDES-FERREIRA: <br> Q. Hello, Mr. Crisafulli. How are you? <br> A. Very well, thank you. How are you? <br> Q. I'm doing well. <br> A. Good. <br> Q. All things considered. We're almost <br> done, so I'm doing better and better. How about that? <br> A. Fair enough. <br> Q. Okay. So I'm glad you went over the <br> seven areas of the capital expenditure plan that you <br> submitted to us, and I am -- I'm glad that you are now <br> testifying because I hear you are the person that I <br> have to speak about in regards to this -- this so <br> famous plan. So -- much famous plan. <br> So just so we cover our bases, you have <br> read our report, sir? <br> A. Yes, I have. <br> Q. Okay. So you are aware of the <br> conditions imposed in our report? <br> A. Yes, I am. <br> Q. Okay. And you were part of the <br> preparation of these capital expenditure letters and <br> commitments prepared for the Division? <br> A. Yes, I was. |


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| CRISAFULLI <br> Q. Okay. And now we have heard a lot -- <br> extensive testimony -- about the 90 million increase <br> to this minimum capital expenditure, and that it is exclusive of the sports wagering facility; correct? <br> A. Yes. <br> Q. Okay. And I'm not sure if you were <br> aware, but Condition No. 5 in our report also had <br> language that suggested that, you know, a lot of it -about 12 to 24 months of the total money had to be expended within the 12 to 24 months because of our concerns that the Bally's property needed that money upfront in order to be competitive. Are you aware of that condition? <br> A. Yes, I am. My memory is that it's within the first 12 months, 21 million and then to a total of 37 million by the 24-month anniversary. <br> Q. Okay. So perhaps now those conditions <br> would also be subject to change now that the number has increased. I'm just -- I would like you to be made aware of that since it is 90 million now on the table versus 65 million. <br> A. I appreciate that. I would just <br> encourage you to give us some latitude because we don't want to spend too much too quickly -- | CRISAFULLI <br> Condition No. 5. <br> A. That is correct. <br> Q. Okay. I just want to go over really <br> quick. You have mentioned a sportsbook. I know I <br> asked Mr. Papanier this. When do you anticipate the <br> temporary sportsbook and the permanent sportsbook to <br> be implemented? Just so we have some details on the record. <br> A. So, again, this is all subject to <br> approval from the DGE, so I don't want -- <br> Q. Yes. <br> A. But we would love to have the temporary <br> one operational by mid December and the permanent one <br> with FanDuel by March. Those are our internal <br> targets. <br> Q. Mid March. <br> A. Yeah. <br> Q. Okay. And then I noted that you had <br> specific, like, really important matters for you guys, including the hotel rooms? You know, 917 rooms, which haven't been renovated in more than a decade. And, you know, those would be target one that would be approached early on in your renovation projects; is that correct? |
| CRISAFULLI <br> Q. No. <br> A. -- and disrupt it. Right? <br> Q. No. And, obviously, it would be <br> consistent with what we have said before in the <br> report, and it would be obviously discussed in <br> advance. <br> A. Great. <br> Q. Just because we also had notice of this increase just today. <br> A. Understood. <br> Q. Understood. <br> I -- I also -- I'm grateful to hear <br> that -- are you -- that your CEO's commitment to the <br> Bally's company and -- I'm sorry. Let me go back with that. <br> It seems that you are also in agreement <br> with your CEO's commitment to the company's -- to <br> Bally's and to Atlantic City, and that a capital <br> expenditure plan is going to be submitted to the <br> Division to review as soon as -- if ICA is granted, shall I say? <br> A. That is correct. <br> Q. Okay. And that would detail the 90 <br> million plan and then again any other changes to our | CRISAFULLI <br> A. Yes. <br> Q. Okay. And that you would be bringing <br> exciting new restaurants or, you know -- and those <br> were targeted for Summer of 2022? Is that -- <br> A. No. Actually Summer of '21. So we want <br> to try and -- we're actively working now on the restaurants. <br> Q. Okay. <br> A. And I don't know that we'll have them <br> all done for this upcoming summer, but we want to have <br> as many done as we can by this summer. <br> Q. I feel like it's cold already. So <br> that's why I didn't understand that part already. <br> A. Yeah. <br> Q. But okay. I understand. Okay. <br> And are there any concerns with the <br> covid restrictions there since we are limited in New <br> Jersey to 25 percent? <br> A. Well, we're -- we're building our plan <br> as if by the time we get to the summer, the 25 percent <br> limitation won't be there. We haven't really thought <br> about how that would work yet if it still exists. <br> But, like, we just did it this with our property in <br> Lincoln. We just built a new restaurant. We're |


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| CRISAFULLI <br> planning to open it next week. <br> Q. Okay. <br> A. And we'll manage for the requirements <br> because, for us, it's not a short-term thing to get <br> the restaurants up and running -- restaurants up and <br> running. It's part of our long-term strategy for the <br> company. <br> Q. And then I think for you in the past <br> casino floor and restructuring of the floors have been <br> very important and have been, I guess, they have <br> yielded results for the company, great results? I <br> don't know if this coincides also with the rewards <br> program or if you can elaborate how the two coincide. <br> I know Caesars rewards will be available for customers <br> right now, but I -- if you could elaborate how Twin <br> Rivers will, you know, merge all of these concepts. <br> That would be great. <br> A. So if I can just try and simplify it, <br> there's kind of a three-step process when it relates <br> to that. And this -- put aside the eBonusing where we <br> can just reward additional players right at the unit; <br> right? Initially is step one. We've got the Total <br> Rewards program at Caesars which we can take advantage of during the TSA. Okay? | CRISAFULLI <br> A. Yes, they will. So and that's the step <br> two. And in that step two portion, they are also <br> going to get credit for what they've spent with us <br> while they were getting simultaneous rewards with <br> Total Rewards as well. <br> Q. Okay. Understood. <br> And then so before we jump into that, <br> since you mentioned the TSA, are you also familiar <br> with the TSA and the process that -- with Caesars and <br> that whole agreement? <br> A. So I'm broadly familiar. I can try and answer some questions. And if you want to get into a <br> lot of detail, I might refer us to Michael Monty, who is the one who led that effort for us. But I think I <br> can try and answer your questions. <br> Q. Yeah. It will be fairly simple. I <br> think it will be fairly simple. You know, it's just, as I understand it, it's a temporary service agreement which will facilitate the operations of the facility for Twin Rivers to operate Bally's; correct? <br> A. Yes. <br> Q. Okay. And our Twin River Management key <br> areas in transition of access and operation -- let me simplify this. |
| CRISAFULLI <br> Q. Yes. <br> A. At the same time, my understanding -- <br> although this isn't my are area of expertise. My <br> understanding is that we'll also have a memory of all <br> the play levels for our players, even though they're <br> getting Total Rewards. So it's like they're earning <br> double benefits. They're getting benefits in the <br> Total Rewards program and also with us. <br> So step two is, is we finish with the <br> TSA. We've got our own program right now, and we can reward those players. <br> Step three is then we implement a <br> companywide one-card program that our EEO, George, <br> mentioned that we've now got it integrated with all <br> the other products. We won't be ready for step three <br> when we're done with the TSA and we go to step two in <br> Bally's Atlantic City. <br> Q. You will not? I'm sorry? <br> A. We will not. No. <br> Q. Okay. <br> A. It will be a little bit longer when <br> we're ready for the one-card program across. <br> Q. Will customers have some kind of a program for Bally's AC? | CRISAFULLI <br> The TSA will include IT systems, casino <br> operations, employee -- but, you know, department of <br> HR, promotional advertisements. So my question -- I <br> asked this before. Are you guys prepared then at that <br> point to take over and assume those responsibilities? <br> Because it is such a limited time, I believe six <br> months that you will have this TSA? <br> A. Yes. And we're entirely comfortable <br> with that and we're ready. The way TSA works is, <br> we're able to convert and take over responsibility for <br> any individual area as soon as we're ready. So, for <br> example, we'll use their personnel system. But Maria <br> Johnson, who we introduced earlier, she indicated that <br> she thinks they can probably be ready by the end of <br> November to take that element over. So that one goes away. <br> Q. Okay. <br> A. We have a lot of experience doing this. <br> We've done it with Eldorado in both Kansas City and Vicksburg. In Kansas City we needed them for five weeks. In Vicksburg we added another month, so it took us nine weeks to do the full cutover. It's a little more complicated here in New Jersey just because of the separation from Wild Wild West. And |


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| CRISAFULLI <br> the Caesars side of things is a little more complex than the Eldorado side. But we -- a good gauge would be about three months. So we think we have more than enough time to get all this done. And the big item there is really the IT cutover for all of their systems. So we're targeted. It's possible that happens in January. It's likely it happens in February. Kind of March is the outside date for us to be done with that. <br> Q. Understood. <br> And I think if we want to go back to -- <br> I'll go back to this question in a little bit. But I <br> know that Mr. Papanier mentioned that one area -- and you explained it again -- that one area you guys want to stand out for is the spa and fitness center and bring it back to -- bring back Bally's to its former glory in that regard. But in the projected -- and you did explain this to us again, that you don't see that happening until much later, 2023 perhaps; right? And you know, that struck me because if it is going to be a differentiation -- differentiator for the market, why not, you know, maybe start it at -- maybe in advance or at the beginning? Could you just elaborate a little bit on that? | CRISAFULLI <br> want to make sure you have your renovation complete your room, your facade is in agreement with your standards in Twin River. You know, your surveillance system is up to date, and all the operational matters are up to date to Twin River standards and to, obviously, the regulatory system standards; correct? <br> A. Yes. <br> Q. Okay. Before jumping into any other <br> projects that may seem -- just at a later point to <br> make more sense. And maybe even for covid reasons at this point in time. <br> A. Yeah. That's fair enough. That's an excellent point. <br> Q. Okay. And then so lastly, or just semi <br> lastly, what is Twin River's management and employee level plans for Bally's over the next few years? I know that I mentioned it previously. You guys seem to not have a mentality of cost-cutting to be efficient in your -- in your budgeting, of course. But not to want to be -- you know, it's been a concern of ours raised in our report that Bally's has a history of, say, disproportionately cutting employees in the industry. And we hope that that's reverted somehow. So I would like your take on that. If you -- |
| CRISAFULLI <br> A. Yeah. It's -- you know, it's a little <br> bit of a chicken-and-egg process. Until we have the <br> rest of the property up to the standards that we need <br> it to be to be able to attract and offer the spa <br> amenities to the kind of consumers that are going to <br> take advantage of it, we need the hotel rooms done <br> first. So it's a combination of, number one, <br> sequencing it properly so that by the time we do it, the rest of our property is ready for it, and we can offer the kind of comprehensive customer experience that we want to offer to that premium player. You know, if we just -- you know, if we just kind of rush it up really quickly and we don't have the right hotel room, we actually now have burned our brand with those customers in that they come in, they kind of haven't gotten the experience they want. And we may get a little bit of a short-time lift from the spa, but we're actually hurting our success chances long term. We want to make sure by the time we open the spa and it's ready, those customers that are going to take advantage of those higher-end services will have the complete experience they want, so it's positive and they do it again and again and again. <br> Q. So if I understand you completely, you | CRISAFULLI <br> A. Sure. There are two things I can tell <br> you about that. And I will, just if it's okay, refer <br> you to Nick who is testifying next. <br> Q. Sure. Absolutely. <br> A. So the first thing is, we made an <br> express commitment, which we stand by and reaffirm <br> right now, that we're not reducing the levels. And <br> then the second is because of our investment in these <br> new amenities and new products, that by definition has <br> within it enhanced employment levels to provide all of <br> these services. So that's really about the best that <br> I could do for you, so but I would just ask you to ask <br> Nick when he comes up next. <br> Q. Absolutely. <br> And again, do you see any issues with <br> the company complying with any of the conditions <br> imposed by the DGE or any conditions -- excuse me -- <br> any conditions recommended by the DGE that would be <br> imposed by the Commission should ICU be granted? <br> A. I see no issue. <br> Q. Okay. Thank you, Mr. Crisafulli. <br> A. Thank you. <br> CHAIR PLOUSIS: Mr. Levenson? Any redirect? |


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| 1 | CRISAFULLI | 1 | CRISAFULLI |
| 2 | MR. LEVENSON: No, sir. | 2 | an excellent question, and I'm probably going |
| 3 | CHAIR PLOUSIS: Hearing none, can you | 3 | to disappoint you a little bit with the answer. |
| 4 | call your next witness, please? | 4 | But it's -- we're not entirely sure yet. We're |
| 5 | MR. LEVENSON: Oh. | 5 | in negotiations with some of those things, and |
| 6 | CHAIR PLOUSIS: I'm sorry. Excuse me. | 6 | we're not sure how it's going to play out. |
| 7 | I'm sorry. Commissioner Cooper. I'm sorry. | 7 | Generally speaking, our philosophy is to |
| 8 | MR. LEVENSON: The next witness is | 8 | bring along certain critical brands that aren't |
| 9 | Commissioner Cooper. | 9 | necessarily the internationally known brands |
| 10 | COMMISSIONER COOPER: I swear. | 10 | but to really offer an outstanding product, and |
| 11 | (Laughter.) | 11 | to make sure we're serving a need in the |
| 12 | COMMISSIONER COOPER: Mr. Crisafulli -- | 12 | market. We view restaurants absolutely as a |
| 13 | am I saying it correctly? | 13 | leader for us in Atlantic City. We're very |
| 14 | THE WITNESS: That's correct. No T. | 14 | excited to do some of the things we are talking |
| 15 | But that's okay. Everyone wants to put a T in | 15 | about. I'm just not sure yet that we'll end up |
| 16 | there. | 16 | with the kind of international brand you're |
| 17 | COMMISSIONER COOPER: I think I've been | 17 | referencing. But we are -- we expect to invest |
| 18 | doing that. I apologize. | 18 | heavily and be successful in this area, and |
| 19 | THE WITNESS: No worries. | 19 | we're really excited with what we're going to |
| 20 | COMMISSIONER COOPER: Thank you for | 20 | bring to the market. |
| 21 | being here today or with us. | 21 | COMMISSIONER COOPER: Sounds great. And |
| 22 | Going -- looking at the capital | 22 | just to add to that, I know each of the seven |
| 23 | expenditures, which I've been asking along the | 23 | groups -- every thing that you mentioned is |
| 24 | way, and you've explained that in detail -- | 24 | very -- very, very important. You put all |
| 25 | sounds great. It worked on the seven groups. | 25 | seven groups together, you're going to have a |
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| 1 | CRISAFULLI | 1 | CRISAFULLI |
| 2 | One area, if you would just elaborate if you | 2 | phenomenal property. But for the casino, for |
| 3 | can -- I've got sportsbook, hotel, restaurant, | 3 | the experience, I know some maybe some of the |
| 4 | casinos, spa, convention, maintenance, and | 4 | people personally. So many of my friends will |
| 5 | surveillance. | 5 | say, oh, are we -- where are we going out on a |
| 6 | Looking at the restaurants, if you | 6 | Saturday night? Where are with going to eat? |
| 7 | would, are you able to share, will -- what do | 7 | They're going to gamble. They're going to |
| 8 | some of your larger -- I don't want to say more | 8 | drink. They're going to have some |
| 9 | expensive, but some of your gormet rooms. Will | 9 | entertainment, but where are we going to eat? |
| 10 | they be -- I'm going to say name brand, which | 10 | And your answer is perfect. So that's great |
| 11 | could be -- and I don't want to go into -- I'm | 11 | right there. |
| 12 | being very careful not to say specific name | 12 | With marketing -- and I know I asked Mr. |
| 13 | brands, but names if you're in New York, you'll | 13 | Papanier some questions about marketing and |
| 14 | recognize a steakhouse. If you're in Los | 14 | cross-marketing. And a moment ago you |
| 15 | Angeles, you'll recognize a trademark. We'll | 15 | mentioned -- there's Caesars Rewards are step |
| 16 | say a steakhouse. Will your restaurants be -- | 16 | one, step two, or -- pardon me -- step one, |
| 17 | shall we say, well known -- it can be Italian, | 17 | step two, step three, where each -- as it's |
| 18 | with steaks, fish, or -- or will they be, let's | 18 | progressing to where it's just on step three. |
| 19 | say, restaurants that might be your company, | 19 | Are you able at this time -- if you're |
| 20 | which could be a great steakhouse, a great | 20 | able to -- mention some of the marketing and |
| 21 | Italian, great fish but not that | 21 | some of the marketing incentives that will be |
| 22 | internationally -- I'm going to say maybe a | 22 | part of your step three? If you're -- can you |
| 23 | trademark restaurant. Could you elaborate just | 23 | share any of that now? |
| 24 | a little bit more on the gourmet rooms? | 24 | THE WITNESS: So I cannot share any of |
| 25 | THE WITNESS: Commissioner Cooper, it's | 25 | that right now. |


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| 1 | CRISAFULLI | 1 | CRISAFULLI |
| 2 | COMMISSIONER COOPER: Okay. | 2 | to deliver on that promise. So I can't really |
| 3 | THE WITNESS: What I can tell you is, we | 3 | offer anything more than that, Commissioner. |
| 4 | have an outstanding Chief Marketing Officer, | 4 | We can always try to have Phil testify, if |
| 5 | Phil Juliano. And he's really one of the | 5 | you'd like, to try to get into a little more |
| 6 | reasons that we feel like we're so successful | 6 | detail. But it's something we're very excited |
| 7 | every time we take one of these properties | 7 | about. I know he's got a grand vision, and he |
| 8 | over. Because he -- he has just a phenomenal | 8 | can't wait to deliver upon it. |
| 9 | marketing playbook and program that we | 9 | COMMISSIONER COOPER: To that answer, |
| 10 | specialized and honed over the years. And we | 10 | which is -- which is perfect. When I say |
| 11 | launch it in the market, and we know how to | 11 | "perfect," that answers my question there. |
| 12 | find the players and reward them and give them | 12 | With regard to Atlantic City -- and I |
| 13 | the kind of experience they're looking for. | 13 | also had asked this of Mr. Papanier, and you |
| 14 | If you look at almost every one of our | 14 | might have some further comments regarding -- |
| 15 | acquisitions, within months of acquiring it and | 15 | what type, if any, community involvement can we |
| 16 | refocusing and repurposing the marketing | 16 | or -- can we expect to see from Twin River? |
| 17 | programs, we're able to deliver significant | 17 | Again, I don't know what's your policy, your |
| 18 | top-line growth. | 18 | guidelines, or your involvements in other |
| 19 | COMMISSIONER COOPER: Okay. To that -- | 19 | jurisdictions. But, you know -- can we also |
| 20 | and I understand. Even in his introduction was | 20 | see at Twin River presence in Atlantic County |
| 21 | AC Phil and -- | 21 | in community, and what type of community |
| 22 | THE WITNESS: Yes. | 22 | involvement can we expect? |
| 23 | COMMISSIONER COOPER: -- born and | 23 | THE WITNESS: One hundred percent yes. |
| 24 | raised -- born and raised in Atlantic City. So | 24 | It is something that is very important to us in |
| 25 | that makes it me happy as well. | 25 | any one of our communities. Right now we're |
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| 1 | CRISAFULLI | 1 | CRISAFULLI |
| 2 | Just a little bit -- and again, if you | 2 | still in the process of amalgamating all of |
| 3 | can. With the marketing, to that, are you able | 3 | these different markets. So it's not -- we |
| 4 | to comment on -- again expand -- on anything | 4 | don't have overall corporate guidelines. But |
| 5 | additional that you're going to be doing to | 5 | as I mentioned in my introduction, one of my |
| 6 | become competitive in this Atlantic City gaming | 6 | responsibilities is supporting the board of |
| 7 | industry? I don't want to list all the other | 7 | directors in our environment, social, and |
| 8 | casinos. Each one has a specialty. You got | 8 | guidance committee considerations. And so we |
| 9 | the boardwalk ones, the bay. Each one has | 9 | actually have a team. Nick, who is going to |
| 10 | their flavor, so to speak. And again, you've | 10 | testify next, and he can testify a little bit |
| 11 | mentioned -- we've had some wonderful testimony | 11 | about Atlantic City, is on the team. Maria's |
| 12 | today. Is there anything that you can | 12 | on the team. Craig Eaton is on the team. So |
| 13 | personally add that's going to make this | 13 | all these people you've seen already. And as a |
| 14 | property just extra special? | 14 | team, we're taking a fresh look. So between |
| 15 | THE WITNESS: So we are very excited to | 15 | now and February in what we want our overall |
| 16 | make it extra special. I think it's a | 16 | philosophy and approach to be in terms of |
| 17 | combination of all the investments that we're | 17 | investing in our communities and investing in |
| 18 | making and kind of the renewed approach to the | 18 | people and diversity hiring. All these things |
| 19 | market. It's -- I hope you can see just the | 19 | that we do episodically in different |
| 20 | level of passion and energy and excitement this | 20 | properties, we want to make a corporate-wide |
| 21 | team has to be coming into Atlantic City and to | 21 | mission for us. So over the next couple of |
| 22 | be making a difference. | 22 | months we'll rolling that out. But we |
| 23 | You know, Phil often talks about the | 23 | absolutely intend to have a forceful and |
| 24 | promise that he's going to make to the | 24 | significant presence in the community in |
| 25 | customers in Atlantic City and how we're going | 25 | Atlantic City. |


|  | 158 |  | 160 |
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| 1 | CRISAFULLI | 1 | POLCINO |
| 2 | COMMISSIONER COOPER: Okay. And one | 2 | commitment in the first year, because we'll be |
| 3 | other question, and I'm not sure if it's been | 3 | able to go very quickly on the sportsbooks. It |
| 4 | answered. Of the four witnesses today, will | 4 | could take us a little bit longer just to get |
| 5 | any of you be on the property, let's say, full | 5 | everything up and operational in the hotel |
| 6 | time? Or can we expect, like, a lot of your -- | 6 | rooms just because of some those factors. |
| 7 | I don't want to say your presence. Will one of | 7 | CHAIR PLOUSIS: You answered all my |
| 8 | the four of you be there all the time or a good | 8 | questions. We appreciate your testimony today. |
| 9 | deal? | 9 | Miss Kaufman, your next witness? |
| 10 | THE WITNESS: That would be Nick. | 10 | MS. KAUFMAN: Yes. My next witness is, |
| 11 | COMMISSIONER COOPER: Okay. Then I will | 11 | you've heard a lot of about him, and now here |
| 12 | say save the next question for him. | 12 | he is. Nick Polcino. |
| 13 | Mr. Crisafulli, thank you so very much. | 13 | MR. POLCINO: Hello. |
| 14 | THE WITNESS: Thank you, Commissioner | 14 | MR. NANCE: Mr. Polcino, will you just |
| 15 | Cooper. | 15 | state your name for the record? |
| 16 | COMMISSIONER COOPER: Thank you. | 16 | MR. POLCINO: My name is Nicholas J. |
| 17 | CHAIR PLOUSIS: Thank you, Commissioner. | 17 | Polcino, Jr. |
| 18 | Just a few questions, sir. Caesars will | 18 |  |
| 19 | be retaining Wild Wild West Casino in Bally's. |  | NICHOLAS J. P OLCIN O, JR., having |
| 20 | How will you separate those at your property? |  | been first duly sworn, testified as follows: |
| 21 | What's your play? | 21 | MR. NANCE: Thank you. |
| 22 | THE WITNESS: So I know -- I believe | 22 | DIRECT EXAMINATION BY MS. KAUFMAN: |
| 23 | there's already a separation that's happening, | 23 | Q. Nick, what is -- what is your current |
| 24 | and so I think we'll implement that. We then |  | title or -- what was your current title up until and |
| 25 | intend to try and make a real nice presence as |  | what will your title be with Bally's? |
|  | 159 |  | 161 |
| 1 | CRISAFULLI |  | POLCINO |
| 2 | you're walking over from that property into our | 2 | A. My title just recently has been the Vice |
| 3 | property. We want to make some additional | 3 | President and General Manager of Dover Downs, which |
| 4 | amenities on the concourse and other things to |  | will be a similar title with some executive gaming put |
| 5 | make it really attractive. But they will be |  | into it at Bally's. |
| 6 | separate properties. | 6 | Q. And can you tell the Commissioners about |
| 7 | CHAIR PLOUSIS: Now, I do appreciate |  | your background? They've heard a little bit of but |
| 8 | your sense of urgency on trying to operate the |  |  |
| 9 | property. Are you experiencing work delays | 9 | A. I don't want to -- |
| 10 | because of covid or supply issues on getting | 10 | (Overlapping voices.) |
| 11 | renovations on any of your buildings anywhere | 11 | A. I don't want to upscale AC Phil, but I |
| 12 | in the country? |  | was working on the Atlantic City boardwalk from the |
| 13 | THE WITNESS: A little. Nothing that's |  | time I was 14 years old on the piers. And I'm |
| 14 | not manageable. I think we've seen it less on |  | probably one of the few people on this panel that |
| 15 | the supply side and a little bit more on the |  | actually saw the diving horse and was on the real |
| 16 | labor side. So projects just seem to be taking | 16 | Steel Pier at one point. |
| 17 | a little bit longer. And part of that is | 17 | Moving forward through the years, my |
| 18 | related to sourcing of labor, and part of it is |  | parents moved us to offshore, Pleasantville. That's |
| 19 | related to the actual conditions under which |  | where I had most of my education, my formal education. |
| 20 | you have to operate a construction project |  | And got into the casino business actually at Bally's |
| 21 | right now, which makes it a little bit slower. |  | in 1979. I was one of the original dealer -- crap |
| 22 | So, you know, it's one of -- it's one of |  | dealers that opened Bally's on opening day, 1979. So |
| 23 | the considerations for us, and this is why I |  | for me, it's a Cinderella story to come back as the GM |
| 24 | said earlier, we want to be careful about |  | of the property. And as George and Phil and some |
| 25 | making sure there's too stringent of a |  | others alluded to, it has to be successful. |


| 162 | 64 |
| :---: | :---: |
| POLCINO | 1 POLCINO |
| Q. And George and Steve and Marc alluded to | 2 we don't fully understand. |
| 3 your success at Dover Downs. Could you tell us a | Bally's, to me, is -- is a dream come |
| 4 little about just kind of even, like, your high-level | 4 true to come back as the general manager after 41 |
| 5 things that helped you turn really -- turn that | 5 years of being in the gaming business. Come back, I |
| 6 property around in many ways in terms of being | 6 would never believe that I would be standing on the |
| 7 successful financially? | 7 floor -- I was in there last week standing in front of |
| A. Well, you know, that question -- and I | 8 crap games. That some of them are in the same exact |
| 9 want to thank, you know, thank Steve earlier. None of | 9 place they were 40 years ago. Of course, they're |
| 10 these things I've done I've done alone. You know, you | 10 newer games but same place. |
| 11 have a board and a -- a senior management team behind | 11 Q. The marketing strategies in general, you |
| 12 that makes it easy to make decisions when you're the | 12 know, were discussed and, you know, asked to George, |
| 13 general manager. So we made a lot of decisions on the | 13 you know, and Marc. But as the person who is going to |
| 14 casino floor, moving tables. Putting those things in | 14 be on the ground that is on the ground there, do you |
| 15 the right place to correspond with entrances and | 15 have anything to add on -- any other thoughts on |
| 16 restaurants which increased revenue. | 16 driving -- increasing your customer base? And if you |
| 17 We also moved some restaurants, made | 17 don't, that's been covered a lot, so don't worry. |
| 18 more intimate restaurants with lounge entertainment | 18 A. Oh, no. We have great marketing |
| 19 that was very successful. One of the ones that was | 19 leadership, starting with Phil. Phil has been able to |
| 20 mentioned earlier was Jerry Longo's Meatballs \& | 20 assemble, and he has no problem getting great people |
| 21 Martinis. That's been very successful, not only in -- | 21 to execute, me included. Phil, when I was in Biloxi |
| 22 for the casino patrons but in the community. So it's | 22 as Vice President of Gaming Operations, and he put me |
| 23 a big community restaurant as we speak. | 23 in charge of player development. So Phil had an eye. |
| 24 Other than my employees, that was -- | 24 We took player development there, moved it into levels |
| 25 that's my main forte, is being able to build these | 25 that the property had never seen, and grew table games |
| 163 | 165 |
| POLCINO | POLCINO |
| 2 teams and find diamonds in the rough. So we found a | 2 phenomenally in that market. |
| 3 couple diamonds in the rough here. And we were | 3 And also before covid in this market, we |
| 4 able -- with Phil's team, marketing team, to together | 4 were moving table games right in the right direction. |
| 5 build a good PD department and a good marketing | 5 A lot of pluses and covid kind of slowed us down a |
| 6 effort. | 6 little bit, but we're moving back in that direction |
| $7 \quad$ Q. So speaking of you building a team, you | 7 again. |
| 8 had a good team -- or have a good team at Dover Downs. | 8 Q. The Score -- the retail sportsbook and |
| 9 The Division -- as you heard, the Division had some | 9 iGaming and, you know, has been discussed. Do you |
| 10 concerns about historically Bally's being | 10 have anything to add to incorporating a marketing |
| 11 understaffed. And Marc had addressed our plans | 11 plan -- I'm presuming there might be a strategy there. |
| 12 generally for staffing. Are you going to be bringing | 12 Or what -- I guess what are your thoughts? You're |
| 13 any of your successful management team that helped you | 13 familiar obviously because Delaware has iGaming. |
| 14 at Dover Downs with you? | 14 You're one of the -- one of the few states. So, you |
| 15 A. Yes. We're going to bring Frank | 15 know, in addition to all your other qualifications, |
| 16 Policastro as the Executive Director of Gaming. And | 16 you are, you know, one of the rare executives on the |
| 17 as Casino Manager, we're bringing Catherine -- I | 17 East Coast has that iGaming experience. Do you have |
| 18 forget her last name. | 18 anything to add? |
| 19 Q. Grasso? | 19 A. To George's point, iGaming -- Atlantic |
| 20 A. Grasso. I know her as Cat. Two very | 20 City does iGaming probably better than any other |
| 21 good, experienced casino people. Frank's been in | 21 jurisdiction. We have some issues in Delaware. We |
| 22 Atlantic City from the days of Resorts. So we've | 22 don't, you know, market it the way we need to because |
| 23 assembled a team that understands Atlantic City, knows | 23 there's not that much probability in it here in |
| 24 a lot of the players, knows a lot of the employees | 24 Delaware. So, for me, entering into the iGaming |
| 25 around town. So we're not entering into a market that | 25 market in Atlantic City is going to be huge. I think |


| 16 | 168 |
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| POLCINO <br> it's going to help the brick and mortar based on some marketing strategies that Phil and his team has. So I mean, I think it's going to be a huge experience for us and a huge home run teaming up with FanDuel. <br> Q. Well, I agree. But again that's <br> irrelevant. <br> Commissioner Cooper asked about <br> community involvement and Marc touched on it. So <br> particularly as a local, and I know there is nothing <br> formulated yet, but I guess could you address your <br> commitment to community involvement? <br> A. Well, my community involvement started <br> with the company back in Biloxi. Huge. We had a huge team there, the Culture Club, where we fed the needy, packed bags for school children, donated to local charities. <br> Since I've been GM here on this <br> property, we -- I'm a member of the Tourism Committee, <br> which is very active in the community with all the <br> local events from bicycle rides to -- to runs and <br> things of that sort. Food bank giveaways. I <br> instituted a committee for charitable giveaways in the community. So the way we do it here at Dover is, we look at Dover first, the state second, and then | POLCINO <br> you are doing this already at Dover Downs, but how, I guess, are you adapting your marketing strategies and just knowing that you're buying this property during covid, you know, how -- how are you managing the employee expectations and just getting started? <br> A. The philosophy -- and the philosophy has been since I've been in charge, even when I was in charge of PD. Again, a lot of what $I$ do is execution. When we meet with Phil and his group, and Phil meets with the team individually, we decide how aggressive we're going to make our calendar. And we're definitely going to be aggressive in Atlantic City. And as far as the marketing -- the direct marketing, without going into it, Phil can say, we have what we like to call the secret sauce. And our secret sauce is basically based on player behavior. So that being said, I won't say anything about that unless Phil wants to jump in. But our secret sauce is the deal. It's the real deal. <br> Q. Well, I am not going to ask you all the questions I was planning to ask you since they were answered by most people more than once. So unless you want to add anything -- but, believe me, I'm sure you're going to get to answer a lot of questions. I'm |
| POLCINO <br> everybody else outside, which in New Jersey would be Atlantic City, Atlantic County, and the state. <br> Q. We talked about capex and the property <br> and what Twin River is going to be doing there. There are some areas around where Bally's is located that you perhaps could use some neighborhood improvement. Is -- is that in need of beautification as they say? <br> A. I spoke at -- I spoke at length with <br> Phil Juliano on what Phil is calling beautification of the community. And I think that in order for us to be a true partner in the community, we need to be part of that with the City, the State, and any, you know, any other local people that can be involved in that. We want to be a direct part of that in the community, in the community beautification. So it's very important that people come to Atlantic City first. We all want them to come to our brick and mortar properties. But unless they're willing to come to Atlantic City, you're not going to get them to your property. So beautification is very important to this team here. And myself, being a part of the Atlantic City for many years. <br> Q. And everyone has touched on this, but again, as the one who is on the ground, I guess, and | POLCINO <br> going to say that's the end of my direct and turn it over to the Division. <br> A. Well, I just want to say it's -- at one <br> point when I left Atlantic City 23 years ago, I <br> thought Atlantic City was done with me. And it's a <br> great honor for George Papanier and the group to give <br> me an opportunity to come back where it all started <br> and, hopefully, not end my career but at least have a <br> high note where I started from, so. <br> Q. Well, I think everybody feels the <br> opposite, that they're fortunate to have you coming <br> back. So thank you. <br> A. Thank you. <br> MS. KAUFMAN: Camila? <br> MS. MENDES-FERREIRA: Yeah. I'm right <br> here. <br> MS. KAUFMAN: Okay. Just checking. <br> MS. MENDES-FERREIRA: No. I did not <br> leave yet. <br> CROSS-EXAMINATION MS. MENDES-FERREIRA: <br> Q. Hello, Mr. Polcino. How are you doing <br> today? <br> A. Hello. How are you? <br> Q. I'm doing well. |



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| POLCINO | 1 | POLCINO |
| 2 going to be huge, and that it certainly will help the | 2 | What makes this property, Bally -- what makes |
| 3 brick and mortar. And, of course, assuming covid is | 3 | this so very attractive? And going forward, |
| 4 not going to be with us forever. How will -- how will | 4 | what can -- will this be something that you'll |
| 5 that play into the brick and mortar? How will that | 5 | include in your marketing and your promotions, |
| 6 play into your management style or, you know, the | 6 | some of the things that makes this property -- |
| 7 operations as a whole? | 7 | I think -- putting your others aside, what |
| 8 A. We'll certainly have some type of a | 8 | would you personally say about that -- this |
| 9 rewards program to draw people in from the sports | 9 | property going forward? What's so exciting? |
| 10 betting operation into the brick and mortar. All | 10 | THE WITNESS: What's very exciting to me |
| 11 those details I don't have as of yet. But I really do | 11 | is, it's a great brand, Bally's, that sits in |
| 12 believe that it's going to grow the brick and mortar. | 12 | the center of the city, as we talked about |
| 13 Q. And I'm not going to ask about your | 13 | before. They are great pluses. It sits on the |
| 14 secret sauce, so. | 14 | Atlantic City boardwalk. That's world renown. |
| 15 A. That's our secret sauce. Every Italian | 15 | It sits on the boardwalk with one of the best |
| 16 makes the best tomato sauce; right? We have our | 16 | beaches around in Atlantic City. So, to me, |
| 17 secret sauce. | 17 | they are all assets. And, to me, that's what |
| 18 Q. That's all I have for you, Mr. Polcino. | 18 | makes me proud to come back to Atlantic City. |
| 19 Thank you. | 19 | You know, I get to run on the boardwalk again, |
| 20 A. Thank you. | 20 | and I get to be part of something -- I get to |
| 21 CHAIR PLOUSIS: Commissioner Cooper? | 21 | be part of something that did not die that was |
| 22 COMMISSIONER COOPER: I have a couple | 22 | on life support. And I get to bring -- get to |
| 23 questions. | 23 | be part of bringing it back with a full |
| 24 Mr. Polcino, thank you for being with us | 24 | operating team. If that makes sense. |
| 25 today. | 25 | COMMISSIONER COOPER: Oh, it does. It |
| 175 |  | 177 |
| POLCINO | 1 | POLCINO |
| I just want to acknowledge one thing | 2 | does. |
| 3 that you -- had already mentioned but just want | 3 | And again, without revealing anything |
| to acknowledge it. Very, very pleased, very | 4 | that might be considered confidential -- and |
| 5 happy with your answer, with your response -- | 5 | this also -- this question is also actually a |
| 6 responses actually -- about the community | 6 | part of what I just asked. Is there anything |
| 7 involvement and your plans and the different | 7 | you would like to add? And again, I'm going |
| 8 ways you get involved with the community. I | 8 | to-- I'm also going to -- I'm almost |
| 9 just think, on a personal note, that's always | 9 | considering you local because of your |
| 10 so important. I'm very, very happy with what I | 10 | connections with Bally, et cetera. Anything |
| 11 heard. So I just wanted to mention that first. | 11 | that -- anything else that you'll be doing? |
| 12 With this particular property, of the | 12 | And keeping in mind that you're going to be on |
| 13 four witnesses that we've heard today, will one | 13 | the property, that you're going to be involved |
| 14 of you be on the property full time or a lot of | 14 | in Atlantic City. Particularly with some of |
| 15 the time? | 15 | the things that are going on. I don't want to |
| 16 THE WITNESS: I will be on the property | 16 | use the word "handicaps" right now, but there |
| 17 full time. Most of the time, especially in the | 17 | are other issues. Is there anything that you |
| 18 gaming. | 18 | can -- that you would like to add that, again, |
| 19 COMMISSIONER COOPER: Okay. Now, my | 19 | is going to make this property extra special, |
| 20 next question is almost like saying do you have | 20 | going to make it competitive, considering |
| 21 a favorite child? Of all the Twin River | 21 | what's going on in the world right now? And |
| 22 properties or all the properties in the | 22 | again, I'm referring to covid. What else can |
| 23 portfolio -- and also keeping in mind your | 23 | we expect as the General Manager? |
| 24 connection to Atlantic City and Bally, that's | 24 | THE WITNESS: Well, as the General |
| 25 wonderful. I'm very, very pleased with that. | 25 | Manager, you know, I'm sure there a lot of |


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| 1 | POLCINO | 1 | POLCINO |
| 2 | managers that had a similar management style as | 2 | look like a warehouse. |
| 3 | myself. But I believe solely in talking to | 3 | And that being said, those lessons |
| 4 | people individually, in small teams and | 4 | worked. We also worked on table minimums. It |
| 5 | departments. You know, it's all the teams that | 5 | was a very low-end table game place. So we |
| 6 | make the property. It's the property that | 6 | increased those kinds of things. |
| 7 | makes the company. So at the end of the day, | 7 | And we also found -- we tapped in on the |
| 8 | if you're not talking or engaging with | 8 | Asian market here that they said it was |
| 9 | employees or getting them to engage in the | 9 | nonexistent, which was not true. They just |
| 10 | property, not just with me, then we fail. So | 10 | kept the mini-bac game closed all the time. We |
| 11 | it's about engagement. It's about always being | 11 | opened it with no -- you know, did a million |
| 12 | willing to have that open-door policy, to talk | 12 | dollars the first month. Or first three |
| 13 | to them on a regular basis. | 13 | months. I don't want Phil to get excited. |
| 14 | Now, that being said, that's going to be | 14 | CHAIR PLOUSIS: So those best practices |
| 15 | a little bit difficult on a property that has, | 15 | at Dover, you think you can replicate it here |
| 16 | you know, 1300-plus employees, 1900-plus | 16 | at Bally's or -- you know, Dover is a much |
| 17 | employees. | 17 | smaller operation; right? |
| 18 | COMMISSIONER COOPER: Okay. I think -- | 18 | THE WITNESS: Well, we have more slot |
| 19 | and, well, again, what your -- your plans. I | 19 | machines at Bally. Definitely more table games |
| 20 | believe at this point my questions have all | 20 | at Bally. Yes. We can replicate some of what |
| 21 | been answered. I want to wish you good luck. | 21 | I've said, you know, just by some -- some |
| 22 | And I remember the diving horse, too. | 22 | change in design. |
| 23 | We can say -- how many people can say that. I | 23 | CHAIR PLOUSIS: Are you going to drag -- |
| 24 | had to add that. | 24 | do you think you coming up to Bally's, you're |
| 25 | THE WITNESS: How about "Stars of | 25 | going to bring the Dover -- some of the Dover |
|  | 179 |  | 181 |
| 1 | POLCINO | 1 | POLCINO |
| 2 | Tomorrow"? Do you remember that? | 2 | people up? Is that plan, too? Your going to |
| 3 | COMMISSIONER COOPER: Very well. | 3 | cross-pollinate? |
| 4 | THE WITNESS: Okay. | 4 | THE WITNESS: Sure. That's always part |
| 5 | COMMISSIONER COOPER: Oh, yes. | 5 | of the plan. You know, there's no Delaware |
| 6 | CHAIR PLOUSIS: Moving right along here. | 6 | people on this call is there? |
| 7 | Sir, when you got at Dover, how did you | 7 | (Laughter.) |
| 8 | increase their attractiveness? What -- what -- | 8 | THE WITNESS: I invite everyone to |
| 9 | THE WITNESS: Well -- | 9 | Atlantic City once I go. Once I'm there, |
| 10 | CHAIR PLOUSIS: Other than the secret | 10 | everyone's welcome. |
| 11 | sauce. | 11 | CHAIR PLOUSIS: In general, what do you |
| 12 | THE WITNESS: Well, you know, like I | 12 | think Atlantic City -- you know, we're on |
| 13 | said, it's -- it's really a team effort. And | 13 | the -- we were on the rebound prior to covid. |
| 14 | we all -- we all speak to one another. The | 14 | Things were really moving along. You were here |
| 15 | ideas can come from frontline people all the | 15 | 41 years ago, and you're coming back. I know |
| 16 | way up the ladder. And we discussed things | 16 | you've been visiting the property. We |
| 17 | right away that we thought were wrong. We, you | 17 | appreciate your comments. You do have to be a |
| 18 | know, updated restaurants, how we were going to | 18 | part of that area. You got to become part of |
| 19 | make them more intimate. Definitely did not | 19 | the that community there. You're right. To |
| 20 | like the casino floor. We reevaluated the | 20 | attract people, it's got to look attractive. |
| 21 | floor. We moved tables around to make it more | 21 | And what you've been saying today throughout |
| 22 | inviting to -- to the players. And it did. It | 22 | all the witnesses, you are -- I think you're |
| 23 | made it more inviting. Changing the lighting. | 23 | going to upgrade the property, not only your |
| 24 | Changing the way the tables looked and where | 24 | property but the surrounding areas. |
| 25 | they were. It didn't look so empty. It didn't | 25 | What other challenges do you see in |


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| 1 | POLCINO | 1 | CERTIFICATE |
| 2 | Atlantic City from your 41-year lens? | 2 |  |
| 3 | THE WITNESS: I guess employment would | 3 |  |
| 4 | be my answer. I mean, it's tough that -- it's | 4 | I, M. DARLENE ENGEL, a Certified Court |
| 5 | tough to get people to come in and be fully | 5 | Reporter and Notary Public of the State of New Jersey, |
| 6 | dedicated like we were early on. And I left | 6 | certify that the foregoing is a true and accurate |
| 7 | Atlantic City 17 years ago, I think that was | 7 | transcript of the remote proceedings. |
| 8 | beginning to happen where there wasn't a pride | 8 | I further certify that I am neither |
| 9 | in being in the casino business or being in the | 9 | attorney, of counsel for, nor related to or employed |
| 10 | service industry as there was prior. I just | 10 | by any of the parties to the action; further that I am |
| 11 | think it's an initiative that needs to be | 11 | not a relative or employee of any attorney or counsel |
| 12 | brought back. | 12 | employed in this case; nor am I financially interested |
| 13 | CHAIR PLOUSIS: Good observation. | 13 | in the action. |
| 14 | That's all I had. Thank you for your | 14 |  |
| 15 | testimony today. | 15 |  |
| 16 | MS. FAUNTLEROY: Do we have any | 16 |  |
| 17 | questions based on your -- | 17 |  |
| 18 | CHAIR PLOUSIS: Any -- any followup? | 18 | Darlere Engel |
| 19 | MS. MENDES-FERREIRA: Not for me, | 19 | ----------- |
| 20 | Chairman. | 20 | M. DARLENE ENGEL, CCR |
| 21 | CHAIR PLOUSIS: Lloyd, no followup? | 21 | License No 30XI0102300 |
| 22 | Mr. LEVENSON: No. Nope. | 22 | Dated: November 6, 2020 |
| 23 | CHAIR PLOUSIS: With that being said -- | 23 | My Notary Commission Expires |
| 24 | MS. FAUNTLEROY: Do you have any -- | 24 | November 21, 2024 |
| 25 | CHAIR PLOUSIS: Do you have any other | 25 | ID No 50117353 |
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| 1 | ITEM NO. 1 |  |  |
| 2 | witnesses that you would like to call today? |  |  |
| 3 | MR. LEVENSON: No, sir. Nope. |  |  |
| 4 | CHAIR PLOUSIS: With that being said, |  |  |
| 5 | we're going to do a recess till tomorrow |  |  |
| 6 | morning at 11:00, and then we will begin the |  |  |
| 7 | closing arguments at 11 tomorrow morning. |  |  |
| 8 | So again, thank you for all your |  |  |
| 9 | testimony today and your time. We'll recess |  |  |
| 10 | until 11 a.m. tomorrow. Thank you. |  |  |
| 11 | MR. LEVENSON: Thank you. Good night. |  |  |
| 12 | (Public Meeting 20-11-04 was adjourned |  |  |
| 13 | at 4:10 p.m.) |  |  |
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9 Petition of Premier Entertainment AC, LLC, Twin River


Certified Court Reporter: M. Darlene Engel

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Public Meeting No. 20-11-04 November 5, 2020

1
B E F O R E :
CASINO CONTROL COMMISSION:
JAMES T. PLOUSIS, CHAIR
ALISA COOPER, COMMISSIONER
PRESENT FOR THE CASINO CONTROL COMMISSION:
DARYL W. NANCE, ADMINISTRATIVE ANALYST
OFFICE OF THE GENERAL COUNSEL:
DIANNA W. FAUNTLEROY, GENERAL COUNSEL/EXECUTIVE
SECRETARY
DIVISION OF GAMING ENFORCEMENT:
DEPUTY ATTORNEYS GENERAL:
CAMILA MENDES-FERREIRA, DEPUTY ATTORNEY GENERAL

Public Meeting No. 20-11-04 November 5, 2020

1
2
A $\quad \mathrm{P} \quad \mathrm{P}$ E A R A N C E S :
DIANNA W. FAUNTLEROY, GENERAL COUNSEL
CAMILA MENDES-FERREIRA, DEPUTY ATTORNEY
GENERAL

COOPER LEVENSON LLOYD D. LEVENSON, ESQ. LYNNE KAUFMAN, ESQ. FOR: PREMIER ENTERTAINMENT, AC, LLC DIANNA W. FAUNTLEROY, GENERAL COUNSEL CAMILA MENDES-FERREIRA, DEPUTY ATTORNEY GENERAL
BROWNSTEIN, HYATT, FARBER, SCHRECK PAUL M. O'GARA, ESQ.
FOR: CAESARS ENTERTAINMENT OPERATING COMPANY, LLC

Public Meeting No. 20-11-04 November 5, 2020

AGENDA
PUBLIC MEETING NO. 20-11-04 NOVEMBER 5, 2020, 11:01 A.M.

ITEM PAGE VOTE

1 Petition of Premier Entertainment AC,
LLC, Twin River Worldwide Holdings, Inc., and Twin River Management Group, Inc., for Interim Casino Authorization Pursuant to NJSA 5:12-95, et seq, and other relief. (PRN 1472001) (PRN 2832001) (PRN 3032001 ); and Petition of CEOC, LLC, and VICI Properties, Inc., for approval of the Seventh Amendment to the Regional Lease (PRN 2962001)
Michael Monty 2627

Nicholas Polcino, Jr. 2727
Monique Tarves 2727
John Murphy, Jr. 2727
Robert Weir 2828
Frank Policastro 2828
Caesars Entertainment Operating Company, 2931 LLC (CEOC) VICI Properties, Inc. (PRN 2962001)

Public Meeting No. 20-11-04 November 5, 2020

ITEM NO. 1
CHAIR PLOUSIS: We'll reconvene here.
Are there any other matters or any other witnesses that has to be heard?

MR. LEVENSON: No, sir. Not from Twin River.

CHAIR PLOUSIS: Division? Any other witnesses?

MS. MENDES-FERREIRA: No sir.
CHAIR PLOUSIS: Division, would you like to begin your closing statements, please?

MS. MENDES-FERREIRA: Yes. Thank you. Good morning again, Mr. Chairman and Commissioner Cooper.

The Division has presented to you our report, noting to you additional matters that were resolved after the filing of our report, and you have heard testimony yesterday on the relevant criteria required for the consideration of Petitioner's request for ICA to own and operate Bally's Casino.

The Division has conducted preliminary investigations of the entities, the natural person qualifiers, some of whom we will soon address aspirate items.

|  | 6 |  | 8 |
| :---: | :---: | :---: | :---: |
| 1 | ITEM NO. 1 | 1 | ITEM NO. 1 |
| 2 | The Division has reviewed and outlined | 2 | City market to fail. And, therefore, they have |
| 3 | in its report the financial stability of the | 3 | testified to their commitment to comply with |
| 4 | entity structure, in particular, the casino | 4 | our New Jersey statutory requirements. The |
| 5 | licensed applicant. We have considered | 5 | minimum amounts to be spent, therefore, in the |
| 6 | extensive testimony yesterday in light of areas | 6 | first three years are especially important and |
| 7 | of concern raised in our report and areas that | 7 | meant to meet the substantial improvements |
| 8 | were raised after our report was filed. | 8 | required at the property sooner than the |
| 9 | We heard testimony regarding the new | 9 | five-year time frame by requiring a minimum |
| 10 | transactions, the senior notes, the pending | 10 | amount of 75 million during the first three |
| 11 | acquisitions. Importantly, you heard that | 11 | years. |
| 12 | these transactions will not negatively impact | 12 | In this regard based on the above, the |
| 13 | the acquisition of Bally's, the capital | 13 | Division, therefore, has submitted a revision |
| 14 | expenditure commitment to the property, or any | 14 | to our proposed Condition No. 4 and Condition |
| 15 | necessary financial need that the property may | 15 | No. 5 which were part of our Exhibit F in our |
| 16 | have in order to remain competitive in the | 16 | report to the Commission this morning in |
| 17 | Atlantic City market. | 17 | writing, which Twin River has agreed to should |
| 18 | In terms of capital expenditure, we also | 18 | ICA be granted. |
| 19 | heard and discussed extensively the new | 19 | Again, we also discussed the potential |
| 20 | commitment by Twin River for 90 million capital | 20 | impact of our current health crisis and how |
| 21 | expenditure plan for the 41-year old facility | 21 | this may have the potential to affect the |
| 22 | and discussed some of their proposed seven | 22 | natural course of business. Again, the |
| 23 | categories for that plan. But the Division | 23 | executives affirmed their commitments to |
| 24 | emphasized the need to receive these plans in | 24 | Atlantic City -- that they are committed to |
| 25 | concrete form, timelines and appropriate | 25 | Atlantic City and they will do what is |
|  | 7 |  | 9 |
| 1 | ITEM NO. 1 | 1 | ITEM NO. 1 |
| 2 | details. This submission of a detailed capital | 2 | necessary to remain competitive despite any |
| 3 | expenditure plan is required within 45 days for | 3 | operational restrictions that may be in place |
| 4 | Division's review in consideration in view of | 4 | in the near future. |
| 5 | the deferred capital expenditure projects at | 5 | We also discussed employee retention |
| 6 | Bally's under Caesars over the -- over the last | 6 | plans, development strategics, organizational |
| 7 | years. And we heard testimony that the | 7 | plans for marketing efforts. |
| 8 | executives will be complying with the necessary | 8 | Lastly, we discussed their sports |
| 9 | planned submissions. | 9 | wagering plans, i-Gaming and how they intend to |
| 10 | The 90 million minimum amount required | 10 | differentiate themselves in the market. |
| 11 | for capital expenditure improvements is subject | 11 | As noted early on, Petitioners have |
| 12 | to increase based upon Twin River's ongoing | 12 | worked with the Division to address necessary |
| 13 | review as to capital expenditure needs at | 13 | outstanding items that have been listed in our |
| 14 | Bally's which the Division will analyze this as | 14 | report dated October 5th, 2020. |
| 15 | part of our plenary investigation to consider | 15 | Again, additional Director orders have |
| 16 | if the capital expenditure plan for this | 16 | been entered prior to this hearing which |
| 17 | property which will be submitted by Premier and | 17 | covered essential items such as EEBOP, audit, |
| 18 | Twin River satisfies the needs for Bally's to | 18 | and compliance. But there will be additional |
| 19 | be competitive in the Atlantic City market and | 19 | orders approving operational matters to go |
| 20 | for it to be financially stable and viable, as | 20 | forward if the acquisition of Bally's is |
| 21 | well as for Bally's to be a first-class | 21 | approved by you today. |
| 22 | facility, all which are required by the Casino | 22 | There would also be CHAB orders to be |
| 23 | Control Act. | 23 | entered and a TSA order to be entered. These |
| 24 | As you heard yesterday, the executives | 24 | procedural matters would be addressed by the |
| 25 | testified they would not be entering Atlantic | 25 | Division and would not impact the potential |


|  | 10 |  | 12 |
| :---: | :---: | :---: | :---: |
| 1 | ITEM NO. 1 | 1 | ITEM NO. 1 |
| 2 | grant of the ICA by the Commission. | 2 | PEP, P-E-P. And it's pride, enthusiasm, and |
| 3 | You have also received the ICA Trust | 3 | passion. |
| 4 | Agreement. That document that has been | 4 | I sort of got goosebumps when you were |
| 5 | reviewed by the Twin Rivers and the parties, | 5 | listening to some of this testimony with regard |
| 6 | and the Division's report on Mr. Zazzali | 6 | to Phil Juliano and his roots in Atlantic |
| 7 | recommending his qualification as ICA Trustee | 7 | County and Atlantic City, Nick Polcino, and the |
| 8 | should ICA be granted. | 8 | fact that a fellow who started his career as a |
| 9 | Now, I would respectfully highlight to | 9 | craps dealer and now he's going to manage that |
| 10 | the Commission that it consider the Division's | 10 | casino is -- is a spectacular event in his |
| 11 | request that if ICA is to be granted, based on | 11 | life. And it demonstrates when you put |
| 12 | everything that has been presented to you and | 12 | together George Papanier's commitment and his |
| 13 | previously, that it be effective only as of the | 13 | roots also and connections and work history |
| 14 | date of closing of the Bally's acquisition. | 14 | at -- in Atlantic City. Pride, enthusiasm, and |
| 15 | And this would have no adverse effect on the | 15 | passion. Hopefully, you're feeling the same |
| 16 | parties, on the Petitioners. | 16 | way about the testimony and about Twin River. |
| 17 | Quite frankly, the reasons for this | 17 | I've had a plaque on my desk throughout |
| 18 | request are simple. One, as you just heard | 18 | my career. And it says the following: You |
| 19 | closing is expected to occur in a matter of two | 19 | never get a second chance to make a good first |
| 20 | weeks. However, as I indicated, there are | 20 | impression. I trust that the impression that |
| 21 | procedural matters that may still be addressed | 21 | you received, Chairman and Commissioner Cooper, |
| 22 | by the Division in the interim, including the | 22 | was an impression that will live on in your |
| 23 | orders I have just noted. And simply, so that | 23 | memory about that pride, enthusiasm, and |
| 24 | the Division is not ultimately deprived of any | 24 | passion that the company and its executives |
| 25 | regulatory investigative time for its | 25 | have for this building and for Atlantic City. |
|  | 11 |  | 13 |
| 1 | ITEM NO. 1 | 1 | ITEM NO. 1 |
| 2 | investigation of the plenary matter, should | 2 | I'm not going to go on very long because |
| 3 | there be any delays of the closing in this | 3 | I also learned early in my career that when you |
| 4 | matter. | 4 | have a recommendation such as we got from the |
| 5 | In conclusion, the Division submits that | 5 | DGE and what I hope is what is in the minds of |
| 6 | if the Commission determines that ICA should be | 6 | the Chairman and Commissioner Cooper, the |
| 7 | granted that it be respectfully effective as of | 7 | saying that I've always lived by is that when |
| 8 | the date of acquisition and that such a grant | 8 | you stand well, stand still. So I believe and |
| 9 | must be subject to the imposition of the | 9 | I hope, we stand well. So I'm going to stand |
| 10 | conditions recommended by the Division. | 10 | still and leave it to the discretion of the |
| 11 | Thank you. | 11 | Commission to award an interim casino |
| 12 | CHAIR PLOUSIS: Thank you. | 12 | authorization to my client. |
| 13 | Mr. Levenson? | 13 | So thank you very much for your time. |
| 14 | MR. LEVENSON: Hi. Good morning, Mr. | 14 | Again, the DGE has been great. So has the CCC. |
| 15 | Chairman, Commissioner Cooper. | 15 | And certainly so has my partner of 20 years, |
| 16 | A new day in Atlantic City hopefully | 16 | Lynne Kaufman, who I think is the best casino |
| 17 | starts in a little bit when -- after you | 17 | gaming finance lawyer in the country. |
| 18 | deliberate and hopefully come out with a | 18 | So what I said earlier about -- I'm |
| 19 | decision approving the Petition for ICA. We're | 19 | directing this to Craig Eaton, the General |
| 20 | eager to get started. | 20 | Counsel of the company -- what I said earlier |
| 21 | Thinking about last night, the testimony | 21 | that maybe you want to hire her? You can't |
| 22 | that you heard, I was trying to think of the | 22 | take her. |
| 23 | words that are best descriptions of this | 23 | Thanks very much. |
| 24 | company, and this company's plans for Bally's. | 24 | CHAIR PLOUSIS: Thank you there, Mr. |
| 25 | And there were three words. And the acronym is | 25 | Levenson. |


|  | 14 |  | 16 |
| :---: | :---: | :---: | :---: |
| 1 | ITEM NO. 1 | 1 | ITEM NO. 1 |
| 2 | And just as a footnote, I have a | 2 | Bally's, including the land on which Bally's is |
| 3 | favorite saying, you pay people for their time, | 3 | located. |
| 4 | but what you really want is their enthusiasm. | 4 | The Division Director has identified |
| 5 | And just like you said, I think Twin River not | 5 | those entities and individuals that needed to |
| 6 | only are paying those men for their time but | 6 | qualify in order for Petitioners to receive ICA |
| 7 | also for their enthusiasm. So I -- it came | 7 | application to be complete. The Division |
| 8 | through at the hearing yesterday. | 8 | reported that those entities have filed the |
| 9 | MR. LEVENSON: Thank you, sir. | 9 | required business entity disclosure forms, and |
| 10 | CHAIR PLOUSIS: Are there any other | 10 | the individuals identified have filed the |
| 11 | matters to be brought to our attention? | 11 | required personal history disclosure forms. |
| 12 | (No response.) | 12 | Of course, any designation and |
| 13 | CHAIR PLOUSIS: Hearing none, we will | 13 | determination today as to the entities and |
| 14 | deliberate for 15 minutes and return at 11:35? | 14 | individuals required to qualify in connection |
| 15 | (A recess was taken from 11:13 to 11:36 | 15 | with Twin Rivers and Premiers ICA does not |
| 16 | a.m.) | 16 | foreclose any determination that other entities |
| 17 | CHAIR PLOUSIS: Good afternoon. We're | 17 | and individuals must qualify should the |
| 18 | back in session. | 18 | Division's full investigation reveal such a |
| 19 | Are there any other -- or if there are | 19 | need. |
| 20 | no other comments -- we are back in session. | 20 | We heard the testimony of Mr. Papanier, |
| 21 | If there are no other comments on the | 21 | Twin River CEO, who is no stranger to Atlantic |
| 22 | draft resolutions, do the parties consent to | 22 | City, and Mr. Capp, Twin Rivers CFO, regarding |
| 23 | its adoption? | 23 | the pending purchase of Bally's as well as the |
| 24 | MR. LEVENSON: Yes, sir. | 24 | current financial position of Twin River. We |
| 25 | MS. MENDES-FERREIRA: Yes, sir. | 25 | also heard from Mr. Crisafulli regarding the |
|  | 15 |  | 17 |
| 1 | ITEM NO. 1 | 1 | ITEM NO. 1 |
| 2 | CHAIR PLOUSIS: Are there any other | 2 | Twin River strategic direction and from Mr. |
| 3 | matters that need to be brought to our | 3 | Polcino, Bally's proposed new General Manager, |
| 4 | attention on his matter? | 4 | who, after opening Bally's as a dealer in 1979, |
| 5 | MR. LEVENSON: Not from us, sir. | 5 | described his return in the top spot to the |
| 6 | MS. MENDES-FERREIRA: None from the | 6 | property as his own Cinderella story. |
| 7 | Division, Mr. Chairman. | 7 | Once a small regional operator, over the |
| 8 | CHAIR PLOUSIS: We are here today to | 8 | last six years, Twin River has pursued an |
| 9 | consider whether we approve the first | 9 | aggressive growth strategy, continuously |
| 10 | regulatory step towards Twin River and Premier | 10 | increasing its portfolio of casino properties |
| 11 | ownership and operation of Bally's by granting | 11 | across multiple regions. In fact, since it's |
| 12 | them interim casino authorization pursuant to | 12 | entered into the Bally's transaction in April |
| 13 | the provisions of the Casino Control Act. | 13 | of this year, it has announced a number of |
| 14 | On April 24th, 2020, Bally's Park Place, | 14 | additional acquisitions, several of which had |
| 15 | LLC, a subsidiary of the former Caesars | 15 | been announced within of the last 30 days. |
| 16 | Entertainment Corporation now newly merged and | 16 | The Division appropriately notes that -- |
| 17 | known as Caesars Entertainment, Incorporated, | 17 | that in reports on the initial financial |
| 18 | and current owner and operator of Bally's, | 18 | stability of Twin River does not reflect these |
| 19 | entered into an asset purchase agreement with | 19 | additional transactions, but that it will |
| 20 | Twin River for the sale of the casino and hotel | 20 | thoroughly review and report on each as part of |
| 21 | and related operations. | 21 | its plenary investigation. |
| 22 | On the same day, Bally's Park Place, an | 22 | As one of the first casinos in Atlantic |
| 23 | affiliate of VICI Properties entered into a | 23 | City, Bally's has a historic significance to |
| 24 | purchase and sale agreement with Twin River for | 24 | the City and the State, and its prominent |
| 25 | the sale of certain real estate assets of | 25 | location at Park Place on the boardwalk is |

Renzi Legal Resources

|  | 18 |  | 20 |
| :---: | :---: | :---: | :---: |
| 1 | ITEM NO. 1 | 1 | ITEM NO. 1 |
| 2 | known throughout the world. | 2 | The Trust Agreement between Twin River, |
| 3 | Its needs for substantial capital | 3 | Premier, and the ICA Trustee transfers all the |
| 4 | investment to restore it to its prominence and | 4 | shares of Twin River and Premier's present and |
| 5 | ensure it operates as a first-class facility as | 5 | future rights, title, and interest, in any and |
| 6 | required by the Act was previewed during the | 6 | all other securities of Premier, the casino |
| 7 | Eldorado/Caesars merger proceedings in July. | 7 | license applicant, to the Trustee in accordance |
| 8 | Twin River initially agreed to commit a minimum | 8 | with the ICA provisions of the Act. |
| 9 | of 65 million in capital expenditures for | 9 | Justice Zazzali is the proposed ICA |
| 10 | Bally's during the first five years of | 10 | trustee. He is familiar with our regulatory |
| 11 | ownership if approved for a full casino | 11 | expectations having been previously appointed |
| 12 | license, with 21 of million of that amount to | 12 | by the Commission to serve in similar capacity. |
| 13 | be expended within the first year. In the | 13 | The Division has reported anew on his |
| 14 | course of this hearing, Twin River announced an | 14 | qualifications and consents to his current |
| 15 | increase in its financial commitment to improve | 15 | qualifications as Twin River and Premier's ICA |
| 16 | Bally's facility above and beyond the addition | 16 | Trustee. We thank Justice Zazzali, in advance |
| 17 | of a sports wagering lounge and the other | 17 | for his commitment to serve in this capacity. |
| 18 | previously planned improvements. It has now | 18 | What essentially is left to consider is |
| 19 | committed to spending a minimum of \$90 million | 19 | to whether it is in the public interest to |
| 20 | over the course of five years with a commitment | 20 | allow interim authorization to the Petitioners |
| 21 | to spend at least 25 million in year one. | 21 | while the Division conducts its plenary |
| 22 | Mr. Crisafulli detailed a seven project | 22 | investigation. The Commission must assess all |
| 23 | area that Twin River will be focusing on, with | 23 | relevant information, especially any |
| 24 | exterior enhancements and room renovations | 24 | preliminary evaluation from the Division as to |
| 25 | topping the list. It is clear that Twin | 25 | the company's good character and financial |
|  | 19 |  | 21 |
| 1 | ITEM NO. 1 | 1 | ITEM NO. 1 |
| 2 | River's executive team has put a great deal of | 2 | stability without requiring the Division to |
| 3 | thought into the best path to improve Bally's | 3 | disclose anything that may prejudice or |
| 4 | fading condition. | 4 | otherwise compromise its investigation. |
| 5 | Given the amount of improvements planned | 5 | While Twin River has been in the gaming |
| 6 | in the first year, we expect -- we can expect a | 6 | industry for 16 years, its gaming assets during |
| 7 | considerable progress report at the plenary | 7 | its first ten years were relatively limited and |
| 8 | licensing hearing next year. | 8 | located in smaller gaming markets. It's growth |
| 9 | The Division proposes that Twin River's | 9 | since -- it's growth since has been rapid and |
| 10 | capital expenditure commitment be imposed by | 10 | expansive. Twin River's purchase of Bally's |
| 11 | the Commission as conditions to granting the | 11 | will introduce into yet another gaming market |
| 12 | ICA. I believe these conditions to be | 12 | as a new stakeholder. I am pleased to hear |
| 13 | reasonable and appropriate under the | 13 | that Twin River is committed to Bally's success |
| 14 | circumstances, given Bally's considerable need | 14 | and is prepared to make the necessary financial |
| 15 | for both short-term and long-term capital | 15 | commitment toward that goal. |
| 16 | enhancements. | 16 | In these uncertain times, the ability |
| 17 | Section 95.13 of the Act sets forth the | 17 | and continuity in the casino operation is |
| 18 | necessary finding we must make by clear and | 18 | especially important. I note that Twin River |
| 19 | convincing evidence in order to grant an ICA. | 19 | has entered into a transition service |
| 20 | Some of these rulings are technical in nature | 20 | agreement, which is under final review by the |
| 21 | and are, therefore, not necessary for us to | 21 | Division, which will aid in its transition into |
| 22 | discuss here, but each requirement under the | 22 | new ownership. A seamless transition is |
| 23 | ICA provision of the Act will be detailed in | 23 | critical not only to us as regulators but to |
| 24 | our resolution -- the resolution entered into | 24 | the gaming public and the many employees who |
| 25 | this matter. | 25 | rely on the property for their livelihood. |

Renzi Legal Resources

|  | 22 |  | 24 |
| :---: | :---: | :---: | :---: |
| 1 | ITEM NO. 1 | 1 | ITEM NO. 1 |
| 2 | Twin River has made a formidable case that it | 2 | also heard testimony of how that property was |
| 3 | is the right owner for Bally's at the right | 3 | neglected. Twin River is going to be the new |
| 4 | time. | 4 | owner and operator of this property, and I feel |
| 5 | Accordingly, I believe that granting of | 5 | and I'm confident with the testimony that was |
| 6 | the ICA to Twin River and Premier will serve | 6 | presented that they possess the right vision, |
| 7 | the best interest of the public and further the | 7 | the right management, and the experience and |
| 8 | policies and the purposes of the New Jersey | 8 | that that -- and that this once grand property |
| 9 | Casino Control Act. | 9 | will be restored, renovated, and undated to |
| 10 | Based upon the entire record of these | 10 | become a vital and competitive part of the |
| 11 | proceedings, including the testimony yesterday | 11 | gaming industry in Atlantic City. |
| 12 | and today and exhibits admitted into evidence, | 12 | Twin River, I wish you good luck in this |
| 13 | I am satisfied that the Petitioners have met | 13 | exciting endeavor. Thank you. |
| 14 | the standards for interim casino authorization. | 14 | CHAIR PLOUSIS: Thank you, Commissioner |
| 15 | Therefore, I now move that the | 15 | Cooper. |
| 16 | Commission adopt the draft resolution and grant | 16 | Roll call vote. |
| 17 | an ICA to Twin River and Premier and set forth | 17 | MS. FAUNTLEROY: Commissioner Cooper? |
| 18 | in the findings and rulings and subject to the | 18 | COMMISSIONER COOPER: Yes. |
| 19 | conditions specified in that resolution. | 19 | MS. FAUNTLEROY: And Chairman Plousis? |
| 20 | Is there a second? | 20 | CHAIR PLOUSIS: Yes. |
| 21 | COMMISSIONER COOPER: Mr. Chairman, I'd | 21 | Congratulations to Twin River. |
| 22 | like to make a few comments. | 22 | MR. LEVENSON: Thank you, Mr. Chairman. |
| 23 | CHAIR PLOUSIS: Excellent. | 23 | Thank you, Commissioner Cooper. |
| 24 | COMMISSIONER COOPER: Thank you. | 24 | MS. FAUNTLEROY: Mr. Chairman, if you |
| 25 | MS. FAUNTLEROY: Provide a second, | 25 | please. |
|  | 23 |  | 25 |
| 1 | ITEM NO. 1 | 1 | ITEM NO. 1 |
| 2 | first. A second. | 2 | CHAIR PLOUSIS: Yes. |
| 3 | COMMISSIONER COOPER: I'll be happy to | 3 | MS. FAUNTLEROY: Related to that |
| 4 | second. | 4 | proceeding, we do have additional votes -- |
| 5 | CHAIR PLOUSIS: Thank you. | 5 | although reflected in the resolution, |
| 6 | COMMISSIONER COOPER: I will second that | 6 | additional votes required on subsequent |
| 7 | and a couple comments. Thank you so much. | 7 | petitions filed. PRN 2832001 and 3032001 |
| 8 | It was very interesting to me to listen | 8 | requesting temporary key license and |
| 9 | to the testimony of the four executives from | 9 | qualification. |
| 10 | Twin River and to hear them reminisce with | 10 | With respect to 2832001 for Michael |
| 11 | regard to their previous connections and | 11 | Monty, Nicholas Polcino, Jr., and Monique |
| 12 | affiliations to Atlantic City and the various | 12 | Tarves. |
| 13 | casino properties and gaming companies. | 13 | With respect to 3032001, for John |
| 14 | I often mention that before I was a | 14 | Murphy, Jr., Robert Weir, Jr., and Frank |
| 15 | Commissioner, I was in the music and | 15 | Policastro. |
| 16 | entertainment business for over 35 years. It's | 16 | I would just indicate that staff has |
| 17 | times like today that I get nostalgic. I have | 17 | reviewed those submissions as well as the |
| 18 | so many wonderful memories of performing and | 18 | Division's response with respect to them, and |
| 19 | entertaining at Bally's Park Place, memories of | 19 | recommend that they be granted. |
| 20 | the elegant Dash Lounge, the famous Billy's | 20 | I don't know if Mr. Levenson or Miss |
| 21 | Pub, the intimate Park Cabaret, and the | 21 | Mendes-Ferreira wishes to be heard with respect |
| 22 | fabulous casino parties and high roller events. | 22 | to those matters. |
| 23 | It was truly the place to be. | 23 | MS. MENDES-FERREIRA: I would just say, |
| 24 | However, it's been 41 years since it | 24 | Chairman and Commission, the Division has |
| 25 | opened and, unfortunately, as those passed, we | 25 | reviewed and has advised you on November 3rd by |

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|  | 26 |  | 28 |
| :---: | :---: | :---: | :---: |
| 1 | ITEM NO. 1 | 1 | ITEM NO. 1 |
| 2 | e-mail that it has no objections to these | 2 | MS. FAUNTLEROY: And Chairman Plousis? |
| 3 | petitions, so. And that would be all on that. | 3 | CHAIR PLOUSIS: Yes. |
| 4 | CHAIR PLOUSIS: Thank you. | 4 | MS. FAUNTLEROY: Robert Weir, Jr., |
| 5 | Roll call vote. | 5 | Information Security Officer for Premier. |
| 6 | MS. FAUNTLEROY: There's a motion. | 6 | CHAIR PLOUSIS: Roll call vote. |
| 7 | CHAIR PLOUSIS: A motion? Motion. | 7 | MS. FAUNTLEROY: Commissioner Cooper? |
| 8 | COMMISSIONER COOPER: Mr. Chairman, I | 8 | COMMISSIONER COOPER: Yes. |
| 9 | move to adopt the draft resolution and issue | 9 | MS. FAUNTLEROY: And Chairman Plousis? |
| 10 | temporary casino key employee licenses and | 10 | CHAIR PLOUSIS: Yes. |
| 11 | authorize on a temporary basis and prior to | 11 | MS. FAUNTLEROY: And finally, Frank |
| 12 | plenary qualification the following officers -- | 12 | Policastro, Director -- oops. That's |
| 13 | pardon me -- the following officers to assume | 13 | incorrect. |
| 14 | the duties and exercise the powers of their | 14 | What is Frank's title? What is Frank's |
| 15 | respective positions for Premier Entertainment | 15 | title? My notes are incorrect. |
| 16 | AC, LLC, subject to the conditions contained in | 16 | CHAIR PLOUSIS: Executive -- |
| 17 | NJSA 5:12-85.1c, NJSA 5:12-89b(1) and (2) -- | 17 | MR. LEVENSON: Executive Director. |
| 18 | pardon me -- and NJSA 13:69C-2.6. | 18 | MS. FAUNTLEROY: As Executive Director |
| 19 | MS. FAUNTLEROY: And, Mr. Chairman, if | 19 | of Casino Operations and Casino Manager. Thank |
| 20 | your pleasure, I will call each separately for | 20 | you. |
| 21 | a respective roll call vote. | 21 | CHAIR PLOUSIS: Roll call vote. |
| 22 | Michael Monty as Assistant General | 22 | MS. FAUNTLEROY: Commissioner Cooper? |
| 23 | Manager, Premier. | 23 | COMMISSIONER COOPER: Yes. |
| 24 | CHAIR PLOUSIS: Roll call vote. | 24 | MS. FAUNTLEROY: And Chairman Plousis? |
| 25 | MS. FAUNTLEROY: Okay. Commissioner | 25 | CHAIR PLOUSIS: Yes. |
|  | 27 |  | 29 |
| 1 | ITEM NO. 1 | 1 | ITEM NO. 2 |
| 2 | Cooper? | 2 | MS. FAUNTLEROY: That is it. |
| 3 | COMMISSIONER COOPER: Yes. | 3 | CHAIR PLOUSIS: Is that it? |
| 4 | MS. FAUNTLEROY: And Chairman Plousis? | 4 | MS. FAUNTLEROY: That's it. |
| 5 | CHAIR PLOUSIS: Yes. | 5 | CHAIR PLOUSIS: Okay. |
| 6 | MS. FAUNTLEROY: Thank you. | 6 | MS. FAUNTLEROY: They can -- they on for |
| 7 | Nicholas Polcino, Jr., General Manager | 7 | the next matter or -- |
| 8 | and Regulatory Chief Gaming Executive. | 8 | CHAIR PLOUSIS: That closes the Twin |
| 9 | CHAIR PLOUSIS: Roll call vote. | 9 | River matters. I think we have one other |
| 10 | MS. FAUNTLEROY: Commissioner Cooper? | 10 | matter that doesn't pertain to Twin River on |
| 11 | COMMISSIONER COOPER: Yes. | 11 | our agenda. |
| 12 | MS. FAUNTLEROY: And Chairman Plousis? | 12 | MS. FAUNTLEROY: Well, it's kind of |
| 13 | CHAIR PLOUSIS: Yes. | 13 | related but not the same attorneys. |
| 14 | MS. FAUNTLEROY: Monique Tarves, | 14 | You ready for me to call it? |
| 15 | Director of Human Resources and EO Officer. | 15 | CHAIR PLOUSIS: Yes. |
| 16 | CHAIR PLOUSIS: Roll call vote. | 16 | MS. FAUNTLEROY: Okay. Item No. 2 on |
| 17 | MS. FAUNTLEROY: Commissioner Cooper? | 17 | the agenda is Caesars Entertainment Operating |
| 18 | COMMISSIONER COOPER: Yes. | 18 | Company, LLC, its request for approval of a |
| 19 | MS. FAUNTLEROY: And Chairman Plousis? | 19 | Seventh Amendment to the Regional Lease. |
| 20 | CHAIR PLOUSIS: Yes. | 20 | We have Paul O'Gara as counsel for the |
| 21 | MS. FAUNTLEROY: John Murphy, Jr., | 21 | Petitioner and Camila Mendes-Ferreira, counsel |
| 22 | Director of IT. | 22 | for the Division. |
| 23 | CHAIR PLOUSIS: Roll call vote. | 23 | MR. O'GARA: Good morning, Chairman. |
| 24 | MS. FAUNTLEROY: Commissioner Cooper? | 24 | Paul O'Gara, Brownstein, Hyatt, Farber, Schreck |
| 25 | COMMISSIONER COOPER: Yes. | 25 | for the Petitioners. |

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| :---: | :---: | :---: | :---: |
| 1 | ITEM NO. 2 | 1 |  |
| 2 | This is what is the seventh amendment to | 2 | 19-12-11-03, the next closed session shall be |
| 3 | what was originally denominated as the non-CPVL | 3 | held on Wednesday, November 18, 2020, at 9:30 |
| 4 | lease, which is now known as the master lease | 4 | a.m. in the Commission offices. |
| 5 | which the were Commission has considered. | 5 | CHAIR PLOUSIS: This is the public |
| 6 | This amendment which is before you would | 6 | participation portion of the meeting. |
| 7 | amendment the lease to remove Bally's Park | 7 | Is there any public comment? |
| 8 | Place, Inc., from the lease. That is, that the | 8 | MS. FAUNTLEROY: None noted, Mr. |
| 9 | real estate which VICI Properties is going to | 9 | Chairman. |
| 10 | sell and the -- to Premier would no longer be | 10 | CHAIR PLOUSIS: Okay. Do I have a |
| 11 | subject to the lease. And it's removal would | 11 | motion to adjourn this meeting? |
| 12 | allow the transaction to close. It facilitates | 12 | COMMISSIONER COOPER: I'll make the |
| 13 | as in keeping with the ICA that you just | 13 | motion, Mr. Chairman. |
| 14 | granted to Premier. | 14 | CHAIR PLOUSIS: I'll second that motion. |
| 15 | We've reviewed the draft resolution, and | 15 | This meeting is adjourned. Thank you. |
| 16 | it's acceptable in all matters and would ask | 16 | MR. JULIANO: Thank you. |
| 17 | that you approve the lease amendment. | 17 | MS. KAUFMAN: Thank you. |
| 18 | CHAIR PLOUSIS: Thank you. | 18 | MR. POLCINO: Thank you. |
| 19 | MS. MENDES-FERREIRA: Again, good | 19 | MR. EATON: Thank you. |
| 20 | morning, Chairman and Commissioner. Camila | 20 | MS. FAUNTLEROY: Thank you, everyone. |
| 21 | Mendes-Ferreira on behalf of the Division of | 21 | MR. LEVENSON: Thank you again. |
| 22 | Gaming Enforcement. | 22 | (Public Meeting 20-11-04 was adjourned |
| 23 | The Division advised on October 29th, | 23 | at 11:56 a.m.) |
| 24 | 2020, by letter response that it had no | 24 | --- |
| 25 | objection to the Petition filed by CEOC and | 25 |  |
|  | 31 |  | 33 |
| 1 | ITEM NO. 2 | 1 |  |
| 2 | VICI requesting that Bally's be removed from | 2 | CERTIFICATE |
| 3 | the regional lease. The Wild Wild West | 3 |  |
| 4 | facility will be integrated into Caesars | 4 | I, M. DARLENE ENGEL, a Certified Court |
| 5 | Casino. | 5 | Reporter and Notary Public of the State of New Jersey, |
| 6 | The Division has also reviewed the draft | 6 | certify that the foregoing is a true and accurate |
| 7 | resolution, and it has no objection. | 7 | transcript of the remote proceedings. |
| 8 | Thank you. | 9 |  |
| 9 | CHAIR PLOUSIS: Thank you. | 10 | attorney, of counsel for, nor related to or employed |
| 10 | Do we have a motion. |  | by any of the parties to the action; further that I am |
| 11 | COMMISSIONER COOPER: Mr. Chairman, I | 12 | not a relative or employee of any attorney or counsel |
| 12 | move to adopt the draft resolution and grant | 13 | employed in this case; nor am I financially interested |
| 13 | the relief requested in the Petition and | 14 | in the action. |
| 14 | approve the Seventh Amendments to the Regional | 15 |  |
| 15 | Lease subject to the extent set forth in the | 16 |  |
| 16 | findings and all the conditions imposed in | 17 |  |
| 17 | Resolutions No. 17-05-10-13 and 20-07-15-15. | 18 | Poulere Engel |
| 18 | CHAIR PLOUSIS: Thank you. | 19 |  |
| 19 | Roll call vote. |  | M. DARLENE ENGEL, CCR |
| 20 | MS. FAUNTLEROY: Commissioner Cooper? | 20 | License No 30XI0102300 |
| 21 | COMMISSIONER COOPER: Yes. | 22 |  |
| 22 | MS. FAUNTLEROY: And Chairman Plousis? | 23 |  |
| 23 | CHAIR PLOUSIS: Yes. | 24 | Dated: November 6, 2020 |
| 24 | MS. FAUNTLEROY: In accordance with |  | My Notary Commission Expires |
| 25 | Resolution -- in accordance with Resolution | 25 | November 21, 2024 |


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